# Order in the Court: Explainable AI Methods Prone to Disagreement

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# Abstract

In Natural Language Processing, featureadditive explanation methods quantify the independent contribution of each input token towards a model's decision. By computing the rank correlation between attention weights and the scores produced by a small sample of these methods, previous analyses have sought to either invalidate or support the role of attentionbased explanations as a faithful and plausible measure of salience. To investigate what measures of rank correlation can reliably conclude, we comprehensively compare feature-additive methods, including attention-based explanations, across several neural architectures and tasks. In most cases, we find that none of our chosen methods agree. Therefore, we argue that rank correlation is largely uninformative and does not measure the quality of featureadditive methods. Additionally, the range of conclusions a practitioner may draw from a single explainability algorithm are limited.

## 1 Introduction

Of the many possible explanations for a model's decision, only those simultaneously *plausible* to human stakeholders and *faithful* to the model's reasoning process are desirable (Jacovi and Goldberg, 2020). The rest are irrelevant in the best case and harmful in the worst, particularly in critical domains such as law (Kehl and Kessler, 2017), finance (Grath et al., 2018), and medicine (Caruana et al., 2015). It would be prudent to discourage algorithms that generate misleading explanations. However, since explanations are task, model, and context-specific (Doshi-Velez and Kim, 2017), identifying unfavorable explainability methods proves difficult in practice.

Previous work claims Additive Explainable AI (XAI) methods<sup>1</sup> are harmful if their generated rank-

ings of input importance do not correlate with baseline methods (Jain and Wallace, 2019). Therefore, because tokens ranked by attention weights do not *agree* with two older XAI methods, Jain and Wallace (2019) strengthen their claim that 'attention is not explanation'. Their conclusion is concerning since the attention mechanism (Bahdanau et al., 2015) provides plausible insight into what tokens the model considers relevant for a prediction (Galassi et al., 2020) and is faithful to the underlying computation, providing benefits even when omitted during inference (Pruthi et al., 2020). Thus, any attempt to disqualify a potential explanation should be carefully tested.

Expecting agreement between XAI methods assumes the existence of an ideal or correct explanation. However, it is possible that equally valid, albeit poorly correlated, importance rankings may exist. We claim it is unrealistic to expect XAI methods based on different algorithms to compress a model's complex decision process in the same way. In this work, we hold a selection of more recent XAI methods to the same standard as attention-based explanations to investigate what agreement as an evaluation measure can lead us to conclude. We ask the following research question:

**RQ:** How well do the XAI methods LIME, Integrated Gradients, DeepLIFT, Grad-SHAP, and Deep-SHAP correlate (i) with each other and (ii) with attention-based explanations? Does the correlation depend on (a) the model architecture (LSTM-and Transformer-based), or (b) the nature of the classification task (single- and pair-sequence)?

We observe low overall agreement between methods, particularly for a Transformer-based model, and use this empirical evidence along with our theoretical objections to claim that — without making tenuous assumptions — the (lack of) correlation between feature importance rankings is uninformative.

<sup>&</sup>lt;sup>1</sup>For the sake of brevity, we refer to all feature-additive algorithms (e.g., Ribeiro et al., 2016) simply as 'XAI methods'.

## 2 Related Work

Jain and Wallace (2019) were the first to compare the agreement of attention-based explanations with simple XAI methods. Specifically, they report a weak Kendall- $\tau$  correlation between the rankings of input token importance obtained from attention weights and those obtained from the input × gradient (Kindermans et al., 2016; Hechtlinger, 2016) and leave-one-out (Li et al., 2016) XAI methods. To obtain these rankings, they apply a bidirectional LSTM (Hochreiter and Schmidhuber, 1997) model with an additive (tanh) (Bahdanau et al., 2015) attention mechanism to both single- and pairsequence classification tasks. We test the generalizability of their conclusions by including a more complex Transformer-based model and by comparing more recent XAI methods.

