# Andrew Long

Ģ github.com/andrewl15 in Linkedin/andrewl15 ≥ longandrew321@gmail.com

#### EDUCATION

## University of Delaware

August 2020 - December 2023

B.S. Computer Science

GPA: 3.3

# Coursework

Courses: Software Engineering, Advanced Web Development, Object-Oriented Programming, Data Structures, Data Mining, Machine Learning, Algorithms, Systems Programming, Assembly Language, Cybersecurity, Operating Systems, Discrete Math, Linear Algebra, Statistical Methods

Awards: Dean's List (4x)

#### CERTIFICATIONS

AWS: Certified Cloud Practitioner (CLF-C02)

#### SKILLS

Programming Languages: Java, Python, TypeScript, HTML/CSS, JavaScript, C, C++, SQL

Frameworks: React, Node.js, ASP.NET, PySpark

Developer Tools: Git, Bootstrap, Google Firebase, Docker, Visual Studio, SQL Developer, Eclipse

Cloud Infastructure: AWS Cloud Practitioner, Google Firebase, Infrastructure as Code, CI/CD pipelines

**DevOps Practices**: Git CI/CD, cloud deployment, server management **Web Application Development**: Familiar with lang, go, php, redux

Machine Learning & AI: Familiar with AI-driven applications

## TECHNICAL PROJECTS

Project Lens | Project Repository | VS Code, Git, HTML, CSS, JavaScript, Google Firebase

Aug. 2023

- Led front-end development using HTML, CSS, and JavaScript to build a dynamic social media platform combining features from Instagram and LinkedIn.
- Tackled CSS layout challenges, ensuring a seamless user experience across devices.
- Addressed student and feedback to deliver innovative solutions, resulting in an improved visual experience and user satisfaction.

Senior Design Project | VS Code, TypeScript, React, React Router, Plotly (Library), Git Aug. 2022 - May 2023

- Developed a user-friendly website for Biology research, utilizing TypeScript and React to organize and display complex data.
- Consistently met and exceeded client expectations by delivering high-quality deliverables on time, ensuring client satisfaction throughout the project lifecycle.

Injury Alert | VS Code, Git, HTML, CSS, JavaScript

Aug. 2023

- Spearheaded development of an injury prevention platform featuring exercises inspired by elite athletes.
- Created a comprehensive website with instructional videos and personalized exercise routines to mitigate injury risks.

## EXPERIENCE

#### **Volt Information Sciences** | Customer Support Representative

Dec. 2022 – Present

- Efficiently handle document assignment and process bills into the system, ensuring accurate and timely completion of tasks to support smooth business operations.
- Occasionally coordinate with urgent cares to schedule patient appointments via phone calls, and efficiently handle the receipt and management of medical reports to ensure timely and accurate processing of patient records.
- Collaborate with cross-functional teams to streamline processes and improve efficiency, contributing to the overall success of customer support operations.