

# Explanations in Autonomous Driving: A Survey

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**Abstract**—The automotive industry is seen to have witnessed an increasing level of development in the past decades; from manufacturing manually operated vehicles to manufacturing vehicles with high level of automation. With the recent developments in Artificial Intelligence (AI), automotive companies now employ high performance AI models to enable vehicles to perceive their environment and make driving decisions with little or no influence from a human. With the hope to deploy autonomous vehicles (AV) on a commercial scale, the acceptance of AV by society becomes paramount and may largely depend on their degree of transparency, trustworthiness, and compliance to regulations. The assessment of these acceptance requirements can be facilitated through the provision of explanations for AVs’ behaviour. Explainability is therefore seen as an important requirement for AVs. AVs should be able to explain what they have ‘seen’, done and might do in environments where they operate. In this paper, we provide a comprehensive survey of the existing work in explainable autonomous driving. First, we open by providing a motivation for explanations and examining existing standards related to AVs. Second, we identify and categorise the different stakeholders involved in the development, use, and regulation of AVs and show their perceived need for explanation. Third, we provide a taxonomy of explanations and reviewed previous work on explanation in the different AV operations. Finally, we draw a close by pointing out pertinent challenges and future research directions. This survey serves to provide fundamental knowledge required of researchers who are interested in explanation in autonomous driving.

**Index Terms**—Explanations, explainable AI, autonomous vehicles, intelligent vehicles, human-machine interaction, regulations, standards, black-box models

## I. INTRODUCTION

THE advent of autonomous vehicles (AVs) is a significant mile-stone in the automotive industry. The increasing growth rate in the industry is considered to be precipitated by the accrued research knowledge in vehicle dynamics [1]. Moreover, the enhancements of sensing devices (e.g. LiDAR [2], [3] and Radar [4], [5]) and the emergence of deep learning algorithms are also contributing factors. Despite the technological advancements, the successful deployment of AVs in the real world may greatly depend on users’ acceptance and confidence. Due to reports on AV accident cases (e.g. the Uber collision with a pedestrian [6] and Tesla’s crash into road attenuator [7]), public skepticism in the acceptance of AVs in

society seems to persist. Thus, effective ways to build public confidence on AVs should be devised.

Recently, the National Transportation Safety Board (NTSB) identified *driver distraction* as one of the issues that led to the Tesla crash after investigations. The Tesla driver’s cell phone activity logs indicated that the Tesla driver was distracted by a game in his cell phone. The NTSB therefore suggested the need for risk mitigation pertaining to monitoring driver engagement, and the need for event data recording requirements for autonomous driving systems as this might facilitate future accident investigations.

Users (e.g. drivers and passengers) and regulators (e.g. NTSB) will benefit from explanations that explain the behaviour of autonomous systems. For example, in the Tesla crash case, a timely *intelligible and faithful* explanation (i.e. an explanation that is clear, easy to understand and correct/truthful) about the deviation action of the vehicle might have called the driver’s attention to intervene. Similarly, the explanations generated from event logs, when present, are very useful in that accident investigators are able to easily identify the causes of an accident through these explanations. Moreover, system auditors can also benefit from an easier auditing process in the presence of explanations.

Further, the general stress on explainable AI (XAI) and the “right to explanation” as stipulated in the General Data Protection Regulation (GDPR) [8] underscores the essence of explanations in complex systems, especially when they are powered by black-box models. The tendency for such complex system as autonomous vehicles to make decisions that are strange and confusing to end-users are bound to occur. This is because human-understandable rules (which includes a subset of road traffic rules) are low dimensional and consider only small numbers of choices and interactions in a given time [9]. This is especially the case for vehicles with high level of automation (e.g. vehicle in Level 3 or above [10]). As these vehicles make high stake decisions that can significantly affect end-users, the vehicles should explain or justify their decisions to meet set transparency guidelines.

A number of explainable AI literature focus on explaining single neurons or a single artificial neural network model while only a handful focus on explaining an entire goal-based system like autonomous vehicles which possess unique architecture and different interacting components. Providing explanations for the behaviour of such goal-based systems is therefore essential.

In this paper, we provide a structured and comprehensive overview of recent work on explanations in the autonomous driving. Previous literature surveys such as [11], [12], [13] placed more focused on works aimed at opening black-box machine learning mechanisms (data driven XAI) applied in

This work was funded in part by the UK’s Engineering and Physical Sciences Research Council (EPSRC) through project RoboTIPS: Developing Responsible Robots for the Digital Economy, grant reference EP/S005099/1. Partly, it was also funded by the Assuring Autonomy International Programme, a partnership between Lloyd’s Register Foundation and the University of York.

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deep learning and natural language processing. Sule et al. [14] provided a systematic literature review generally on explainable agency (i.e. explaining the behavior of goal-driven agents and robots) which entailed the use of descriptive statistics to show the number of contributions made in the various aspects of explainable agencies. Zablocki et al. [15] survey was limited to vision-based autonomous driving systems. Survey papers that comprehensively cover explanations for the behaviour of AVs at different levels of operations with the requirements of different stakeholders in mind including interactions does not exist to the best of our knowledge. This paper aims to fill these gaps in the literature through a comprehensive survey. The rest of this paper is organised in nine sections: Section II presents the general need for explanations in autonomous vehicles. Section III presents and discusses the regulations and standards related to explanations in AVs. The different stakeholders who interact with AVs are identified and categorised in Section IV. The categorisation system defined in Section IV is used in the rest of the paper. Section V broadly categorises explanations and provides an explanation taxonomy. Section VI describes the core operations of an AV and reviews existing work on explanations in relation to the different core AV operations. These operations include perception, localisation, planning, and control. Section VII is dedicated to system management, which is the last core AV operation. System management involves event data recorders and human-machine interaction which are crucial to explanations. Section VIII discusses challenges in the explainable AV landscape and provides directions to future work in the field. Section IX concludes the paper with a summary.

## II. NEED FOR EXPLANATIONS

The need for explanations in autonomous vehicles stems from the increasing concerns for transparency and accountability of autonomous vehicles to foster public acceptance and trust. It is believed that explanations is one way of achieving these goals. In this section, we discuss the need for explanation in the light of transparency, accountability and trust.

### A. Transparency and Accountability

An autonomous system is considered to be transparent if its decision making process and behaviour are sufficiently expressive to be understood by humans [16]. Transparency is considered an important requirement for ethical systems because of its direct impact on acceptance, use, and trust [17] in the systems. Because people view transparency from different shades, the level of the impact of transparency is dependent on the persona involved. For instance, transparency will be defined to varying levels of detail among regulatory bodies, ethicists or lawyers, and the general society. In whichever way it is defined and understood, its relevance in the assessment of the quality of the behaviour of an autonomous vehicle, and their perceived safety and reliability is high. *Accountability* is seen as a direct effect of transparency. Accountability in this context refers to the ability to determine whether the decision of a system was made in compliance with procedural

and substantive standards, and importantly, to hold someone responsible when there is a failure to meet the standards [18].

A transparent AV will facilitate the assignment of responsibility for its actions (especially the wrong ones) that resulted in a discriminatory, inequitable or bad outcome [19]. A way to achieve transparency in AVs is through the provision of explanations and the development and deployment of interpretable AI models to run the AV. Providing justifications in the form of human understandable explanations (or natural language) for the actions that the vehicle makes will be helpful to know who to hold responsible when there is a road traffic offence or a collision. Placing more importance and attention on explainability in AVs through the facilitation of more responsible research and innovation in the landscape would have a great positive effect on transparency and accountable.

### B. Trust and Social Acceptance

The information about the functioning of a system at the user's disposal can help the user create a mental model of the system, eventually adding to the user knowledge base [20]. This imply that when adequate information about the operational modes and behaviour of a complex system are not provided, the user makes assumptions which can lead to the development of a wrong mental model about the system in context. This can in turn, affect trust, especially when the system frequently acts outside the expectations of the user. Trust can break down when there are frequent failures adequate without explanations, and regaining trust once lost can be challenging [21], [22]. For AVs, previous reports on AV accidents can have negative impacts society's perception of AVs.

