# Quote #

**Quote Date: 2025-05-06** 

Reference#:

Sales Person: Andrew Khoza

## **Bill To**

Sam Smith 0768427017

# **Company Details**

### **Relevant Technologies**

SHOP HG 02 ABSA SQUARE REGIONAL BUILDINGS 20 PAUL KRUGER STREET, Mbombela, Mpumalanga 1200, South Africa

TIN: 4760314627

Phone: 067 676 5757 / 013 001 2937

Email: admin@rtechsa.com Website: rtechsa.com

# **Quote Items**

#	Item & Description	Qty	Rate	VAT	Amount
0	ASSESSMENT FEE	1.00	R150.00	0.00	R150.00
1	Screen replacement	1.00	R1,700.00	0.00	R1,700.00

**Sub Total:** R1,700.00 **Grand Total:** R1,850.00

**Items in Total: 2** 

#### **Notes:**

Looking forward to your business.

#### **Payment Details:**

**RELEVANT TECHNOLOGIES** 

Bank: FNB

Account Number: 6301 348 0429

Branch: 250016 Reference: YOUR NAME

# **Repairs Terms & Conditions**

# 1. Assessment & Quotation

• All devices submitted for repair will undergo an assessment to determine the fault and repair

cost.

- Quotations are valid for 7 days from the date of issue. Prices may change thereafter.
- Devices must be collected within 14 days if the quote is declined to avoid storage fees.

### 2. Repair Process & Timeframe

- Turnaround time depends on issue complexity and parts availability.
- Customers will be notified of delays due to parts or other circumstances.
- Relevant Technologies is not responsible for delays from third-party suppliers.

## 3. Parts & Warranty

- Only high-quality or original parts are used when available.
- Repairs carry a 90-day warranty (excluding accidental or liquid damage and negligence).
- Third-party tampering voids the warranty.
- Software issues are not covered.

## 4. Data & Privacy

- Customers must back up data before repairs.
- Relevant Technologies is not liable for data loss.
- Customer information is kept confidential.

## 5. Collection & Storage

- Devices must be collected within 14 days after repair completion.
- R35 per day storage fee applies after 30 days.
- Uncollected devices after 90 days may be sold to recover costs.

# 6. Liability & Indemnity

- Not responsible for pre-existing issues or damage from prior repairs.
- Not liable for unforeseen hardware failures during or after repairs.

# 7. Payment & Refunds

- Full payment required before collecting repaired device.
- No refunds unless a workmanship error remains unresolved.
- Disputes must be reported within 7 days of collection.

By submitting a device for repair, the customer agrees to these terms and conditions.

### **Contact:**

Relevant Technologies Mbombela ABSA Square | University of Mpumalanga Phone: 013 001 2937 / 067 676 5757

Email: info@rtecha.com