

Restore and verify the system configuration - FAS500f

ONTAP Systems

Martin Houser September 28, 2021

This PDF was generated from https://docs.netapp.com/us-en/ontap-systems/fas500f/controller-replace-system-config-restore-and-verify.html on October 26, 2021. Always check docs.netapp.com for the latest.

Table of Contents

Restore and verify the system configuration - FAS500f	 	 1
Step 1: Set and verify system time after replacing the controller	 	 1
Step 2: Verify and set the HA state of the chassis	 	 1
Step 3: Run diagnostics	 	 2

Restore and verify the system configuration - FAS500f

Step 1: Set and verify system time after replacing the controller

You should check the time and date on the replacement controller module against the healthy controller module in an HA pair, or against a reliable time server in a stand-alone configuration. If the time and date do not match, you must reset them on the replacement controller module to prevent possible outages on clients due to time differences.

About this task

It is important that you apply the commands in the steps on the correct systems:

- The replacement node is the new node that replaced the impaired node as part of this procedure.
- The *healthy* node is the HA partner of the *replacement* node

Steps

- 1. If the replacement node is not at the LOADER prompt, halt the system to the LOADER prompt.
- 2. On the healthy node, check the system time: show date

The date and time are given in GMT.

- At the LOADER prompt, check the date and time on the replacement node: show date
 The date and time are given in GMT.
- 4. If necessary, set the date in GMT on the replacement node: set date mm/dd/yyyy
- 5. If necessary, set the time in GMT on the replacement node: set time hh:mm:ss
- 6. At the LOADER prompt, confirm the date and time on the replacement node: show date

The date and time are given in GMT.

Step 2: Verify and set the HA state of the chassis

You must verify the HA state of the controller module and, if necessary, update the state to match your system configuration.

1. In Maintenance mode from the new controller module, verify that all components display the same HA state: ha-config show

The HA state should be the same for all components.

2. If the displayed system state of the controller module does not match your system configuration, set the HA state for the controller module: ha-config modify controller ha-state

The value for HA-state can be one of the following:

- ∘ ha
- mcc
- mccip
- ∘ non-ha
- 3. If the displayed system state of the controller module does not match your system configuration, set the HA state for the controller module: ha-config modify controller ha-state
- 4. Confirm that the setting has changed: ha-config show

Step 3: Run diagnostics

After you have replaced a component in your system, you should run diagnostic tests on that component.

Your system must be at the LOADER prompt to start diagnostics.

All commands in the diagnostic procedures are issued from the node where the component is being replaced.

 If the node to be serviced is not at the LOADER prompt, reboot the node: system node halt -node node name

After you issue the command, you should wait until the system stops at the LOADER prompt.

- At the LOADER prompt, access the special drivers specifically designed for system-level diagnostics to function properly: boot diags
- 3. Select Scan System from the displayed menu to enable running the diagnostics tests.
- 4. Select **Test System** from the displayed menu.
- 5. Proceed based on the result of the preceding step:
 - If the test failed, correct the failure, and then rerun the test.
 - If the test reported no failures, select Reboot from the menu to reboot the system.



During the boot process, you might see the following prompts:

- A prompt warning of a system ID mismatch and asking to override the system ID.
- A prompt warning that when entering Maintenance mode in an HA configuration you must ensure that the healthy node remains down. You can safely respond y to these prompts.

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.