Despite algorithmic concerns with Jain and Wallace (2019)'s approach (Wiegreffe and Pinter, 2019; Grimsley et al., 2020), their influential critique has inspired efforts to enhance the faithfulness and plausibility of attention-based explanations. Proposed modifications of the attention mechanism include guided training (Zhong et al., 2019), sparsity (Correia et al., 2019), the minimization of hidden state conicity (Mohankumar et al., 2020), or the introduction of a word-level objective for recurrent architectures (Tutek and Snajder, 2020). Another strategy addresses problems with analyzing attention weights in their raw form, either by projecting from the null space of multi-head self-attention (Brunner et al., 2020), addressing token identifiability in Transformers (Abnar and Zuidema, 2020), or by accounting for the transformed vectors' magnitude (Kobayashi et al., 2020). In some of these papers, an increased agreement with a small set of XAI methods serves as evidence for an improvement in the attention mechanism's explainability. In contrast, we perform a more extensive comparison with five newer XAI methods.

Complementary to our work, Atanasova et al. (2020) propose a series of diagnostic tests to evaluate XAI methods for text classification. We similarly compare XAI methods, but prescriptions of their desirable properties are outside our scope.

#### 3 Method

We define an *explanation* of an input sequence of tokens as a vector of corresponding importance scores. We investigate two types of explanations: (i) those from recent XAI methods and (ii) those

based on attention scores. We measure *agreement* between these explanation methods as the Kendall- $\tau$  correlation between the ranked importance scores of all input tokens.

#### 3.1 Recent XAI methods

We select a number of recent XAI methods, namely: LIME (Ribeiro et al., 2016); Integrated Gradients (Sundararajan et al., 2017); DeepLIFT (Shrikumar et al., 2017); and two methods from the SHAP (Lundberg and Lee, 2017) family: Grad-SHAP, which is based on Integrated Gradients; and DeepSHAP, which is based on DeepLIFT. We do not compare XAI methods to their SHAP approximations. Their agreement is biased due to their algorithmic similarity.

## 3.2 Attention-based explanations

Given an input sequence of tokens  $S = t_1, ..., t_n$ , we define an attention-based explanation as an assignment of attention weights  $\alpha \in \mathbb{R}^n$  over the tokens in S. Since the dimensionality of  $\alpha$  is architecture-dependent, it may be necessary to filter or aggregate the weights. In our experiments, this is only relevant for DistilBERT's self-attention mechanism (Vaswani et al., 2017). Previous analyses at the attention head level (e.g., Baan et al., 2019; Clark et al., 2019) implicitly assume that contextual word embeddings remain tied to their corresponding tokens across self-attention layers. This assumption may not hold in Transformers, since information mixes across layers (Brunner et al., 2020). Therefore, we use the attention rollout (Abnar and Zuidema, 2020) method — which assumes the identities of tokens are linearly combined through the self-attention layers based exclusively on attention weights — to calculate a post-hoc, faithful token-level attribution. Like Abnar and Zuidema (2020), we use the attribution calculated for the last layer's [CLS] token, resulting in a final vector  $\boldsymbol{\alpha} \in \mathbb{R}^n$  at the time of evaluation.

Recurrent models similarly suffer from issues of identifiability. In LSTM-based models, attention is computed over hidden representations across timesteps, which does not provide faithful tokenlevel attribution. Approaches that trace explanations back to individual timesteps (Bento et al., 2020) or input tokens (Tutek and Snajder, 2020) are only just emerging. Therefore, we limit ourselves to an analysis of the raw attention weights.

# 4 Experiments

### 4.1 Datasets

We evaluate two types of classification tasks: (i) single-sequence, and (ii) pair-sequence. For singlesequence, we perform binary sentiment classification on the popular Stanford Sentiment Treebank (SST-2) (Socher et al., 2013) and the IMDb Large Movie Reviews Corpus (Maas et al., 2011). To compare our results with Jain and Wallace (2019), we use identical splits and pre-processing. We also remove sequences longer than 240 tokens to increase inference speed during attribution calculation. For pair-sequence, we examine natural language inference and understanding with the SNLI (Bowman et al., 2015), MultiNLI (Williams et al., 2018), and **Quora** Question Pairs datasets. Since MultiNLI has no publicly available test set, we use the English subset of the XNLI (Conneau et al., 2018) test set. We use a custom split (80/10/10) for the Quora dataset, removing pairs with a combined count of 200 or more tokens. Readers may refer to our codebase for further details. Most importantly, we contextualize the attention mechanism's utility for each dataset by comparing against a uniform activation baseline (Wiegreffe and Pinter, 2019).

