

# Move and replace hardware - AFF A250

**ONTAP Systems** 

Doug Thompson, Martin Houser, Thripura Naidu Parangsam October 18, 2021

This PDF was generated from https://docs.netapp.com/us-en/ontap-systems/a250/chassis-replace-move-hardware.html on October 26, 2021. Always check docs.netapp.com for the latest.

# **Table of Contents**

| M | Move and replace hardware - AFF A250                                       |     |  |
|---|--|-----|--|
|   | Step 1: Remove the controller modules                                      | . 1 |  |
|   | Step 2: Move drives to the new chassis.                                    | . 2 |  |
|   | Step 3: Replace a chassis from within the equipment rack or system cabinet | . 2 |  |
|   | Step 4: Install the controller modules                                     | . 3 |  |

## Move and replace hardware - AFF A250

## **Step 1: Remove the controller modules**

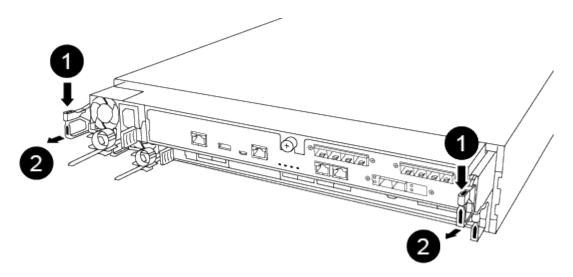
To replace the chassis, you must remove the controller modules from the old chassis.

Use the following video or the tabulated steps to replace the chassis; it assumes the removal and replacement of the bezel:

#### Replacing the chassis

- 1. If you are not already grounded, properly ground yourself.
- 2. Unplug the controller module power supplies from the source.
- 3. Release the power cable retainers, and then unplug the cables from the power supplies.
- 4. Insert your forefinger into the latching mechanism on either side of the controller module, press the lever with your thumb, and gently pull the controller a few inches out of the chassis.

If you have difficulty removing the controller module, place your index fingers through the finger holes from the inside (by crossing your arms)



| 1 | Lever              |
|---|--------------------|
| 2 | Latching mechanism |

- 5. Using both hands, grasp the controller module sides and gently pull it out of the chassis and set it on a flat, stable surface.
- 6. Set the controller module aside in a safe place, and repeat these steps for the other controller module in the chassis.

## Step 2: Move drives to the new chassis

You need to move the drives from each bay opening in the old chassis to the same bay opening in the new chassis.

- 1. Gently remove the bezel from the front of the system.
- 2. Remove the drives:
  - a. Press the release button at the top of the carrier face below the LEDs.
  - b. Pull the cam handle to its fully open position to unseat the drive from the midplane, and then gently slide the drive out of the chassis.

The drive should disengage from the chassis, allowing it to slide free of the chassis.



When removing a drive, always use two hands to support its weight.



Drives are fragile. Handle them as little as possible to prevent damage to them.

- 3. Align the drive from the old chassis with the same bay opening in the new chassis.
- 4. Gently push the drive into the chassis as far as it will go.

The cam handle engages and begins to rotate upward.

5. Firmly push the drive the rest of the way into the chassis, and then lock the cam handle by pushing it up and against the drive holder.

Be sure to close the cam handle slowly so that it aligns correctly with the front of the drive carrier. It click when it is secure.

6. Repeat the process for the remaining drives in the system.

# Step 3: Replace a chassis from within the equipment rack or system cabinet

You must remove the existing chassis from the equipment rack or system cabinet before you can install the replacement chassis.

- 1. Remove the screws from the chassis mount points.
- 2. With two people, slide the old chassis off the rack rails in a system cabinet or equipment rack, and then set it aside.
- 3. If you are not already grounded, properly ground yourself.
- 4. Using two people, install the replacement chassis into the equipment rack or system cabinet by guiding the chassis onto the rack rails in a system cabinet or equipment rack.
- 5. Slide the chassis all the way into the equipment rack or system cabinet.
- Secure the front of the chassis to the equipment rack or system cabinet, using the screws you removed from the old chassis.
- 7. If you have not already done so, install the bezel.

### Step 4: Install the controller modules

After you install the controller modules into the new chassis, you need to boot it to a state where you can run the diagnostic test.

For HA pairs with two controller modules in the same chassis, the sequence in which you install the controller module is especially important because it attempts to reboot as soon as you completely seat it in the chassis.

- 1. Align the end of the controller module with the opening in the chassis, and then gently push the controller module halfway into the system.
  - Do not completely insert the controller module in the chassis until instructed to do so.
- 2. Recable the console to the controller module, and then reconnect the management port.
- 3. Plug the power cables into the power supplies and reinstall the power cable retainers.
- 4. Insert the controller module into the chassis:
  - a. Ensure the latching mechanism arms are locked in the fully extended position.
  - b. Using both hands, align and gently slide the controller module into the latching mechanism arms until it stops.
  - c. Place your index fingers through the finger holes from the inside of the latching mechanism.
  - d. Press your thumbs down on the orange tabs on top of the latching mechanism and gently push the controller module over the stop.
  - e. Release your thumbs from the top of the latching mechanisms and continue pushing until the latching mechanisms snap into place.

The controller module begins to boot as soon as it is fully seated in the chassis. Be prepared to interrupt the boot process.

The controller module should be fully inserted and flush with the edges of the chassis.

5. Repeat the preceding steps to install the second controller into the new chassis.

#### **Copyright Information**

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

#### **Trademark Information**

NETAPP, the NETAPP logo, and the marks listed at <a href="http://www.netapp.com/TM">http://www.netapp.com/TM</a> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.