

# Quote #

**Quote Date:** 2025-05-18  
**Reference#:**  
**Sales Person:** Andrew Khoza

## Bill To

David Simelane  
0724357070

## Company Details

**Relevant Technologies**  
SHOP HG 02 ABSA SQUARE REGIONAL BUILDINGS  
20 PAUL KRUGER STREET, Mbombela, Mpumalanga 1200, South Africa  
TIN: 4760314627  
Phone: 067 676 5757 / 013 001 2937  
Email: admin@rtechsa.com  
Website: rtechsa.com

## Quote Items

| # | Item & Description             | Qty  | Rate      | VAT  | Amount    |
|---|--------------------------------|------|-----------|------|-----------|
| 0 | ASSESSMENT FEE                 | 1.00 | R120.00   | 0.00 | R120.00   |
| 1 | DEVICE IS VERY SLOW DUE TO HDD | 1.00 | R1,550.00 | 0.00 | R1,550.00 |

**Sub Total:** R1,550.00  
**Grand Total:** R1,550.00  
**Items in Total:** 2

**Notes:**  
Looking forward to your business.

**Payment Details:**  
RELEVANT TECHNOLOGIES  
Bank: FNB  
Account Number: 6301 348 0429  
Branch: 250016  
Reference: YOUR NAME

## Repairs Terms & Conditions

### 1. Assessment & Quotation

- All devices submitted for repair will undergo an assessment to determine the fault and repair

cost.

- Quotations are valid for 7 days from the date of issue. Prices may change thereafter.
- Devices must be collected within 14 days if the quote is declined to avoid storage fees.

## **2. Repair Process & Timeframe**

- Turnaround time depends on issue complexity and parts availability.
- Customers will be notified of delays due to parts or other circumstances.
- Relevant Technologies is not responsible for delays from third-party suppliers.

## **3. Parts & Warranty**

- Only high-quality or original parts are used when available.
- Repairs carry a 90-day warranty (excluding accidental or liquid damage and negligence).
- Third-party tampering voids the warranty.
- Software issues are not covered.

## **4. Data & Privacy**

- Customers must back up data before repairs.
- Relevant Technologies is not liable for data loss.
- Customer information is kept confidential.

## **5. Collection & Storage**

- Devices must be collected within 14 days after repair completion.
- R35 per day storage fee applies after 30 days.
- Uncollected devices after 90 days may be sold to recover costs.

## **6. Liability & Indemnity**

- Not responsible for pre-existing issues or damage from prior repairs.
- Not liable for unforeseen hardware failures during or after repairs.

## **7. Payment & Refunds**

- Full payment required before collecting repaired device.
- No refunds unless a workmanship error remains unresolved.
- Disputes must be reported within 7 days of collection.

**By submitting a device for repair, the customer agrees to these terms and conditions.**

### **Contact:**

Relevant Technologies

Mbombela ABSA Square | University of Mpumalanga

Phone: 013 001 2937 / 067 676 5757

Email: [info@rtecha.com](mailto:info@rtecha.com)