



Check onboard encryption keys as needed - FAS500f

ONTAP Systems

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October 21, 2021

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Check onboard encryption keys as needed - FAS500f

Prior to shutting down the impaired node and checking the status of the onboard encryption keys, you must check the status of the impaired node, disable automatic giveback, and check what version of ONTAP the system is running.

If you have a cluster with more than two nodes, it must be in quorum. If the cluster is not in quorum or a healthy node shows false for eligibility and health, you must correct the issue before shutting down the impaired node.

ONTAP 9 System Administration Reference

Steps

1. Check the status of the impaired node:
 - If the impaired node is at the login prompt, log in as `admin`.
 - If the impaired node is at the LOADER prompt and is part of HA configuration, log in as `admin` on the healthy node.
 - If the impaired node is in a standalone configuration and at LOADER prompt, contact NetApp Support. mysupport.netapp.com
2. If AutoSupport is enabled, suppress automatic case creation by invoking an AutoSupport message:

```
system node autosupport invoke -node * -type all -message  
MAINT=number_of_hours_downh
```

The following AutoSupport message suppresses automatic case creation for two hours: `cluster1:*>`

```
system node autosupport invoke -node * -type all -message MAINT=2h
```
3. Check the version of ONTAP the system is running on the impaired node if up, or on the partner node if the impaired node is down, using the `version -v` command:
 - If `<Ino-DARE>` is displayed in the command output, the system does not support NVE, proceed to shut down the controller.
 - If `<Ino-DARE>` is not displayed in the command output, and the system is running ONTAP 9.6 or later, go to the next section.
4. If the impaired node is part of an HA configuration, disable automatic giveback from the healthy node:

```
storage failover modify -node local -auto-giveback false or storage failover  
modify -node local -auto-giveback-after-panic false
```

Check NVE or NSE on systems running ONTAP 9.6 and later

Before shutting down the impaired node, you need to verify whether the system has either NetApp Volume Encryption (NVE) or NetApp Storage Encryption (NSE) enabled. If so, you need to verify the configuration.

1. Verify whether NVE is configured for any volumes in the cluster: `volume show -is-encrypted true`

If any volumes are listed in the output, NVE is configured and you need to verify the NVE configuration. If no volumes are listed, check whether NSE is configured.

2. Verify whether NSE is configured: `storage encryption disk show`
 - If the command output list the drive details with Mode & Key ID information, NSE is configured and you need to verify the NSE configuration.
 - If no disks are shown, NSE is not configured.
 - If NVE and NSE are not configured, it's safe to shut down the impaired node.

Verify NVE configuration

1. Display the key IDs of the authentication keys that are stored on the key management servers: `security key-manager query`
 - If the Key Manager type displays `external` and the Restored column displays `yes`, it's safe to shut down the impaired node.
 - If the Key Manager type displays `onboard` and the Restored column displays `yes`, you need to complete some additional steps.
 - If the Key Manager type displays `external` and the Restored column displays anything other than `yes`, you need to complete some additional steps.
 - If the Key Manager type displays `onboard` and the Restored column displays anything other than `yes`, you need to complete some additional steps.
2. If the Key Manager type displays `onboard` and the Restored column displays `yes`, manually backup the OKM information:
 - a. Go to advanced privilege mode and enter `y` when prompted to continue: `set -priv advanced`
 - b. Enter the command to display the key management information: `security key-manager onboard show-backup`
 - c. Copy the contents of the backup information to a separate file or your log file. You'll need it in disaster scenarios where you might need to manually recover OKM.
 - d. Return to admin mode: `set -priv admin`
 - e. Shut down the impaired node.
3. If the Key Manager type displays `external` and the Restored column displays anything other than `yes`:
 - a. Restore the external key management authentication keys to all nodes in the cluster: `security key-manager external restore`

If the command fails, contact NetApp Support.

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 - b. Verify that the Restored column equals `yes` for all authentication keys: `security key-manager key query`
 - c. Shut down the impaired node.
4. If the Key Manager type displays `onboard` and the Restored column displays anything other than `yes`:
 - a. Enter the onboard security key-manager sync command: `security key-manager onboard sync`



Enter the customer's onboard key management passphrase at the prompt. If the passphrase cannot be provided, contact NetApp Support. mysupport.netapp.com

- b. Verify the `Restored` column shows `yes` for all authentication keys: `security key-manager key query`
- c. Verify that the `Key Manager type` shows `onboard`, manually backup the OKM information.
- d. Go to advanced privilege mode and enter `y` when prompted to continue: `set -priv advanced`
- e. Enter the command to display the key management backup information: `security key-manager onboard show-backup`
- f. Copy the contents of the backup information to a separate file or your log file. You'll need it in disaster scenarios where you might need to manually recover OKM.
- g. Return to admin mode: `set -priv admin`
- h. You can safely shutdown the node.

Verify NSE configuration

1. Display the key IDs of the authentication keys that are stored on the key management servers: `security key-manager query`
 - If the `Key Manager type` displays `external` and the `Restored` column displays `yes`, it's safe to shut down the impaired node.
 - If the `Key Manager type` displays `onboard` and the `Restored` column displays `yes`, you need to complete some additional steps.
 - If the `Key Manager type` displays `external` and the `Restored` column displays anything other than `yes`, you need to complete some additional steps.
 - If the `Key Manager type` displays `external` and the `Restored` column displays anything other than `yes`, you need to complete some additional steps.
2. If the `Key Manager type` displays `onboard` and the `Restored` column displays `yes`, manually backup the OKM information:
 - a. Go to advanced privilege mode and enter `y` when prompted to continue: `set -priv advanced`
 - b. Enter the command to display the key management information: `security key-manager onboard show-backup`
 - c. Copy the contents of the backup information to a separate file or your log file. You'll need it in disaster scenarios where you might need to manually recover OKM.
 - d. Return to admin mode: `set -priv admin`
 - e. You can safely shutdown the node.
3. If the `Key Manager type` displays `external` and the `Restored` column displays anything other than `yes`:
 - a. Enter the onboard security key-manager sync command: `security key-manager external sync`

If the command fails, contact NetApp Support.

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- b. Verify that the Restored column equals yes for all authentication keys: `security key-manager key query`
 - c. You can safely shutdown the node.
4. If the Key Manager type displays onboard and the Restored column displays anything other than yes:
- a. Enter the onboard security key-manager sync command: `security key-manager onboard sync`

Enter the customer's onboard key management passphrase at the prompt. If the passphrase cannot be provided, contact NetApp Support.

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 - b. Verify the Restored column shows yes for all authentication keys: `security key-manager key query`
 - c. Verify that the Key Manager type shows onboard, manually backup the OKM information.
 - d. Go to advanced privilege mode and enter y when prompted to continue: `set -priv advanced`
 - e. Enter the command to display the key management backup information: `security key-manager onboard show-backup`
 - f. Copy the contents of the backup information to a separate file or your log file. You'll need it in disaster scenarios where you might need to manually recover OKM.
 - g. Return to admin mode: `set -priv admin`
 - h. You can safely shutdown the node.

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