#### 4.2 LSTM-based Model

For our LSTM-based model, we use the same single-layered bidirectional encoder with additive (tanh) attention and a linear feedforward decoder as used by Jain and Wallace (2019). In pair-sequence tasks, we embed, encode, and induce attention over each sequence separately. The decoder predicts the appropriate label from the concatenation of: both context vectors  $c_1$  and  $c_2$ ; their absolute difference  $|c_1-c_2|$ ; and their element-wise product  $c_1 \cdot c_2$ .

#### 4.3 Transformer-based Model

To reduce the computational overhead, we finetune the lighter, pre-trained DistilBERT variant (Sanh et al., 2019) instead of the full BERT model (Devlin et al., 2019). For classification, we add a linear layer on top of the pooled output. In pairsequence tasks, we concatenate sequences with a [SEP] token.

## 4.4 Training the models

We train three independently-seeded instances of both models using the AllenNLP framework (Gardner et al., 2018), each for a maximum of 40 epochs.

	BiLS	STM	DistilBERT		
	Uniform	Softmax	Uniform	Softmax	
MNLI	$.659 \pm .001$	$.667 \pm .004$	$.599 \pm .002$	$.779 \pm .002$	
Quora	$.829\pm.001$	$.830 \pm .001$	$.832\pm.001$	$.888\pm.001$	
SNLI	$.804 \pm .004$	$.807\pm.002$	$.770\pm.005$	$.871\pm.001$	
IMDb	$.874\pm.011$	$.872\pm.014$	$.879\pm.003$	$.890\pm.005$	
SST-2	$.823\pm.008$	$.826\pm.011$	$.823\pm.004$	$.842\pm.003$	

Table 1: Test set accuracy when using softmax or uniform activations in the attention mechanisms. A uniform activation renders the mechanism defunct and contextualizes its utility for a particular task.

We use a patience value of 5 epochs for early stopping. For the BiLSTM, we follow Jain and Wallace (2019) and select a 128-dimensional encoder hidden state with a 300-dimensional embedding layer. We tune pre-trained FastText embeddings (Bojanowski et al., 2017) and optimize with the AMSGrad variant (Tran and Phong, 2019) of Adam (Kingma and Ba, 2015). For DistilBERT, we fine-tune the standard 'base-uncased' weights available in the HuggingFace library (Wolf et al., 2019) with the AdamW (Loshchilov and Hutter, 2019) optimizer. Table 1 confirms our models are sufficiently accurate for our analysis. Our extendable Python package for evaluating agreement between XAI methods and attention-based explanations court-of-xai is publicly available<sup>2</sup>.

## 4.5 Explaining the models

We leverage existing implementations of Integrated Gradients, DeepLIFT, Grad-SHAP, and Deep-SHAP<sup>3</sup> and use the padding token as a baseline where applicable. Due to resource constraints, we limit the number of samples for each sequence to 250 in our implementation of LIME. We also restrict our calculations of all XAI methods to 500 random instances taken from the test set of the corresponding dataset.

#### 5 Results

#### 5.1 XAI methods do not correlate well

Table 2 displays the Kendall- $\tau$  correlations for: (a) the BiLSTM model, and (b) the DistilBERT model. We answer **RQ(i)** and **RQ(ii)** by showing our XAI methods neither agree with each other (mean=0.2229) nor with attention-based explanations (mean=0.1705) across all models and tasks.

<sup>&</sup>lt;sup>2</sup>github.com/sfschouten/court-of-xai

<sup>&</sup>lt;sup>3</sup>github.com/pytorch/captum

## 5.2 Correlation is model and task dependent

For RQ(a), the agreement between the recent XAI methods is much lower for the Distil-BERT model (mean=0.0928) than for the BiL-STM model (mean=0.350). Average agreement between the XAI methods and attentionbased explanations is comparable for both models (DistilBERT=0.1560, BiLSTM=0.1849). Regarding RQ(b), the total agreement across all methods is more pronounced for the single-sequence datasets (combined model average=0.2415) than for the pair-sequence datasets (combined model average=0.1728). This difference is particularly noticeable for the agreement between XAI methods applied to the BiLSTM (single-sequence=0.5396, pair-sequence=0.2285).

