Andrew Romanof



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6475692491



Aspiring professional with a versatile skill set, encompassing technical proficiency and a strong programming language foundation. Eager to contribute to diverse fields, including quality assurance, software engineering, data analysis, machine learning and more.



Ontario Tech University, Oshawa, Ontario

Master of Science, Computer Science, Present

Ontario Tech University, Oshawa, Ontario

Bachelor of Science, Computer Science, Jun. 2023



Quality Assurance Analyst, GAOTek. Pickering, Ontario

Sep. 2023 - Jan. 2024

- Configured RFID environments for diverse customer projects, integrating various technologies and software (e.g., Microsoft SQL Server 2019, Mosquitto, IIS) on GAOTek's version 3 platform.
- Contributed to enhancing GAOTek's software platform by running test cases and reporting bugs for version 4 through Bugzilla.

I.T. Deskside Support, Toronto Hydro. Toronto, Ontario

Jan. 2022 - Jul. 2022

• Responded to customer inquiries and provided technical support through various channels (phone, email, chat, and in-person)



Python

SQL

HTML, CSS, Javascript

Flutter, Dart

R

Microsoft Word, Excel, Powerpoint, Outlook

Communication

Teamwork

Problem-solving

Detail-oriented

• Troubleshoot, diagnosed, and resolved software and hardware issues ensuring customer satisfaction and providing timely solutions

Technician, Bell Technical Solutions. Scarborough, Ontario

May. 2019 - Sep. 2019

- Communicated with customers to ensure property alterations where satisfactory
- Adhered to all health and safety protocols while driving to customer site and using tools to install and repair internet, tv, phone on residential premises



Additional Information

To see more about me and some of the projects I have done, visit my personal portfolio: https://andrewromanof.github.io/personal-portfolio/