

HOW TO AUTHORIZE RFGEN



Version 5

Unlock the Potential of RFgen

Authorization of RFgen has literally been simplified to a one-click process. Ensure that your RFgen installation continues to provide massive efficiencies to your organization well beyond the trial period.

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UNLOCK THE POTENTIAL OF RFGEN

INTRODUCTION

The Mobile Development Studio is the hallmark of the RFgen development environment; whereas the Mobile Enterprise Application Server installation contains the Mobile Enterprise Service Management tool and Mobile Enterprise Dashboard application which both provide a centralized console from where the production environment can be easily administered. It is common for the Mobile Development Studio and the Mobile Enterprise Application Server to be installed on separate servers with unique IP addresses. For complete functionality, RFgen should be authorized for all servers where the Mobile Enterprise Application Server has been installed. During the authorization process, the “System ID” is an essential value that is server-specific and used by DataMAX to generate an “Authorization Certificate” which permits the licensed operation of RFgen beyond the trial period.

Authorization has become a much simpler task with RFgen v5, since authorization can now be obtained instantly via email or automatically via the “Web Authorization” feature. This feature uses the Internet to obtain a valid “Authorization Certificate” which activates the RFgen software. “Web Authorization” is a convenient new feature for existing customers who have not incurred a “System ID” change.

LICENSING AND AUTHORIZED USAGE

The RFgen Software is a product of the DataMAX Software Group, Inc. and must be properly licensed for continued usage beyond the trial period.

Installation of the Mobile Enterprise Application Server requires the procurement of a software license. For long-term or perpetual use, an authorization certificate must be obtained within 7 days of installation. For RFgen evaluators, the Mobile Development

Studio contains built-in, single user, Mobile Enterprise Application Server functionality which is reserved for product demonstration and non-production purposes only.

AUTHORIZING PRODUCTION: MOBILE ENTERPRISE SERVICE MANAGEMENT

Click the RFgen services icon in the system tray and then select Mobile Enterprise Service Management. In the menu bar, click the “Authorizations” button.



For new or existing customers there are two options:

1. Call RFgen Technical Support at (916) 939-4065 or email the System ID to support@rfgen.com. An authorization certificate file and instructions will be emailed to you by the RFgen Technical Support team.
2. Ensure that the “Customer Id”, “Serial Number”, and “System Id” fields are correctly populated. Click the “Web Authorization” button to automatically obtain authorization for RFgen. For new customers there is no issue but for existing customers, only if the System Id has not changed based on our records, will the Web Authorization option work.

Note: Existing customers who have incurred a recent change to the System ID must follow the same instructions as new customers to authorize RFgen.