		LIME	Int-Grad	DeepLIFT	Grad-SHAP	Deep-SHAP	
Attn	MNLI	.2391	.2523	.2549	.2473	.2370	
	Quora	.0888	.0143	.0894	.0182	.1017	6
	SNLI	.3047	.2566	.3158	.2517	.2938	1849
	IMDb	.1031	.2188	.2494	.2209	.2309	٠
	SST-2	.1369	.1093	.1372	.1101	.1400	
LIME	MNLI		.2535	.2176	.2488	.1923	
	Quora		.1064	.1633	.1117	.1357	
	SNLI		.2232	.1790	.2156	.1646	
	IMDb		.2514	.2397	.2505	.2326	
	SST-2		.6230	.5921	.6228	.5538	.3530
Ş	MNLI			.4984	0.	.4015	<u>қ</u> .
	Quora			.2906	<u> </u>	.2433	
	SNLI			.2461	ìrad-SH	.2219	
	IMDb			.7331	Grae	.7021	
	SST-2			.8683	J	.8056	

(a) BiLSTM

		LIME	Int-Grad	DeepLIFT	Grad-SHAP	Deep-SHAP	
N	MNLI	.1595	.1891	.2432	.1905	.2067	
등 Ç	Quora	.0992	.0574	.2267	.0518	.2257	0
≝ S	Quora SNLI MDb	.1048	.1645	.2214	.1600	.1796	1560
₹ II	MDb	.0991	.1818	.2516	.1432	.2303	•
S	ST-2	.1271	.0511	.1328	.0737	.1291	
N	MNLI		.1037	.1228	.0969	.1078	
шÇ	Quora		.0512	.0809	.0394	.0699	
₹s	NLI		.0598	.1351	.0550	.0969	
II	MDb		.0775	.0596	.0707	.0558	
S	ST-2		.1869	.0726	.1571	.0534	.0928
N	MNLI			.2153	0.	.1752	<u>0</u>
Ş SN	Quora			.0625	ĮĄĮ	.0535	
	NLI			.0955	I-SI	.0851	
	MDb			.1433	Grad-SHAP	.1093	
SST-2				.0498	J	.0419	

(b) DistilBERT

Table 2: Mean Kendall- $\tau$  between the explanations given by our XAI methods for each model when applied to 500 instances of the test portion of each dataset.

## 6 Discussion & Conclusion

We observe low overall agreement between XAI methods. Since we find XAI methods are prone to disagreement, we believe different methods can yield different inferences about the same model.

Our observation that more complex models and tasks show lower agreement, with some exceptions for the BiLSTM model, may lead us to one of two possible conclusions. If we assume an ideal explanation exists — and that the desirability of an arbitrary XAI method decreases monotonically with correlation (in our case, Kendall's- $\tau$ ) — then the low agreement we observe means at most one of our selected methods is desirable. Alternatively, we can reject this assumption. In that case, it is difficult to draw conclusions when there is low agreement among XAI methods. Perhaps rankings of model inputs can capture only a narrow slice of the model's behavior such that many equally valid compressions exist. Thus, XAI methods may be in disagreement while remaining faithful.

We observe higher agreement among XAI methods on the simpler models and tasks, but is it possible they are just harmonious in their error? It is unlikely this is the case, assuming that most rankings are undesirable. XAI methods, whose algorithms are (mostly) unrelated, are more likely to agree when selecting from the subset of desirable rankings. However, suppose desirable explanations are common because many faithful rankings exist (as argued above) or because the task is too complicated for humans to judge token-level importance. In that case, we may conclude nothing from higher measures of agreement. For more grounded evaluations of plausibility, agreement with human judgments like those available in e-SNLI (Camburu et al., 2018) may be more informative.

We recommend practitioners investigate the agreement of as many XAI methods as possible to judge each method's utility when applied to a model and task. We will study the agreement between the top-k features selected by XAI methods in future work since they may be of the most interest to the end-user. Top-k token comparison to human-annotated rationales is common (DeYoung et al., 2020; Atanasova et al., 2020) and has demonstrated success when applied to attention-based explanations (Treviso and Martins, 2020). We will also examine more expressive explanation methods, such as those capable of explaining pairwise feature interactions (e.g., Janizek et al., 2020).

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