

|                          |    |    |    |     |    |    |    |    |    |    |    |    |    |    |    |
|--------------------------|----|----|----|-----|----|----|----|----|----|----|----|----|----|----|----|
| Anger or frustration     | 44 |    |    |     |    |    |    |    |    |    |    |    |    |    |    |
| Appreciation             | 1  | 46 |    |     |    |    |    |    |    |    |    |    |    |    |    |
| Comparison               | 12 | 1  | 48 |     |    |    |    |    |    |    |    |    |    |    |    |
| Cooperative              | 6  | 11 | 4  | 167 |    |    |    |    |    |    |    |    |    |    |    |
| Disappointment           | 9  | 2  | 9  | 18  | 69 |    |    |    |    |    |    |    |    |    |    |
| Embarrassment/reputation | 2  | 2  | 6  | 0   | 6  | 22 |    |    |    |    |    |    |    |    |    |
| Funding                  | 2  | 0  | 1  | 6   | 4  | 2  | 27 |    |    |    |    |    |    |    |    |
| Harming relations        | 5  | 0  | 4  | 0   | 3  | 2  | 1  | 14 |    |    |    |    |    |    |    |
| How to improve           | 4  | 4  | 6  | 12  | 10 | 7  | 4  | 0  | 46 |    |    |    |    |    |    |
| Moving goal posts        | 6  | 1  | 2  | 2   | 5  | 4  | 2  | 1  | 3  | 17 |    |    |    |    |    |
| Negative                 | 6  | 0  | 8  | 3   | 5  | 5  | 2  | 3  | 1  | 2  | 31 |    |    |    |    |
| Objection                | 16 | 1  | 18 | 11  | 20 | 6  | 8  | 6  | 3  | 8  | 12 | 92 |    |    |    |
| Other comments           | 9  | 4  | 9  | 8   | 9  | 2  | 3  | 1  | 3  | 5  | 8  | 16 | 58 |    |    |
| Public face saving       | 4  | 0  | 3  | 4   | 7  | 4  | 4  | 2  | 3  | 3  | 5  | 12 | 6  | 30 |    |
| US arrogance             | 6  | 2  | 6  | 6   | 2  | 1  | 1  | 1  | 1  | 1  | 3  | 8  | 11 | 5  | 27 |