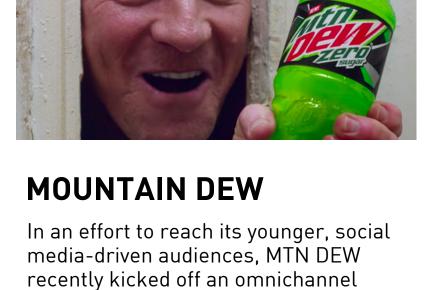
## INSPIRATION

## As the most anticipated televised event

**SUPER BOWL** 

in the U.S., the Super Bowl has become a colossal marketing opportunity to showcase innovative campaigns and engage the largest possible audience.



campaign, Zero Sugar, to extend its

media strategy to Instagram, Snapchat

## and TikTok. Capitalizing on Snapchat's popularity, MTN DEW released an

augmented reality filter to allow users to overlay themselves into a scene from its TV commercial, adopted from the classic movie The Shining. TikTok, in parallel, also urges users to complete a dance challenge with its "twin" tool.

CTA

CTA



#MakeSpaceForWomen in honor of the first all-female space walk, as well as continue its mission to address gender inequity and pay homage to females of Science, Technology, Engineering and Mathematics (STEM) who are paving

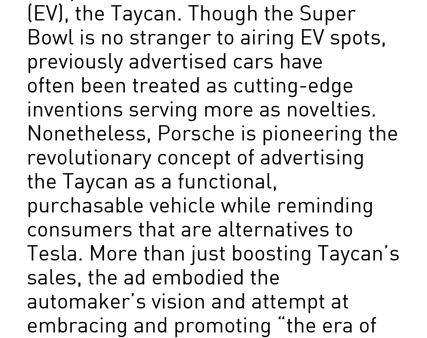
year, Olay promised to

## the paths for future generations. The star-studded Super Bowl ad used a fictional space mission to promote

Olay's pledge to donate up to \$500K to the STEMbased organization Girls Who Code. The spot included a call to action to tag @OlaySkin and use #MakeSpaceForWomen on Twitter to increase Olay's donation.

CTA

CTA



electric mobility."

PORSCHE TAYCAN

Porsche returned to the Super Bowl after a 23-year hiatus, airing a spot

that promoted its first electric vehicle

PROCTER & GAMBLE

P&G introduced the first-ever TV interactive ad, giving consumers the power to select their viewing "destiny." Experimenting with the ideas of

personalization, sequencing and

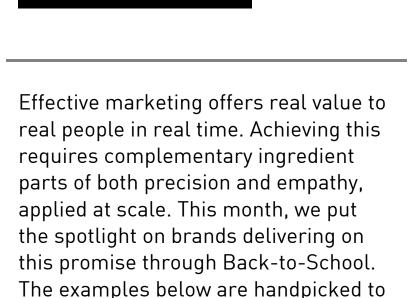
also the arrangement. The most

**CTA** 

was aired.

nonlinear scripts, consumers had 64 options online and the opportunity to choose the path their ad would take. Not only did they select the spots, but

popular permutation of the commercial



inspire new ideas at varying levels of

modern marketing capability, the CMR

Sensing
Recognizes the context surrounding the

moment of interaction - time, place,

circumstances

Continuous

The experience is journey-aware and

builds over time - cadence,

sequencing, duration

complexity. They have been tagged

based on RAPP's assessment of

RAPP'S CMR INDEX

Personal

Recognizes the customer's profile -

observed, self-reported, inferred,

appended attributes

Index (CMRi).

Authentic Relevant Aligned to what people care Reflects a true and believable about — cultural trends, personal values, needs, language expression of the brand - purpose, personality, tone Decisioned Automated Powered by business rules, logic and algorithms - content, contact, timing, Deployed via scripts and procedures for minimum manual intervention data flows, common processes cadence Behavioral Adaptive Changes as our understanding of the Recognizes actions preceding the customer changes - progresses, pivots, moment of interaction - behaviors, ends transactions, engagement, advocacy

Networked

Systems are connected to communicate directly - data, marketing ops, media/comms deployment

Optimizing

Designed to learn and improve over time - marketing performance, business outcomes, experience

Connected

Channels are integrated and working

channel roles, direct pathways, content/messaging

together to meet customer needs -

Intelligence team at CMI@RAPP.com with questions.

Enjoy!
The CMI Team
Click here to download the print-ready PDF or download previous editions here.

If you'd like more information on the CMR Index or want to see how your

brand stacks up, please don't hesitate

to reach out to the Consumer & Market

