

ANDREW SOPER

RISK ANALYST

CONTACT

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PROFILE

Experienced Risk Analyst with over six years in fraud detection, risk assessment, and compliance within the eCommerce and payments industry. Demonstrated expertise in investigating high-risk transactions, mitigating fraud exposure, and collaborating across teams to optimize workflows. Skilled in navigating ambiguity in fast-paced environments while delivering proactive solutions. Dedicated to providing a seamless, world-class customer experience through robust risk prevention strategies.

SKILLS

Risk and Fraud Mitigation

Decision-Making

Data Analysis

Customer-Centric Approach

Process Optimization

Collaborative Problem-Solving

Queue-Based Environment
Expertise

Process Improvement

Communication

Time Management

Multi-tasking

EXPERIENCE

Walmart Compliance Senior Analyst

JUNE 2023 - AUGUST 2024

- Designed and implemented controls to ensure adherence to regulatory and internal policies.
- Partnered with cross-functional teams to enhance operational workflows and support transitions to new regulations.
- Conducted audits of established processes, identifying and addressing key vulnerabilities to mitigate risk.
- Lead initiatives to create compliance controls using data analysis, optimizing processes to sustain regulatory standards.
- Provided training and detailed guidance to operations team on policy enforcement to maintain constant adherence.

Walmart Compliance Specialist

MARCH 2021 - JUNE 2023

- Monitored and reviewed thousands of products for regulatory and policy compliance in a queue-based environment, surpassing operational and production-based targets.
- Conducted site-wide audits to ensure effective risk mitigation strategies and compliance adherence.
- Contributed to evaluating and integrating emerging tools to enhance operational workflows.
- Depended on by senior management to mentor new team members in a multitude of compliance procedures.

EDUCATION

University of Utah

2024-2025

Coding Bootcamp

Southpointe High School

2011-2015

High School Diploma

Walmart Fraud Prevention Team Lead

APRIL 2019 - MARCH 2021

- Oversaw day-to-day functions of fraud team, including review of fraud operational metrics and identifying patterns to drive process improvement.
- Designed and conducted training programs for new and experienced team members, enhancing fraud detection capabilities.
- Supported agents with real-time guidance and feedback, fostering a culture of continuous improvement.

Walmart Fraud Prevention Specialist

APRIL 2018 - APRIL 2019

- Reviewed and made real-time decisions on high-risk eCommerce transactions, regularly leading the team in both accuracy and speed.
- Provided insights on fraud patterns to support strategic decision-making by senior leadership.
- Assisted in training and mentoring team members, enhancing overall team performance.