ANDREW ROMANOF

Pickering, ON | L1V 3T6
C: (647) 569-2491

OBJECTIVE

Looking to join a company in software development to apply my strong technical skills, solid foundation in programming languages, and passion for creating innovative solutions

TECHNICAL SKILLS

- Object Oriented Programming
- C++, C#, Java, Python, Java Script, Flutter, R, VB, Git, HTML, CSS, Node.js, JSON, XML, jQuery
- Databases, SQL, MongoDB
- Linux, Windows
- Agile, SCRUM
- Proficient MS word, excel, PowerPoint

SOFT SKILLS

- Confident in communication skill as demonstrated during in class presentations, customer service and reporting to managers
- Experience in conflict resolution while offering solutions to customers, listened and clarified intentions, and escalated when needed
- Good team player skills showcased in school group projects, at work, and during competitive video game playing
- Methodical and analytical problem-solving skills: reflect, propose a solution, walk through the solution before applying

EDUCATION

B.Sc of Computing Science, minor in mathematics   **2023**

Ontario Tech University – Oshawa, Ontario

O.S.S.D   2018

WORK EXPERIENCE

I.T. DESK SIDE SUPPORT   **JANUARY-JULY 2022**

Toronto Hydro – Toronto, Ontario

- Responded to customer inquiries and provided technical support through various channels (phone, email, chat, and in-person)
- Troubleshoot, diagnosed, and resolved software and hardware issues ensuring customer satisfaction and providing timely solutions

CONTENT CREATOR   **SEPTEMBER-DECEMBER 2021**

Innunco Academy – North York, Ontario

- Worked in teams to create content for school courses such as lesson plans, assignments, tests, final exams, etc.

TECHNICIAN   **MAY-SEPTEMBER 2019**

Bell Technical Solutions – Scarborough, Ontario

- Communicated with customers to ensure property alterations where satisfactory
- Adhered to all health and safety protocols while driving to customer site and using tools to install and repair internet, tv, phone on residential premises

OTHER INTERESTS	**E-SPORTS**

- Played on multiple DotA 2 teams

HIKING

COMMUNITY SERVICE	St Stephen the great orthodox church – Oshawa, Ontario	2014 - Present

- Served at various events doing tasks such as: setting up tables, serve food, cashier, yard work