

Quote

Quote Date: 2025-05-19
Reference#:
Sales Person: Andrew Khoza

Bill To

Quinton Gama
0764341212

Company Details

Relevant Technologies
SHOP HG 02 ABSA SQUARE REGIONAL BUILDINGS
20 PAUL KRUGER STREET, Mbombela, Mpumalanga 1200, South Africa
TIN: 4760314627
Phone: 067 676 5757 / 013 001 2937
Email: admin@rtechsa.com
Website: rtechsa.com

Quote Items

#	Item & Description	Qty	Rate	VAT	Amount
0	ASSESSMENT FEE	1.00	R120.00	0.00	R120.00
1	KEYBOARD REPLACEMENT	1.00	R1,200.00	0.00	R1,200.00

Sub Total: R1,200.00
Grand Total: R1,200.00
Items in Total: 2

Notes:
Looking forward to your business.

Payment Details:
RELEVANT TECHNOLOGIES
Bank: FNB
Account Number: 6301 348 0429
Branch: 250016
Reference: YOUR NAME

Repairs Terms & Conditions

1. Assessment & Quotation

- All devices submitted for repair will undergo an assessment to determine the fault and repair

cost.

- Quotations are valid for 7 days from the date of issue. Prices may change thereafter.
- Devices must be collected within 14 days if the quote is declined to avoid storage fees.

2. Repair Process & Timeframe

- Turnaround time depends on issue complexity and parts availability.
- Customers will be notified of delays due to parts or other circumstances.
- Relevant Technologies is not responsible for delays from third-party suppliers.

3. Parts & Warranty

- Only high-quality or original parts are used when available.
- Repairs carry a 90-day warranty (excluding accidental or liquid damage and negligence).
- Third-party tampering voids the warranty.
- Software issues are not covered.

4. Data & Privacy

- Customers must back up data before repairs.
- Relevant Technologies is not liable for data loss.
- Customer information is kept confidential.

5. Collection & Storage

- Devices must be collected within 14 days after repair completion.
- R35 per day storage fee applies after 30 days.
- Uncollected devices after 90 days may be sold to recover costs.

6. Liability & Indemnity

- Not responsible for pre-existing issues or damage from prior repairs.
- Not liable for unforeseen hardware failures during or after repairs.

7. Payment & Refunds

- Full payment required before collecting repaired device.
- No refunds unless a workmanship error remains unresolved.
- Disputes must be reported within 7 days of collection.

By submitting a device for repair, the customer agrees to these terms and conditions.

Contact:

Relevant Technologies

Mbombela ABSA Square | University of Mpumalanga

Phone: 013 001 2937 / 067 676 5757

Email: info@rtecha.com