# User Impact of WCAG Issues

<https://dequeuniversity.com/guide/assure/1.0/reporting/interpreting-report-data/dashboard>

By default we associate each identified Issue with a user Impact category: Critical, Serious, Moderate, and Minor. Both Critical and Serious issues are considered "High Risk" with greater effect on usability and greater vulnerability to legal action. This data point is available by default, but it is optional and can be hidden via the Setup & Scope worksheet. When determining an assessment's overall Accessibility Health this data should hold significant weight.

## Critical:

This issue results in blocked content for individuals with disabilities. Until a solution is implemented content will be completely inaccessible, making your organization highly vulnerable to legal action. Remediation should be a top priority.

## Serious:

This issue results in serious barriers for individuals with disabilities. Until a solution is implemented some content will be inaccessible, making your organization vulnerable to legal action. Users relying on Assistive Technology will experience significant frustration when attempting to access content. Remediation should be a priority.

## Moderate:

This issue results in some barriers for individuals with disabilities but would not prevent them from accessing fundamental elements or content. This might make your organization vulnerable to legal action. This issue must be resolved before a page can be considered fully compliant.

## Minor:

This is considered an Accessibility issue that yields less impact for users than a moderate issue. For a page to be considered fully compliant this issue must be resolved but can be dealt with last.