# **Andrew Hoang**

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#### **EDUCATION**:

Bentley University, Waltham, MA

Bachelor of Science, Information Systems Audit and Control, May 2017

*Minor*: Computer Information Systems G.P.A.: 3.48/4.0; *Honors*: Dean's List

The University of Hong Kong, Pok Fu Lam, Hong Kong

Study Abroad Program

## PROFESSIONAL EXPERIENCE:

GraVoc, Peabody, MA

July 2017 - Present

Full Stack Web Developer

- Design responsive front-end interfaces to ensure optimal performance and user experience
- Develop progressive web applications using JavaScript front-end libraries and frameworks.
- Design and develop NoSQL database schemas and RESTful APIs to drive functionality
- Implement continuous integration and continuous deployment workflows
- Build and maintain websites across a variety of industries using WordPress and static HTML, CSS, and JavaScript

## Computing Services Desk, Bentley University

January 2015 - May 2017

Software Consultant

- Consulted and resolved Help Desk inquiries for the Bentley faculty, staff and students
- Created a HEAT ticket for walk-in clients to ensure satisfactory customer service
- Diagnosed laptop problems and occasionally took in laptops for further assistance

#### Insurance Lords, Allston, MA

September 2016 - December 2016

Web Developer – Search Engine Optimization Intern

- Participated in WordPress migration and relaunch of Insurance Lords website
- Modified existing code and repurposed plugins to ensure greater functionality and user engagement
- Optimized SEO by monitoring keywords and ensuring content was up to date and targets appropriate demographic

### RSM US LLP, Boston, MA

June 2016 - August 2016

Infrastructure Consulting Intern

- Worked alongside the full-time engineering team to assist in consulting projects, such as Office 365 implementations, network configuration, and wireless implementations
- Provided support on Help Desk to RSM clients regarding issues ranging from software to network levels
- Performed large scale data migration for 90+ clients over to new management system resulting in an overall increase in efficiency for engineering team

### LEADERSHIP EXPERIENCE:

Alpha Kappa Psi - Psi Lambda Chapter, Bentley University Webmaster

September 2014 - May 2017

- Improved and maintained website to develop the brand of the Psi Lambda Chapter of Alpha Kappa Psi at Bentley University
- Responsible for quality-assurance and maintenance of social media aspects of fraternity

#### **RELEVANT PROJECTS:**

• Develop playlist generator using React/Redux, Node.js, and Spotify's Web API (https://soundexplorer.herokuapp.com)

#### RELEVANT SKILLS:

Web Technologies: HTML5, CSS3, Sass, Bootstrap, JavaScript, ES6, jQuery, React.js, Redux, Express.js, Node.js,

Webpack, WordPress, REST Databases: MongoDB, MySQL Version Control: Git, Bitbucket

Cloud Platforms: AWS, Firebase, Heroku