According to Hussain et al. [23], an important challenge evident in the intelligent transport systems is the lack of trust from the consumer perspective [23]. AVs may provide a great deal of benefits which include the potential reduction of traffic accidents that may occur due to drivers' inattention. The public fear that this argument may fail in the appearance of unforeseen traffic conditions with an attentive human driver. This is because human drivers are seen to be able to handle such conditions better than a 'machine' [23]. In addition, failure to provide information and reasons about the decisions and operational modes of the AV when needed can leads to the development of a wrong perception about the AV, which can affect trust [20]. Abraham et al. [24] reported that the consumers' perception of trust is still not as high in spite of the great potentials of AVs. The authors claimed that the public is still hesitant about the technology, and still feel uncomfortable using it. Trust is therefore imperative for achieving commercial manufacturing and deployment of AVs. Researchers (e.g. in [25]) suggest that the provision of meaningful explanations for AVs' to passengers, pedestrians and other road participants is one way to build the necessary trust in AV technology. Explanations in autonomous driving is therefore crucial. In the following section, we will discuss explanations from the regulatory perspective.

### III. REGULATIONS AND STANDARDS

#### A. Explanation and AV Regulations

There are increasing concerns on the collection and use of personal data in algorithms that make critical decisions about people in domains like healthcare, finance, insurance, and criminal justice. The European Union GDPR effected in 2018 aims to provide more control rights to individuals over their personal data [26].

The GDPR also sets guidelines related to the explanation of decision made based on users' data. The GDPR guideline demands that controllers (entities handling people's personal data) provide meaningful information about the logic involved in the decisions made based on peoples' data and what the likely consequences are for individuals. It also states the use of appropriate mathematical or statistical procedures on such data. This in summary, is what is popularly referred to as the 'right to explanation'. In addition, the GDPR Articles 12 on transparency demands that the provision of information/explanation to data subjects must be done in an intelligible way (i.e. in a clear and easy to understand form [27]).

These clauses highlight the users right to question the decision of a system and demand for explanation, especially when decisions are made based on the their data. Autonomous vehicles with in-vehicle personalisation technologies are no exceptions.

The acceptance and adoption of AV will introduce new regulations and standards challenges for governments and experts [23]. The current regulations which relate to human drivers will need to be revised when a vehicle drives itself [28]. A few guidelines have been announced recently to govern autonomous driving. Some of them include: The National Association of City Transportation Officials (NATCO) policy statement on automated vehicles [29] released in June 2016, the American Research and Development (RAND) corporation document on autonomous car technology [30]. NHTSA has as well previously made attempts to legalise Level 4 and Level 5 autonomous vehicles [31]. In line explanations, the National Transportation Safety Board (NTSB) is making a call for efficient event data recording in AVs which could facilitate the provision of plausible and faithful explanations to ensure correct accident investigation [7]. See Section VII for more details on event data recording.

Check [32], [33], [34], [35] for more on regulations and ethical guidelines.

#### B. AV Standards

Intelligent Transport Systems (ITS) apply advanced electronics and information and communications technologies into roads and automobiles to collect, store and provide traffic information in real time all with the aim of providing convenient and safe transport, as well as improving: safety, reliability, efficiency, quality, and reduction in energy consumption [36]. Their deployments and the provision of corresponding services extend road transport to include aviation, railways and maritime. Thus, ITS has gained the attention of policy and legislative initiatives, particularly in Europe [37]. The international standard organisation technical committee 204 (ISO TC204),

the IEEE and few other standard organisations have set some standards for AVs and ITS in general. The IEEE Initiatives in particular has a vision for prioritising human well-being with autonomous and intelligent systems, and the assessment of standardisation gaps for safe autonomous driving. These standards directly or indirectly unveils explainability necessity in AVs. See Table I for a description of some relevant standards. We categorised the standards into two: Human safety related standards, and information or explanation exchange related standard. For more information, refer to the ISO report on intelligent transport systems in [38] and Apex.AI document on automated mobility [32].

### IV. STAKEHOLDERS

Explanation provision in autonomous driving has many faces due to the different purposes for explanations. The level of detail (in terms of information) anticipated by the explanation recipients, the explanation type and the mode of communication vary with respect to the type of recipient and purpose for the explanation. While lay users who lack domain technical expertise may be happy and satisfied with a sparse and coarse explanation that require less effort to interpret, AI researchers and engineers would prefer a finely detailed explanation that would support a deeper and better conception of the internal functioning of a model [39]. In this light, the consideration of the persona of the explainee is necessary [40] and will help to better scope this literature. Going forward, we refer to explanation recipients or explainee as stakeholders. Having identified the typical personas in the literature, we divided stakeholders into 3 broad categories: Class A (all type of end users and society), Class B (all technical groups e.g. developers), and Class C (all forms of regulatory bodies including insurers). See further description:

#### 1) Class A: End-Users

- Passenger: this is the in-vehicle agent who may interact with the explanation agency in the AV but not responsible for any driving operation.
- Pedestrian: this is the agent outside the AV (external agent) who may interact with the AV to convey intentions either through gestures or an external human-machine interface (eHMI).
- Pedestrian with Reduced Mobility (PRM): this is the agent outside the AV (external agent) who may interact with the AV to convey intentions either through gestures or an external human-machine interface (eHMI) but have reduced mobility capacity e.g. pedestrian on a wheel chair.
- Other Road Participants: these are every other agent outside the AV (external agent) who may interact with the AV to convey intentions either through gestures or an external human-machine interface (eHMI) e.g. cyclist, other vehicles.
- Auxiliary Driver: This is a special in-vehicle passenger who may also interact with the explanation agency in the AV and can also participate in the driving operations. This kind of participant exist in SAE level 2-5 vehicles.

TABLE I

SOME STANDARDS FOR AUTONOMOUS VEHICLES. THE STANDARDS UNDERLINES THE IMPORTANCE OF SAFE AND TRANSPARENT. EXPLANATIONS ARE PART OF THE MEASURES THAT COULD HELP ACHIEVE TRANSPARENCY AND PROVIDE ASSURANCE OF SAFETY.

Aim	Standard & Description	Stakeholder	Measures
Human Safety	<b>ISO 19237:2017</b> Pedestrian detection and collision mitigation systems	<b>Class B and C</b> AV Developers, Regulators, System Auditors, Accident Investi- gators, Insurer	<b>Causal filters</b> Non-contrastive (Why), Contrastive (Why-Not), Counterfactual (What-If). Should show input influence and should be able to explain the system globally
	<b>ISO 22078:2020</b> Bicyclist detection and collision mitigation systems		
	<b>ISO 26262:2011: Road vehicles – Functional safety.</b> An international standard for functional safety of electrical and/or electronic (E/E) systems in production automobiles (2011). It addresses possible hazards caused by malfunctioning behaviour of E/E safety-related systems, including interaction of these systems.		
	<b>ISO 21448:2019: Safety Of The Intended Functionality (SOTIF).</b> Provides guidance on design, verification and validation measures. Guidelines on data collection (e.g. time of day, vehicle speed, weather conditions (2019). (complementary to ISO 26262).		
	<b>UL 4600: Standard for Safety for the Evaluation of Autonomous Products.</b> a safety case approach to ensuring autonomous product safety in general, and self-driving cars in particular.		
	<b>SaFAD: Safety First for Automated Driving.</b> White paper by eleven companies from the automotive industry and automated driving sector about framework for development, testing and validation of safe automated passenger vehicles (SAE Level 3/4).		
	<b>RSS (Intel) / SFF (NVIDIA): Formal Models &amp; Methods</b> to evaluate safety of AV on top of ISO 26262 and ISO 21448 (proposed by companies).		
	<b>IEEE Initiatives:</b> “Reliable, Safe, Secure, and Time-Deterministic Intelligent Systems (2019)”; “A Vision for Prioritizing Human Well-being with Autonomous and Intelligent Systems” (2019); “Assessment of standardization gaps for safe autonomous driving (2019)”.		
Information/Data Exchange	<b>The Autonomous:</b> Global safety reference, created by the community leading automot- ive industry players, which facilitates the adoption of autonomous mobility on a grand scale (2019).	<b>Class A and C</b> Passengers, Auxiliary Drivers, Pedestrians, Regulators, System Auditors, Accident Investigators Insurers	<b>Causal filters</b> Non-contrastive (Why), Contrastive (Why- Not), Counterfactual (What-If). May show input influence
	<b>ISO/TR 21707:2008: Integrated transport information, management, and control— Data quality in intelligent transport systems (ITS).</b> “specifies a set of standard terminology for defining the quality of data being exchanged between data suppliers and data consumers in the ITS domain” (2018).		
	<b>ISO 13111-1:2017: The use of personal ITS station to support ITS service provision for travellers.</b> “Defines the general information and use cases of the applications based on the personal ITS station to provide and maintain ITS services to travellers including drivers, passengers and pedestrians” (2017).		
	<b>ISO/TR 21707:2008: Integrated transport information, management, and control— Data quality in ITS systems.</b> “Specifies a set of standard terminology for defining the quality of data being exchanged between data suppliers and data consumers in the ITS domain” (2018).		
	<b>ISO 13111-1:2017: The use of personal ITS station to support ITS service provision for travellers.</b> “Defines the general information and use cases of the applications based on the personal ITS station to provide and maintain ITS services to travellers including drivers, passengers and pedestrians” (2017).		
	<b>ISO 15075:2003: In-vehicle navigation systems—Communications message set requirements.</b> “Specifies message content and format utilized by in-vehicle navigation systems” (2003).		
	<b>ISO/TR 20545:2017: Vehicle/roadway warning and control systems.</b> “Provides the results of consideration on potential areas and items of standardization for automated driving systems” (2017).		
	<b>ISO 17361:2017: Lane departure warning.</b>		
	<b>ISO/DIS 23150: Data communication between sensors and data fusion unit for automated driving functions.</b>		

