




# Andrew Romanof

 Pickering (CA)

 andrewromanof@gmail.com

 6475692491

## Professional Summary

Aspiring professional with a versatile skill set, encompassing technical proficiency and a strong programming language foundation. Eager to contribute to diverse fields, including quality assurance, software engineering, data analysis, machine learning and more.

## Education

**Ontario Tech University, Oshawa, Ontario**  
Master of Science, Computer Science, Present

**Ontario Tech University, Oshawa, Ontario**  
Bachelor of Science, Computer Science, Jun. 2023

## Employment History

**Quality Assurance Analyst, GAOTek. Pickering, Ontario**  
Sep. 2023 - Jan. 2024

- Configured RFID environments for diverse customer projects, integrating various technologies and software (e.g., Microsoft SQL Server 2019, Mosquitto, IIS) on GAOTek's version 3 platform.
- Contributed to enhancing GAOTek's software platform by running test cases and reporting bugs for version 4 through Bugzilla.

**I.T. Deskside Support, Toronto Hydro. Toronto, Ontario**  
Jan. 2022 - Jul. 2022

- Responded to customer inquiries and provided technical support through

## Skills

Python

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SQL

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HTML, CSS, Javascript

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Flutter, Dart

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R

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Microsoft Word, Excel, Powerpoint, Outlook

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Communication

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Teamwork

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Problem-solving

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Detail-oriented

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various channels (phone, email, chat, and in-person)

- Troubleshoot, diagnosed, and resolved software and hardware issues ensuring customer satisfaction and providing timely solutions

**Technician, Bell Technical Solutions. Scarborough, Ontario**

May. 2019 - Sep. 2019

- Communicated with customers to ensure property alterations where satisfactory
- Adhered to all health and safety protocols while driving to customer site and using tools to install and repair internet, tv, phone on residential premises



## **Additional Information**

To see more about me and some of the projects I have done, visit my personal portfolio: <https://andrewromanof.github.io/personal-portfolio/>