Andrew Liu

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Education

University of Waterloo, BASc in Computer Engineering

Sept 2018 - May 2024

• Coursework: Systems Programming and Concurrency, Real-Time Operating Systems, Software Design and Architectures, Programming for Performance, Database Networks, Computer Networking

Experience

Software Engineer, the Score - Toronto, CA

Sep 2023 - Dec 2023

- Improved business-critical ingestion systems of 5 real-time sports data providers using **Elixir/Phoenix** and **Rails**, ensuring **99.9%** uptime and seamless data updates for **4.1 million** monthly active users on the premier sports media platform
- Streamlined data retrieval and improved developer debugging time by 15% by designing and implementing a file-archiving pipeline for incoming payloads from data providers using **PostgreSQL** and **AWS S3**
- Integrated a sports data source via a **persistent SSE connection** in **Elixir**, enabling ongoing replay of historical NFL games to test the health of uninterrupted **real-time data ingestion** during core service updates
- Participated in an organization-wide migration of legacy ingestion to a parallelized cronjob system using **PostgreSQL** job queues, contributing to achieving **99**%+ system availability and a **35**% increase in job throughput.
- Deployed data monitoring solutions using **Datadog** and **Splunk**, improving analytical insights by creating custom dashboards to oversee key performance indicators, data ingestion metrics, and service-level agreements

Backend Developer, Drop - Toronto, CA

May 2022 - Aug 2022

- Reduced fraud rates by **60**% by designing and implementing a back-end service in **Rails** and **Postgres**, featuring a purchase limit check algorithm to protect the integrity of the loyalty-point system
- Enhanced internal admin portal by developing tools with **ActiveAdmin** and **Rails**, streamlining user management for marketing and customer service teams, boosting efficiency and customer engagement
- Increased user engagement by **80**% by enhancing existing models with critical fields to support new redemption items, improving functionality and user satisfaction
- Implemented test suites with **RSpec** and type checking with **Sorbet** to ensure code reliability

Full Stack Developer, XE.com - Newmarket, CA

Sep 2021 - Dec 2021

- Enhanced performance and accessibility for 15+ million users/month by optimizing asset sizes, implementing lazy loading, reducing page load times by over 30% and increasing Core Web Vitals scores
- Revitalized IBAN pages by replacing legacy code, eliminating tech debt, and implementing **React** with **Next.js**, leveraging **Static Site Generation** to craft pre-rendered country pages for enhanced **SEO optimization**
- Designed and implemented a reusable information card component using **React** and **Next.js**, standardizing content layout across 50+ XE marketing pages, reducing development time for new pages by **30**%
- Reduced Cumulative Layout Shift (CLS) by 20%, increasing visual stability across pages to improve viewing experience
- Improved user engagement and retention by 15% modernizing XE's category pages in Contentful

Full Stack Developer, Remitbee – Mississauga, CA

Sep 2021 - Dec 2021

- Built and optimized client portal in **React** and **Redux**, driving a **20**% boost in repeat transactions per user
- Optimized queries in a MySQL database to decrease core platform load times by 15%
- Developed streamlined page templates with **React** and **Strapi CMS** by designing new components and refactoring existing code to be more dynamic
- Updated backend transaction flows using Next.js and GraphQL in preparation for new user group

Technologies

Languages: JavaScript, Ruby, Elixir, Python, Java, TypeScript, HTML/CSS, SOL

Technologies: React, Redux, Rails, Phoenix Liveview, Docker, AWS, Next.js, Express, Node.js, Git, Redis, Sidekiq, PostgreSQL GraphQL