## 2) Class B: Technicians and Engineers

- AV Developer: the agent who develop the automa-  
tion software and tools for the AV.
- Automobile Mechanic: the agent who repairs and  
maintains the AV

## 3) Class C: Regulators and Insurers

- System Auditor: the agent who inspect the AVs’  
design process and operations in order to ascertain  
compliance to guidelines.
- Regulator: the agent who set guidelines and regu-  
lations for design, use and maintenance of the  
AVs.
- Accident Investigator: the agent who investigates the  
cause of an accident in which the AV was involved.
- Insurers: the agents who insure the AV against

vandalisations, theft, and accidents.

In the next section, we categorise explanations based on methodologies and provide a taxonomy of explanation and situated the different stakeholders.

## V. EXPLANATION CATEGORISATIONS

### A. Methodology-Based Categorisation

Explanations serve different functions in different contexts [39]. Therefore, the methods of generation and evaluation are context and purpose-dependent [41]. Wang et al. [42] identified three approaches that previous pieces of academic literature have adopted in either developing or evaluating the explanations.

First, Wang et al. [42] posited that **unvalidated guidelines** for the design and evaluations of explanations exist. The

TABLE II  
EXPLANATION TYPES AND THEIR INVESTIGATORY QUERIES.

Type	Class	Example Query
<b>Contrastive</b>	Causal	<b>Why Not:</b> why did you not do Y?
<b>Non-Contrastive</b>	Causal	<b>Why:</b> why did you do X?
<b>Counterfactuals</b>	Causal	<b>What If:</b> what would you do if Z?
<b>Informative</b>	Non-Causal	<b>What:</b> what are you doing?

authors claim that these kinds of guidelines are provided based on the author’s experiences with non-substantial further justification. Therefore, explanation generation algorithms that generate explanations as short rules [43], or those that apply influence scores [44], partial dependence plots [45] without sufficient justification for the explanation choices made are assumed to be grounded on unvalidated guidelines. Hence, an explanation provided by these techniques may not be appropriate for a class A stakeholders due to the low intelligibility attribute of the explanation [39].

Second, researchers suggest in [46] that understanding users’ requirements might be helpful in explainable AI research. It is on this premise that some explanation design approaches were classified as **empirically derived methods**. These methods elicit explanation needs from user surveys in order to determine the right explanation for a use-case [42]. For instance, explanation frameworks have been proposed for recommender systems [47], case-based reasoning [48], intelligent decision aids [49], and intelligible context-aware systems [50] upon the elicitation of users’ requirements through surveys. Through user studies, Lim and Anind [50] examined explanations based on intelligibility types. The intelligibility types used were: ‘why’, ‘why not’ (contrastive), ‘what if’ and ‘how to’ (counterfactual) explanations which are considered relevant for filtering causes.

Third, some explanation design methods have been thought to be derived from **psychological constructs and formal theories** in the research literature [42]. Some of these methods (e.g. in [25]) draw on philosophy, cognitive psychology, social science, and AI theories to inform explanation design for explanation frameworks. For instance, Akula et al.’s [51] employed the Theory of Mind (ToM) in the development of an explanation framework (X-ToM). The authors claimed that in their explanation framework, the mental representations in ToM are incorporated to learn an optimal explanation policy that takes into account human’s perception and beliefs. Simply put, a policy in this context is an agent’s strategy [52].

Based on these design methodologies, different explanation types and frameworks have been proposed. We provide a taxonomy of these explanation types in the next section.

## B. Explanation Taxonomy

We have identified various dimensions of explanations from the literature and present a representative subset of the reviewed work where these explanation dimensions were primarily discussed or implemented in the context of autonomous driving. The description of the various dimensions is detailed below.

*a) Causes Filters:* this refers to an explanation that is focused on selected *causes* relevant to interpreting an

observation, with respect to existing knowledge [42]. The explanations provided in this category is assumed to be usually generated by investigatory queries like *why*, *why not*, *how to*, and *what if* [27]. These investigatory queries are assumed to produce explanation that could be contrastive (‘why not’ explanation), non-contrastive (sometimes ‘why’ explanation), or counterfactual (‘how to’ and ‘what if’ explanation). See Table II.

*b) Content Type:* this categorises explanations based on the type of information or elements referenced in the explanation. Binns et al. [41] categorised explanations based on the elements referenced in the explanations. They could be in content they contain:

- **Input Influence:** a list of input variables is presented along with quantitative measures of their influence (either positive or negative) on a decision.
- **Sensitivity:** shows what magnitude of change is required in an input variable in order to change the output class. Note that this is different from sensitivity or saliency in deep learning models.
- **Case-based:** picks out a relevant case from the model’s training data that is most similar to the decision made, and locally generalises.
- **Demographic:** explanation provides an aggregate statistics of previous outcomes for people in the same demography.

*c) Model Dependence:* in this context refers to the possibility of having an explanation method that works for other driving condition examples other than the ones used to define (or perhaps train if a model) the explanation method. If the possibility exists, the explanation method is regarded to as *model agnostic*. Otherwise, it is regarded as *model specific* [53]. For example, an explanation method which uses a model that has been trained on a driving condition dataset with explanations as annotation will be able to provide explanations for new examples of conditions outside of its training examples (e.g. in [54]).

*d) Interactivity:* this refers to the possibility of a user raising follow-up questions as a way of demanding for further explanations. The conversational style of explaining allows for this [55].

*e) System Type:* this refers to the nature of the system that the explanation technique is primarily designed for. It could be an explanation technique for *data-driven* systems (e.g. explaining the output of a machine learning model) or *goal-driven* system (e.g. explaining the behaviour of an autonomous agent based on goals) [14]. For example, an explanation method that explains a deep learning model trained on driving scene images or video is data-driven while those that explain plans (or change in plans) in the absence of a trained machine learning model is referred to as goal-driven in this context. See Table III for an overview.

