Andrew **Skewes**

Available to Relocate Nationwide ⌂
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PROFILE

IT TECHNICIAN - IT SUPPORT ANALYST - NETWORK ENGINEER

Recent Louisiana State University graduate and U.S. Army veteran offering a strong academic background with exceptional **internship experience as an IT technician**. Willing to relocate to a challenging new work environment to utilize my education and demonstrate my **knowledge of systems troubleshooting, installations, and maintenance** within a technical support role.

EDUCATION

Bachelor of Science in Information Systems and Decision Sciences
Louisiana State University

GRADUATED FALL 2019

Concentration in Information Technology.

3.54 Cumulative GPA.

PROFESSIONAL EXPERIENCE

IT Technician | Data Revolution, Pensacola Fl
JUNE 2018 – AUGUST 2019

- Contributed to the support of 70+ clients, maintaining 250+ workstations.
- Frequently worked without guidance, was asked to return the following summer in recognition of my work ethic.
- Led and worked with teams across 5+ client locations to install 10,000+ feet of ethernet cable resulting in fully hardwired office spaces and security systems hosting 30+ cameras.
- Diagnosed and resolved software issues on 50+ laptops saving the client the cost of replacements.
- Provided hardware, software, and peripheral support remotely and in person.

All Source Intelligence Analyst | United States Army
2011 – 2014

- Produced a wealth of actionable intelligence analysis, resulting in numerous successful missions Iraq, awarded Army Commendation Medal.
- Awarded second Army Commendation Medal for completing 1,200+ hours of successful mission time as a Tactical Systems Operator in Afghanistan.
- Delivered briefings, training demonstrations, and intelligence presentations to top-level management without the use of PowerPoint slides, visual aids, or notes.

SKILLS

- Certified AWS Cloud Practitioner
- Hardware and Software Troubleshooting
- Onsite and Remote Technical Support
- SQL
- Python, C#, JavaScript
- Tableau, JMP PRO 15