Aspiring professional with a versatile skill set, encompassing technical proficiency and a strong programming language foundation. Eager to contribute to diverse fields, including quality assurance, software engineering, data analysis, machine learning and more

## **Education**

Bachelor of Science in Computer Science Ontario Tech University, Oshawa, Ontario September 2018 - June 2023

Master of Science in Computer Science Ontario Tech University, Oshawa, Ontario January 2024 - Present

# **Professional Experience**

#### **Gao RFID**

September 2023 -January 2024

### **Quality Assurance Analyst**

- Configured RFID server with locations, devices, tags, and reader components for diverse customer projects (people and asset tracking), integrating various technologies and software (e.g., Microsoft SQL Server 2019, Mosquitto, IIS, MongoDB) on GAO RFID's version 3 platform.
- Contributed to enhancing GAO RFID's software platform by running test cases and reporting bugs for version 4 through Bugzilla.

### **Toronto Hydro**

January 2022 - July 2022

### **I.T. Deskside Support**

- Responded to customer inquiries and provided technical support through various channels (phone, email, chat, and in-person)
- Troubleshoot, diagnosed, and resolved software and hardware issues ensuring customer satisfaction and providing timely solutions

#### **Bell Technical Solutions**

May 2019 - September 2019

#### **Technician**

- Communicated with customers to ensure property alterations where satisfactory
- Adhered to all health and safety protocols while driving to customer site and using tools to install and repair internet, tv, phone on residential premises

# **Additional Information**

To see more about me and some of the projects I have done, visit my personal portfolio: <a href="https://andrewromanof.github.io/personalportfolio/">https://andrewromanof.github.io/personalportfolio/</a>

# **Key Skills**

- Python
- Numpy, Pandas, Matplotlib, Scipy
- PyTorch, Tensorflow
- SQL, noSQL MongoDB
- HTML, CSS, JavaScript
- Flutter, Dart
- , F
- Java, C++, C, C#
- Bugzilla
- Microsoft Word, Excel, Powerpoint, Outlook
- Communication
- Teamwork
- Problem Solving
- Detail Oriented