*f) Scope:* in this context, it refers to the extent of the part of the system being explained. The explanation is global if it explains or can explain the entire behaviour of the part of the system it is designed for. It is referred to as local if it only explains a subset of the behaviour of the part of the system it was designed to explain. For example, a local explanation

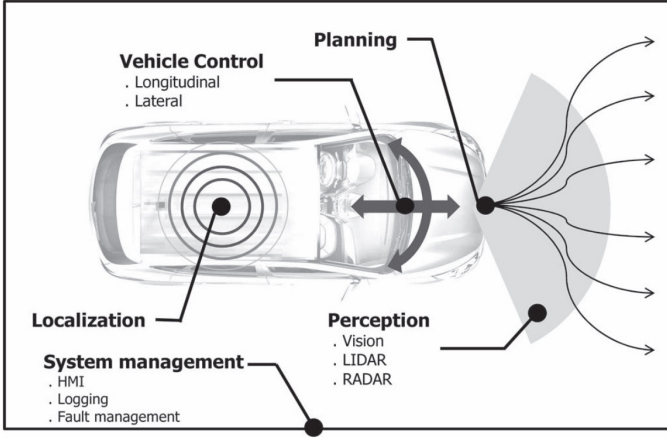


Fig. 1. Basic operations of an autonomous vehicle. Source: [74]. In Section VI and Section VII, we discuss the role of explanations for these basic operations.

method designed to explain a perception system might only be able to explain only stop and deviate actions out of many other actions possible. See Table III.

## VI. EXPLAINABLE AUTONOMOUS DRIVING OPERATIONS

This section provides a high level description of the different operations of an AV and a review of previous work on explanation for each AV operation. The operations include: perception, localisation, planning, control and navigation, system management (which includes event data recorder and human-machine interaction) [74]; see Figure 1.

### A. Perception

In this section, we identify various perception datasets that have been used or that can potentially be used for explanation generation purposes. We also review recent data driven explanation methods and previous work that have applied these explanation methods in AV perception task.

1) *Driving Datasets For Post-Hoc Explanations*: Several driving datasets have been made available for the purpose of training machine learning models for autonomous vehicles (See [75]). Some of these datasets have annotations—e.g. handcrafted explanations [54], [76], vehicle trajectories [64], human driver behaviour [77], [64] or anomaly identification with bounding boxes [58], [76]—that are helpful for post-hoc driving behaviour explanation. We have grouped the dataset into two categories: exteroception and proprioception, based on the type of sensor and level of AV operation the data come from (see Table IV).

Although the datasets are helpful for developing explanation methods, the utilisation of these datasets for explanation purposes comes with varying challenges which include the lack of interpretability, bias due to under represented scenarios, and faithfulness. We discuss this further in Section VIII-B.

2) *Vision-Based Explanation Methods useful for Perception*: Various methods have been proposed to explain neural networks which are fundamental structures for perception and scene understanding in AVs. The prominent methods include

*gradient-based methods*. Gradient-based or backpropagation methods are generally used for explaining convolutional neural network models. The main logic of these methods is dependent on gradients that are backpropagated from the output prediction layer of the CNN back to the input layer [16]. They are often presented in form of heatmaps (see Figure 2). These methods fall under the input influence content style in the explanation taxonomy presented in Table III.

We provide some examples of gradient-based methods that are useful for explanations in AV perception. Refer to Tjoa et al. [78] for a survey on vision based explanation methods.

- Class Activation Map (CAM) [79] and its variants like Gradient Class Activation Map (Grad-CAM) [80], Guided Grad-CAM [81], Grad-CAM++ [82], Smooth Grad-CAM++ [83]
- Other gradient based methods include: VisualBackProp [69], Layer-wise Relevance Propagation (LRP) [84], [85], DeepLift [86], [87], and Guided-Backpropagation [88].

3) *Vision-Based Explanations for AVs*: Bojarski et al. [69] proposed VisualBackProp for visualising super-pixels of an input image that is most influential to the predictions made by a CNN model. The authors applied VisualBackProp on an end-to-end learning system for autonomous driving (PilotNet [89]) to check whether the explanation method is able to show the parts of a driving scene image that are necessary for the steering operation of the AV model. Kim et al. [54] proposed an approach for explanation generation in autonomous driving. The approach involves training a convolutional neural network end-to-end from images to the vehicle control commands (which are acceleration and change of course). Further, textual explanations of the model actions are produced through an attention-based video-to-text model trained on the BDD-X dataset. Explanations were provided in form of saliency maps and texts (see Figure 2). A related work by Xu et al. [58] focused on scene understanding, highlighting salient objects in input that can potentially lead to a hazard. These objects are described as action inducing since their state can influence the vehicles' decisions. Apart from identifying objects, a sequence of short explanations were generated.

### B. Localisation

Precise and robust localisation is critical for AVs in complex environment and scenarios [90]. For effective planning and decision making, the position and orientation information are required to be precise in all weather and traffic conditions. The goal of a precise and robust localisation is to ensure that the AV is aware that it is within its lane [91] for safety purposes. Safety is often considered as the most important design requirement and was highly considered in the derivation of requirements for AVs in [91]. Hence, communicating position per time and with justifications as explanations is crucial to expose increasing error rates right on time before they cause an accident. Although there seem to be no research related to explainable localisation, intelligible explanations remains key. They would allow for easy communication of the position of an AV, its precision, the lateral and longitudinal position error [91] of an autonomous vehicle during the localisation process



TABLE III

SUMMARY OF EXPLANATIONS CATEGORIES. THE TABLE INCLUDES A SUBSET OF THE REVIEWED PAPERS WHERE EACH OR A SUBSET OF THE EXPLANATIONS CATEGORIES WAS DISCUSSED.

**STAKEHOLDERS:** CLASS A—PASSENGER (PA), PEDESTRIAN (PE), PEDESTRIAN WITH REDUCED MOBILITY (PRM), OTHER ROAD PARTICIPANTS (ORP), AUXILIARY DRIVER (AD), CLASS B—DEVELOPER (DV), AUTO-MECHANIC (AM), CLASS C—SYSTEM AUDITOR (SA), REGULATOR (RG), INSURER (IN), ACCIDENT INVESTIGATOR (AI).

**METHODS:** UNVALIDATED GUIDELINES (UG), EMPIRICALLY DERIVED METHODS (ED), PSYCHOLOGICAL CONSTRUCTS/FORMAL THEORIES (PC).  
**OPERATIONS:** PERCEPTION (P), LOCALISATION (L), PLANNING (PL), CONTROL (C), SYSTEM MANAGEMENT (M)

Literature	Cause Filters			Content Style			Interactivity		Dependence		System		Scope		Method	Stakeholders (Class)	Operation
	Non-Contrastive	Contrastive	Counterfactual	Input Influence	Sensitivity	Case-based	Demographic	Conversational	Non-conversational	Model Agnostic	Model Specific	Goal-Driven	Data Driven	Local			
Kim et al. [54]	✓					✓			✓	✓		✓	✓		UG + ED	B, C	P, C
Chakraborti et al. [56]	✓			✓					✓	✓		✓		✓	UG	B & C	PL
Raman et al. [57]	✓			✓					✓		✓	✓		✓	UG	B & C	PL
Xu et al. [58]	✓					✓			✓	✓			✓		UG	A & C	P
Kim & Canny [59]	✓					✓			✓		✓		✓		UG	B & A	P
Cultrera et al. [60]	✓			✓					✓		✓		✓	✓	UG	B & A	P
Hayes et al. [61]	✓	✓		✓				✓		✓		✓			UG	B & C	PL
Neerinx et al. [62]	✓	✓		✓				✓		✓		✓			UG	B & C	P, PL
Rahimpour et al. [63]				✓					✓		✓		✓	✓	UG	B & C	P
Shen et al. [64]	✓					✓			✓		✓		✓	✓	ED	B	P
Ben-Younes et al. [65]	✓					✓			✓	✓			✓	✓	UG	A & C	P
Ha et al. [66]	✓			✓					✓			✓			ED + PC	A & B	P
Koo et al. [67]	✓			✓					✓			✓			ED + PC	A & B	P
Cruz et al. [68]	✓	✓		✓				✓		✓		✓			UG	B & C	P
Bojarski et al. [69]	✓					✓			✓		✓		✓	✓	UG	B & C	P
Mori et al. [70]	✓			✓					✓		✓		✓	✓	UG	B & C	P
Liu et al. [71]	✓			✓					✓			✓		✓	ED	A	P
Rizzo et al. [72]	✓			✓					✓		✓		✓	✓	UG	B	P
Liu et al. [73]	✓			✓					✓		✓		✓	✓	UG	B & C	P

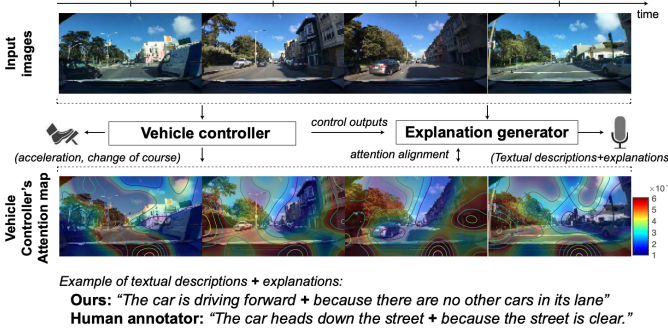


Fig. 2. The vehicle control model predicts commands such as acceleration and a change of course, the explanation generator model generates natural language explanations and attention maps. Source: [54].

in form of clear and intelligible explanations. Explanations from localisation will be handy for Class B stakeholders (i.e. system developers) for debugging AVs in that it can facilitate positional error correction, give other stakeholders a reliability and safety perspective of AVs. Potentially, it will inform the development process of more efficient localisation procedures.

