

# **ANDREZZA** LIMA

# **PROFILE**

- with efficient communication skills.

# CONTACT ME





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# **EDUCATION**

# FullStack Development Student - Bytes4Future | Run Code School

February/2023 - June/2023

Skills: Node.js, Express.js, MongoDB, Next, React, Tailwind CSS, Bootstrap, JavaScript, HTML, CSS, UI, UX.

#### MBA Marketing and Advertising - UniNassau

2014-2016

Skills: Project management, customer negotiation skills, data analysis.

#### Graduated in Graphic Design - UniAESO

August/2009 - June/2012

Skills: Use of design software, knowledge of typography, color theory and layout.

# PROFESSIONAL EXPERIENCE

#### SOFTWARE DEVELOPER

Gisgeo - Information Systems | February/2024 -current PHP, Codeigniter, PostgreSQL, Tortoise, Xampp Development of a dynamic report manager using the codeigniter framework. PHP code debugging, data analysis.

### JUNIOR PROGRAMMING CONSULTANT

Fundação Aga Khan Portugal | October/2023 - February/2024

• Conducting training sessions for Bytes4Future's PowerUp (Design, Data Analysis, HTML, CSS, Programming Logic, Javascript). Organizing classes. Preparing reports for follow-up.

# ASSISTANT - CALLCENTER

RH MAIS (Vodafone Portugal) | August/2021 - April/2023

• Customer service ('Citrix', 'Siebel', 'VFE', 'Portal Comercial')

## SERVICE MANAGER

Randstad (NOS) | April/2019 - May/2021

• Telemarketing, telephone sales, customer loyalty, customer service.

#### STORE ASSISTANT

Xiaomi | October/2017 - March/2019

· Sales of all items contained in store, customer service, replenishment of stock in store, preparation of list of missing items, cashiering and closing.

# COMMERCIAL ANALYST

Oásis Alimentos LTDA (Turquesa) | June/2015 - January/2017

· Administrative and financial management, stock management, organization of events.