### C. Planning

Through AI planning and scheduling, the sequence of actions required for an agent to complete a task are detailed, and are further utilised in influencing the agent's online decisions or behaviours with respect to the dynamics of the environment

it operates [93]. The planning system is an important aspect of autonomous vehicles because of the complex navigation procedures they make in dynamic, complex and sometimes less structured or noisy environments (e.g. urban roads, street roads with lots of pedestrians and other road participants). In fact, road fabric are very dynamic and can change with time, this makes AVs regularly update their plans (and even learn sometimes) as they operate. Often, the decision sets of an AV have higher bounds that humans might be unable to keep track of [9]. Hence, a stakeholder driving in an AV may be left in a confused state when the AV updates its trajectory plan without explanations.

Explainable planning can play a vital role in supporting users and improving their experiences when they interact with autonomous systems in complex decision-making procedures [94]. According to [95], depending on the stakeholder involved, the process may involve the translation of the agent's plans into easily understandable forms that can be easily understood by humans, and the design of the user interfaces that facilitate this understanding. Relevant work include XAI-PLAN [96], WHY-PLAN [97], refinement-based planning (RBP) [98], plan explicability and predictability [99], and plan explanation for model reconciliation [56], [100].

a) *XAI-PLAN*: is a domain-independent, planning system agnostic, and an explainable plan model that provides initial explanations for the decisions made by an agent planner [96]. The user explores alternative actions in a plan and a comparison is done with the user's resulting plan and the plan

TABLE IV

DRIVING DATASETS THAT CAN BE USED TO DEVELOP EXPLANATION METHODS FOR AVs AND THE STAKEHOLDERS THAT WOULD POTENTIALLY BENEFIT FROM SUCH EXPLANATIONS.

Dataset	Size	Exteroception Sensors (Camera,...)	Proprioception Sensors (CAN)	Annotation & Explanation	Stakeholders (see Sec. IV)
BDD-X [54]	7K $\times$ 40s	✓	✗	Textual <i>Why explanation</i> associated with videos segments with heatmaps	Class A and B
BDD-OIA [58]	23K $\times$ 5s	✓	✗	Actions and <i>Why explanation</i>	Class A, B and C
DoTA [92]	4,677 videos	✓	✗	<i>What explanation</i> (Temporal and spatial anomaly identification with bounding boxes)	Class B and C
CTA [76]	1,935 videos	✓	✗	Why explanation for accidents with cause and effects	Class B and C
HDD [77]	104 hours	✓	✓	<i>What explanations</i> for driver actions	Class B
BDD-A Extended [64]	1, 103 $\times$ 10s	✓	✗	Human gaze inciting <i>why and/or what explanation</i> , explanation necessity score	Class B
Lyft Level5 [64]	1,000 hours	✓	✗	Trajectory annotation, this incites other explanation types	Class B

that was suggested by the planner. The XAI-PLAN framework then provides an explanation to justify discrepancies. This kind of interaction encourages and enhances mixed-initiative planning which has the potential of improving the final plan. Interestingly, users can pose contrastive form of queries in the form “why does the plan contain action X rather than action Y?”.

*b) Refinement-based Planning (RBP):* A related transparent and domain independent framework called refinement-based planning (RBP) [98] produces explanations of verbal plans upon a verbal query from a user. It possesses an enhanced representation of the search space, providing a 2-way search (forward and backwards) capability when generating plans. This allows for flaw detection and plan update or optimization. Using states and action primitives, RBP paradigm integrates partial-order causal-link planning and hierarchical planning [101] (hybrid planning framework).

*c) Why-Plan:* Korpan and Epstein [97] also proposed Why-Plan, an explanation technique in a human-machine collaborative planning. The method juxtaposes a person and an autonomous agent objectives in a path navigation planning process and provides explanations to justify the differences in planning objectives in a meaningful and human friendly fashion. It basically addresses questions like “why does your plan involve that action?”

The explainable planning frameworks described can serve as a blueprint for plan explanations for AVs.

#### D. Vehicle Control

Control in an AV generally has to do with the manipulations of vehicle motions such as lane changing, lane keeping, and car following. These manipulations are broadly categorised under longitudinal control (speed regulation with throttle and brake) and lateral control (i.e. automatic steering to follow track reference) [102].

ADAS currently works based on the sensor information generated by sensors observing the vehicle’s environment. Interfaces that come with ADAS now display digital maps [103], vehicle’s position, and track related attributes ahead or around the vehicle. Stakeholders may issue intelligibility queries [27] when the AV makes a decision against their expectations. For instance, the user may want to ask different questions based on current contexts (e.g. near-miss, special vehicle case, or collision). Intelligibility types could be in form of a why question (e.g. “Why did you turn left?”), why not or contrastive question (e.g. “why did you switch to the left lane instead of the right lane?”), what if or counterfactual questions (e.g. “what if you turned left instead of right?”), what question (e.g. “What are you doing?”).

Other than existing in-vehicle visual interfaces such as mixed reality (MR) visualization [104], and other forms of flexible dashboard panels [105], in-vehicle interfaces that support the exchange of messages between the stakeholder and the AV is crucial. The user should be able to query the interface and receive explanations for navigation and control decisions in an appropriate form; either through voice, text, visual, gesture or a combination of any of the options.

In the next section, we address questions regarding explanation as it relates to AV management and interaction with respective stakeholders.

## VII. SYSTEM MANAGEMENT

In this section, we review works relating to event data recording (EDR) in AVs and human-machine interactions involving in-vehicle interfaces and external human-machine interfaces (eHMI) interfaces.

#### A. Logging and Fault Management: Event Data Recorder

To potentially identify faults and investigate accidents, critical actions of automobile are logged in an event data recorder



(EDR). The EDR serves as a recording device in automobiles to log information related to vehicle crashes or accidents. Upon a post-hoc analysis, a better understanding of how certain faults or accidents come about is achieved [106].

The installation of EDR in passenger vehicles has been a mandatory process in the United State since 2014. Likewise, the European Union made the *automated emergency call system (eCall)* installation compulsory for every passenger vehicle manufactured and released since April 2018 [107]. The eCall is a system installed in vehicles to provide necessary road traffic incidence information and brings quick assistance anywhere in the European Union territory [108]. As autonomous vehicles increase in society and gain more public attention, it is necessary to discriminate human driver errors and negligence from the AV's errors arising from non-adapted or poor product design or a product defect [109], [110] and express these errors in explanations. Martinesco et al. [111] attributed the existing difficulty in ascribing faults to the appropriate traffic participant to the difficulty of identifying and evaluating the correct cause of an accident. The authors provided a categorisation of accidents with respect to their causes. Accidents due to: (i) the negligence of a driver, supervisor or an operator (ii) the poor or inappropriate system design leading to an inappropriate behaviour of the AV (iii) a fault in the system (e.g. sensor damage).

In line with this, the National Highway Traffic Safety Administration (NHTSA) calls for the industry and standard bodies such as SAE and IEEE to develop a uniform approach to address data recording and sharing<sup>1</sup> which may in turn be useful for explanations. Pinter et al. [107] deplored the inability of the existing EDRs and eCall to provide sufficient data needed to reconstruct behaviour of the vehicle before and after the accident, and to a degree that the accident could be analysed in the perspective of liability. As AV functions continue to increase (evidently leading to full autonomy), the storage of a satisfactory number of parameters needed for the reconstruction of the vehicle's behaviour (which includes full movement) and explaining for a reasonable moment before and after the accident becomes crucial.

As an effort towards building more effective EDRs that can support explanation provision, different approaches which include the use of blockchain technologies, and more effective and robust data models have been proposed. Guo et al. [112] proposed a blockchain-inspired EDR system for autonomous vehicles to achieve indisputable accident forensics by providing trustability and verifiability assurance of an event's information. With the tested dynamic federation consensus scheme provided, the verification and confirmation of new block of event data is possible in an efficient way with no central authority involved. In terms of storage mechanisms and reliability, Yao et al. [113] proposed a Smart Black Box (SBB) to supplement traditional low-bandwidth data recording with value-driven high-bandwidth data capture. The SBB uses a deterministic Mealy machine based on data value and similarity to cache short-term histories of data as buffers. By

optimising value and storage cost trade-offs, the appropriate compression quality for each frame in the driving history video data is determined. Prioritised data recording prevents the retention of low-value buffers. By discarding them, spaces are made available to store new data.

With the EU upcoming new legislative rules on EDR beginning 2022 [114] and similar in China [115], the question as to whether existing data storage facilities is sufficient for the data needs of accidents investigations involving automated vehicles. For efficient storage space management, a well defined data package which puts the data points (with necessary parameters) and the frequency of measuring and recording that enables full reconstruction of AVs' regular and irregular movements is necessary for events' explanation purposes. The data model from Pinter et al.'s [107] can be used to determine the data content required in an EDR sufficient for accident investigations and it is suitable for vehicles at different autonomy levels. Further, Bohm et al. [116] proposed a broader data base in comparison with the US EDR regulation (NHTSA 49 CFR Part 563.7) after carrying out a study involving the reconstruction of real accidents with ADAS enabled vehicles to investigate requirements. These advancements in EDRs are relevant for the development of explanation techniques for accidents (and other critical events) based on EDRs. This will setout a new landscape for explainable EDR which is currently very much under-explored. Human-machine interaction (HMI) is a key aspect of explanation in AVs. In the next section, we will discuss the relationship between HMI and explanations in the autonomous driving context.

## B. Human-Machine Interaction

An AV is made up of an Automated Driving System (ADS) which consists of components for sensing, decision making, and the operation of the vehicles, requiring minimal human driving [117]. An ADS operates in in-deterministic (i.e. complex) environments where there are many decisions to choose from [118]. Thus, posing a challenge to the understandability of their operational modes. AVs are seen to have evolved over the years in terms of automation level, in-vehicle technologies and interfaces (i.e. technologies and interfaces within the vehicle). As the automation level improves, the in-vehicle technologies and interfaces also improve. In-vehicle interface trends encompass the interoperability between mobile devices (e.g. smartphones), integration and interaction with digital information and entertainment systems built into the vehicle, and the interactive interfaces for the intelligent and autonomous features of the vehicle [119]. There are five different levels of driving automation defined by the Society of Automotive Engineers (SAE) in [120]. The SAE seems to be the predominant categorisation model used by automotive engineers. Based on the academic literature and reports on vehicle automation [121], [118] and in-vehicle interfaces [122], [123], [124], we provide a description of each of the automation levels and their respective in-vehicle interfaces. The various in-vehicle interfaces support some forms of explanations (or simply information alerts in some cases) with varying levels of *intelligibility*. See Table V.

<sup>1</sup>See relevant documents here: <https://www.nhtsa.gov/fmvss/event-data-recorders-edrs>

- Level 0 (No automation): Vehicles without any form of automation are classified as Level 0 by the SAE. The in-vehicle dashboards of the vehicles in this level are made up of either mechanical/analog instrument dial (like speed gauge and revolution gauge) [125] or a combination of an analogue component and a digital component (e.g. the analogue dial and digital readout display [126]). The explanations needed in the vehicles of this level are low due to the low complexity of the vehicles [127]. The attention and involvement of the driver is required in all driving instances.
- Level 1 (Assisted automation): this category of vehicles has a primitive driver assistance system (DAS) which has stability control, anti-lock braking systems and adaptive cruise control [128]. Many vehicles at this level have many of their dashboard components digitised. The digitisation of the dashboard components support phone synchronisation, and also provide satellite navigation information. The need for explanation at this level of automation is low [129].
- Level 2 (Partial automation): vehicles at this level are seen to have partial automation, with some advanced assistance system components such as emergency braking or collision avoidance [130], [131]. Most vehicles in this category are equipped with full digital instrument dial panels that possess minimal physical buttons, large adaptive displays for legibility, and entertainment systems [132]. Examples include the Tesla auto-pilot cars and other recent Mercedes cars with *MBUX system* [133]. Although this category of vehicles possesses advanced functionalities, a driver is still required to sit behind the wheel to ensure that everything works fine. The driver takes over control in complex environments. The need for explanation is considered to be higher than that of level 1 and 0 due to the increased complexity and reduced driver intervention.
- Level 3 (Conditional Automation): according to the SAE, the vehicles in this level have conditional driving automation (i.e. the driver must remain alert to take over control in emergency situations). The vehicles have environment detection capabilities and can make informed decisions for themselves (e.g. accelerating past a slow-moving vehicle). Ekim et al. [134] report that the vehicles' autonomy is restricted in that they can only operate in operational design domains (ODDs)—highways in this case. Audi (Volkswagen) claims to be the first in the world to achieve the production of Level 3 vehicles capable of moving in constrained (i.e. geofenced) highway conditions [134]. However, there are issues with the manual handover from automatic mode to human [135], [136]. Ekim et al. [135] states that the takeover situations increase the risk of collisions. The provision of explanations to in-vehicle participants would be useful in these vehicles due to their increased complexity.
- Level 4 (High automation): the main difference between Level 4 and Level 3 vehicles is that Level 4 vehicles can intervene when something goes wrong or when a system failure occurs [137]. Level 4 vehicles do not

need any human attention. Waymo, an Alphabet group already unveiled Level 4 vehicles capable of providing taxi services in Arizona without a safety driver [138]. They have tested the vehicles for over a distance of 10 million miles without an in-vehicle driver. Some Waymo vehicles do not require drivers in them, especially in some geofenced territories. The need for the provision of intelligible explanations is important in vehicles with this level of automation due to the high level of autonomy [129].

- Level 5 (Full automation): According to the SAE, human attention is completely not required and the dynamic driving task (i.e. the control switching between human and the AV) is eliminated. No vehicle currently exists with this level of automation. Future vehicles in this level will not have steering wheels, acceleration and braking pedals. Because of the high degree of sophistication, this category of vehicles would require highly intelligible causal explanations [129].

There are currently no vehicle in Level 4 and 5 automation commercially available. The development and deployment of this levels of vehicles on urban roads faces challenges relating to highly indeterministic environmental, weather, and human variables. Moreover, various optimisation goals such as time to reach destination, energy efficiency, comfort, and ride-sharing optimisation increase the complexity of this already difficult to solve problem. As such, carrying all of the dynamic driving tasks safely under strict conditions outside a well defined, geofenced area remains as an open problem. See Table V for a summarised description based on data available in [139], [140].

#### 1) *User Studies on In-Vehicle Interaction and Interfaces:*

a) *Novel Interaction Technologies:* As novel interaction technologies come into existence, opportunities seem to abound for the design of useful and attractive in-vehicle user interfaces that abstract and explain vehicle automation operations (e.g. perception, planning, localisation, and control) see Figure 3. The in-vehicle user interface is critical to people's perception of driving experience[141]. There are studies that suggest that the interface design trends impact user driving experience. For example, Jung et al. [142] explore the impact of the displayed precision of instrumentation estimates of range and state-of-charge on drivers' driving experience, and attitude towards varying conditions of resource availability in an all-electric vehicle. Results from the study showed that it can be advantageous to display the uncertainty values associated with a measure rather than concealing it as participants presented with ambiguous display of range measure reported a preserved trust level towards the vehicle. Although presenting users with a single number value increases reading and apprehension time, the implication of disguised uncertainty on user experience and behaviour has to be carefully considered in critical situations. A related work by Mashko et al. [143] involved the assessment of in-vehicle navigation systems with visual display where virtual traffic signs were represented in-vehicle to assist better orient at road sections loaded with information. The use of virtual traffic signs in-vehicle improved the drivers' concentration and reaction to traffic signs on the road.

TABLE V  
CAR DASHBOARD EVOLUTION AND EXPLANATION NEED

#	Explanation Interface	SAE Automation Level	XAI Demand	Vehicle Examples
1	Fully mechanical/Analog instrument dial with speed gauge and rev gauge	Level 0	Low	Old Ford vehicles and similar vehicles back before 1990
2	Analog dial with digital readout display	Level 0	Low	Older Honda Civics, Citroen C4 Picasso and others between 1990 and 2000.
3	Digital dial with Digital readout display	Level 0 and 1	Low	BMW 5 Series, Fiat 500, and Jaguar XF and others between 2010 – 2016
4	Full digital instrument dial panel with minimal buttons and adaptive display	Level 2 and 3	Moderate	Tesla autopilot, Audi A8 2016 to present
5	Specialized dashboard for high automation	Level 4	High	Waymo cars 2016 to present



Fig. 3. As autonomy continues to increase, in-vehicle interface might be designed mainly for explanation provision, entertainment or office support purposes. Source: [145].

Langois [144] proposed an interface (Lighting Peripheral Display—LPD) that creates signals that are able to be handled by peripheral vision (the ability to see objects and movement outside of the direct line of vision) while driving in order to enhance the utility of ADAS. The LPD possessed a box illuminated by light emitting diodes (LEDs), and reflected onto the windscreen. User tests conducted showed that driving performance and comfort are enhanced by LPDs. Sirkin et al. [146] developed Daze, a technique for measuring situation awareness through real-time, in-situ event alerts. The technique is ecologically valid in that it is very similar in look and feel to the applications used by people in actual driving environment, and can be applied in simulators and also in on-road research settings. The authors conducted a study which included a simulated based and on-road test deployments in order to provide assurance that Daze could characterize drivers' awareness of their immediate environment and also understand the practicality of its use.

Having looked at the existing interaction technologies, it would be worthwhile to look at what users actually prefer.

*b) User Preferences:* Apart of experimenting with novel interaction technologies in the context of AVs, it is would also helpful to learn about the the user experience of drivers and other in-vehicle participants to understand preferences. Mok et al. [147] described a Wizard of Oz study to get insights to how automated vehicles ought to interact with human drivers. Design improvisation sessions were conducted

inside a driving simulator with interaction and interface design experts. While the two human operators (wizards) controlled the audio and driving behavior of the car, the participants were driven through a simulated track with different terrain and road conditions. The study noted that:

- 1) instead of taking over full control, participants wanted to share control with the vehicle;
- 2) participants like to know exactly when a handover (mode switch) happens and require a clear alert from the vehicle to that effect;
- 3) to the participants, delayed response and unperformed requests were acceptable as long as the responses provided are correct/proper;
- 4) AVs have a variety of means to help sustain or improve participants' trust in them.

Fu et al. [148] studied the effect of varying sensitivity and automation levels in vehicle collision avoidance systems. The authors explored this with the automatic emergency braking (AEB) systems in Level 3 autonomous vehicles, where the attention of the driver is needed to monitor the system for failures. Drivers reacted more (in terms of vigilance and awareness) to the system when it is biased to under-report hazards. The result also suggests that higher levels of autonomy in vehicles result in a lower level of driver vigilance and awareness. This was discovered when the roles of the driver and the computer were reversed, where the driver was meant to supervise an imperfect higher-level automated system; the driver performance worsened during a critical event. Related studies are described in [148], [149].

Park et al. [150] conducted a study in an attempt to understand the extent to which semi-AV decision-making should account for individual user preference. Having considered eighteen different scenarios with tactical driving goals, significant differences were discovered in scenario interpretations, AV perceptions, and vehicle decision references. The alignment of individual preference with AV decision yielded more positive changes in impression of the vehicle than unaligned decisions.

These works highlight the importance of the user-centred approach (which could have great influence on the future of human-machine interaction) in the design and development of AVs. In-vehicle user interfaces are a form of visual and voice explanations that can help users' better understand AVs' decisions. However, previous works only focus on providing information about the vehicle to users without communicating reasons and/or causal links for decisions. This remains an open

challenge for AV designers and researchers. User experience differ with respect to demography. We elaborate in the next section.

c) *User Demography*: Previous research has shown that there is a relationship between demography factors and in-vehicle experience. Eby et al. [151]’s study on the relationship between age and length of driving in a vehicle with advance in-vehicle technologies reveals that advanced in-vehicle technologies can help extend the period over which an older adult can drive safely. Some of the in-vehicles technologies used in the study helped older drivers avoid collisions, led to improved comfort of driving, and helped the drivers travel to places and at times that they have termed odd in the past. In a related work, Yangi and Coughlin [152] explain how in-vehicle participants’ age related sensory characteristics, motor and cognitive functions influence user experience with the in-vehicle technology in autonomous vehicles. Souder and Charness [153] also investigated trust and willingness of older adults to adopt AVs with comforting in-vehicle technologies and interfaces. Result suggested a correlation between age and in-vehicle comfort level. A large-scale online study that indicated that ADAS is well accepted among older drivers of 65 years and above. However, ADAS with a lower level of autonomy seemed to have slightly higher acceptance level than more autonomous systems [154]. Pettigrew et al. [155] highlighted the potentials of AVs improving the health and well-being of older people. Although, there seems to be no direct relationship between gender and in-vehicle experience, Heimstral [156] suggested that the gender of pedestrians might have a relationship with their behaviour at crosswalks. having considered existing studies on in-vehicle interaction and interfaces, we consider the interaction between AVs and external agents in the next section.

2) *AV and External Agents Interaction*: There are different categories of traffic participants that an AV has to interact with. This include; pedestrians, cyclists and other vehicles.

a) *Pedestrians*: The various factors that influence pedestrians’ interactions with AVs, the communication of awareness and intent, and external interfaces for interaction between AVs and other road participants are worth discussing in detail.

- *Factors Influencing Pedestrians’ Interaction*: In order to design an effective eHMI or explanation interface for AVs, the basic characteristics of a pedestrian is worth studying as these factors are capable of influencing the behaviour of pedestrian when interacting with autonomous vehicles. Rasouli and Tsotsos [157] identified these characteristics and broadly divided them into two groups: social factors, and environmental factors. One of the social factors include group crossing on crosswalks. Heimstra et al. [156] disclosed from a study that children are more likely to cross as a group rather than on individual basis. Sun et al. [158] showed that group size influences the drivers’ and pedestrians’ behaviour on crosswalks as drivers are more likely to yield to a group of pedestrian than an individual pedestrian. Pedestrians crossing in groups pay less attentions while at crosswalks [159] and even have reduced speed while doing so because they interact in the process [160], [161].

Social norms (or informal rules) as another example of social factors influence traffic participants behaviour and how they anticipate the intentions of each other [162]. Pedestrians tend to also imitate each other [163]. Therefore, imitation is another social factor that influences pedestrians behaviours. Other social factors include demographics (such as age [161], gender [156]), pedestrians’ speeds which affects perception of objects and attention [164], cultural characteristics of individuals [165], and the ability (e.g. speed variation) of the participants [160].

Environmental factors could be seen from three perspectives, physical context, dynamic factors, and traffic characteristics [157]. Physical context includes the traffic signs [166], signals [167], road structures [164], and weather conditions [159]. The dynamic factors include the gap acceptance between different participants involved [167], waiting time [158], and communication modes [162]. Traffic characteristics includes traffic density [163] and vehicle size [168], [169].

- *Communicating Awareness and Intent*: In communicating awareness and intent in AV-Pedestrian interaction, Mahadevan et al. [170] conducted a study to get insight on designing interfaces that explicitly communicate autonomous vehicle awareness and intent to pedestrians. Mahadevan et al. [170] further developed prototype interfaces and deployed them in studies involving a Segway and a car. Their results suggest that interfaces communicating vehicle awareness and intent: can assist pedestrians attempting to cross at crosswalks; can exist in the environment outside of the vehicle. They suggested a combination of modalities (e.g. visual, auditory, and physical) in the interfaces.
- *Pedestrians Reactions to a Ghost Driver*: Moore et al. [171] conducted a Wizard-of-Oz driverless vehicle study aimed to test pedestrians’ reactions to everyday traffic in the absence of explicit external human-machine interface (eHMI). Although some pedestrians were surprised by the vehicle’s autonomy, others neither noticed nor paid attention to its autonomous nature. All the pedestrians crossed in front of the vehicle without explicit signaling. This suggests that the vehicle’s implicit eHMI (which is basically its motion) may suffice. Therefore, pedestrians may not need the explicit eHMI in their interaction routine. Similar study by Moore et al. [172] indicated that pedestrians crossed in front of a ghost vehicle with little hesitation even when the vehicle did not give any signal beyond the its motion. However, Li et al. [173] findings contradicts this claim by confirming pedestrians behaviours are different on encountering a vehicle with a hidden-driver based on a study carried out Europe.

3) *Interaction with Pedestrians with Reduced Mobility (PRM)*: Pedestrians with reduced mobility might need their support devices re-engineered to allow for effective interaction with AVs [174]. Pasha et al. [174] carried out a design study to explore interface designs for interaction between AVs and

pedestrians with reduced mobility (PRM). The results from the analysis disclosed that visual cues are most important interface elements, and street infrastructures are the most important location for housing cues for this category of pedestrians. They also found that wheel chairs might require interface, and the current wheel chairs would have to be altered to allow for this interface.

4) *Other Road-Participants*: Vehicle-cyclist interaction could be an important topic to research, especially in environment where cycling is common. Cyclists and drivers currently communicate through implicit cues (vehicle motion) and explicit but imprecise signals such as horns, lights and hand gestures [175]. Hou et al. [175] designed a virtual reality (VR) AV-cyclist immersive simulator and a number of AV-cyclist interfaces to explore interactions between AVs and cyclists. Findings suggest that AV-cyclist interfaces can improve rider confidence in lane merging scenarios. Future AVs could consistently communicate feedback which includes awareness and intent based on their sensor data [175]. More research may be needed to explore how the data can be utilised to create effective and efficient interaction interfaces between AVs and other road participants. In the next section, we will present some challenges around explainability in autonomous driving and suggest future research directions.

## VIII. CHALLENGES AND FUTURE RESEARCH DIRECTIONS

### A. User-Centric Explanation Design and Evaluation

1) *Fidelity*: Most of the existing work examining explanation in the context of autonomous driving do so using the trust objective. These works involved user studies with either synthetic laboratory tasks with little or no direct connection to the real system or with microworlds [176]. A microworld is a simplified version of a real system in which the critical elements are present but with the complexities eliminated to assist easy control of the experimental [177]. Attributes as trust which have been used for explanation assessment in AV [67], [66] can be more accurately measured in a progressive experiment occurring in a real world setting. These recommendations align with the trust node of the UKRI Trustworthy Autonomous Systems programme<sup>2</sup> which stresses the need for an extensive human and autonomous systems interaction studies in relation to trust.

2) *Stakeholder Consideration*: As seen in Table III, research on explanations in AVs have mainly focused on the theory and implementation of explanations based on perception data without empirical studies. Only a few conducted user studies to elicit the requirements (e.g. when an explanation is needed and the appropriate explanations for each scenario) of the different stakeholders (e.g. some vulnerable group in Class A). Thus, the consideration of stakeholders in terms of explanation utility needs more attention. Further, most of the explanations methods proposed do not fulfil the properties of the standard causal explanations (e.g. being contrasted with relevant foils) [55]. We suggest that relevant user studies and interviews among relevant stakeholder should be carried out

to inform the design and development process of explanation methods for AVs. Further, we suggest that relevant theories in the social science (e.g. causal attributions) should be considered in the explanation method designs.

### B. AV Operations

1) *Faithfulness and Blackboxness*: A major limitation in the existing work is the low assurance of faithfulness of the explanations generated. Intermediate data or states data of AV operations are currently missing in nearly all of the existing autonomous driving datasets. Also, the existing work on explainability in AVs are merely explanations provided by humans trying to rationalise the behaviour of an AV or an ego vehicle. These explanations obtained from rationalisation are used to annotate driving datasets which are subsequently used to train a deep explanation model. The complexity or blackbox nature of this process makes auditing difficult and thereby presents the faithfulness evaluation challenge.

Considering faithfulness on a non-binary scale as suggested in [178], explanations for autonomous driving behaviours could have improved faithfulness when considering data from the different intermediate operations such as localisation and navigation planning. Constructing the AVs' navigation plans and exploring them are possible when the start and end goals of the AV are known before hand. This information can be difficult to assess from AVs, but as a starting point, driving simulators and the Lyft Level5 dataset are helpful for a prototype at the least. To ensure the intelligibility of the explanations, the representation of these navigation plans need to be clear to lay users. Interpretable techniques such as navigation graphs and decision trees could be helpful in this regards.

Also, for intelligibility, high-level commands such as those specified by the National Highway Traffic Safety Administration (NHTSA) report [179] can be used to represent transitions between road and lane segments.

The Sense Access eXplain (SAX) project<sup>3</sup> in the ORI is currently collecting driving data which includes some proprioception information from the CAN bus of their Jaguar Land Rover (JLR) ego vehicle [180]. Some of the relevant CAN bus data include wheel angle, yaw, acceleration, braking among others. Using this data to supplement the exteroception data, navigation plan (if available) with interpretable representations and algorithms will provide explanations with enhanced intelligibility and faithfulness. More internal state and intermediate AV representation data are also need.

2) *Explanation Bias*: Another serious limitation in current research is the inherent bias existing in the resulting explanation models built on the perception datasets (presented in Table II). The datasets are finite and are non-representative as they do not cover all possible driving scenarios in fair ratio. For instance, some traffic rules and signs differ with regions or continents. This limitation can lead to incorrect explanations or the *hit and run effect* [181] where the AV performs are serious offence or error and no record or explanation to investigate the

<sup>2</sup><https://www.ukri.org/news/new-trustworthy-autonomous-systems-projects-launched/>

<sup>3</sup><https://ori.ox.ac.uk/projects/sense-assess-explain-sax/>

offence. This opens up new research questions around data quality.

### C. Standards and Regulations

Efforts have been made by NHTSA, SAE, IEEE and ITS on standardising the different operations of an AV to ensure safety and to better communicate information to necessary stakeholders (See Table I). However, from the perspective of explanations, we suggest that these bodies look into updating or creating standards relevant to the availability and access to data from the intermediate operations of an AV to facilitate post-hoc event reconstruction and explainability. The AV industry and research community should define a structure for the inputs and outputs expected in the various components and operation levels of an AV. This will provide a knowledge of the types of input required by explanation methods. The output from explanation methods should also be structured and properly defined to fit the respective interfaces that stakeholders will be interacting with.

## IX. CONCLUSION

We have presented a literature survey on explanations for autonomous driving. We discussed the need for explanations in autonomous vehicles, identified and categorised different autonomous driving stakeholders who utilise explanations, identified and categorised relevant regulations and standards. Having examined the existing academic literature on explanations, we provided a taxonomy for explanations and positioned the existing work in this taxonomy. Related research literature around the basic operations of an AV (e.g. perception, localisation, planning, vehicle control, and system management) were reviewed from the explanation standpoint. Consequently, we identified key challenges around explainability in autonomous driving. Some of the challenges include the limited attention paid to user-centric AV explanation design and evaluation with respect to the different stakeholders identified in this paper. Also, the correctness and faithfulness of AV explanations is challenged by the difficulty in accessing relevant intermediate driving data. Moreover, there is a need for more explanation-specific standards and regulations for autonomous vehicles. Finally, we suggested future research directions for addressing some of the challenges identified.

## ACKNOWLEDGMENT

The authors gratefully acknowledge the support by the UK's Engineering and Physical Sciences Research Council (EPSRC) through project RoboTIPS: Developing Responsible Robots for the Digital Economy, grant reference EP/S005099/1. They also thank the Assuring Autonomy International Programme, a partnership between Lloyd's Register Foundation and the University of York.

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