

Project: Organizational Resilience Health Check (Maturity Across Domains)

Overview

You will conduct an **Organizational Resilience Health Check** for a fictional company.

Your goal is to evaluate its **resilience maturity** across six key domains and present your findings in a **Google Slides presentation**.

This project is based on what you learned in the “Organizational Resilience Health Check” session.

You will have:

- **2 hours to research, plan, and create your presentation**
- **1 hour to present and discuss your results** with the class

Your Task

Your team acts as **resilience consultants** hired to perform a **maturity assessment** for a fictional company of your choice (for example, a retail brand, tech startup, hospital, or logistics firm).

You'll evaluate how mature the organization is in building and maintaining resilience and provide clear recommendations for improvement.

Objectives

By the end of this project, you should be able to:

- Assess resilience maturity across multiple domains.
- Identify strengths, weaknesses, and areas for improvement.
- Translate assessment findings into clear action plans.
- Present your results using structured, professional visuals.

Instructions

Step 1: Choose or Create a Fictional Company

Pick a company type and give it a brief description:

- What industry is it in?
- How large is it (small, medium, or large)?
- What are its core operations or services?

Example:

“CloudLink Solutions is a mid-size SaaS provider offering cloud-based project management tools to global clients.”

Step 2: Assess Resilience Maturity

Evaluate your company using the six domains from the session:

1. Leadership & Governance
2. Strategy & Risk Alignment
3. Business Continuity & Recovery
4. IT & Cyber Resilience
5. People & Culture
6. Communication & Learning

For each domain:

- Score it on a **1–5 scale** (1 = Initial, 5 = Optimized).
- Describe why you gave that score.
- Identify at least **one strength** and **one improvement opportunity**.

Use the **Resilience Maturity Model** as your reference:

1. Initial – Ad hoc and reactive
2. Developing – Basic procedures in place
3. Defined – Standardized and repeatable

4. Managed – Measured and governed
5. Optimized – Fully integrated and adaptive

Step 3: Create a Summary Table or Chart

Show all six domains, their scores, and short explanations.

You may include a simple **bar chart or radar chart** to visualize maturity levels.

Step 4: Develop an Action Plan

Based on your findings:

- Identify the **three most critical gaps**.
- Recommend **specific, actionable improvements** for each.
- Assign who (or what department) would own each improvement.

Example:

Domain	Gap Identified	Recommendation	Owner
IT & Cyber	No regular incident simulations	Schedule quarterly tabletop exercises	CIO

Step 5: Prepare Your Presentation

Your team will create a short **Google Slides deck** (5–8 slides) that includes:

1. Company background
2. Overview of resilience domains
3. Maturity assessment (table or chart)
4. Key insights and findings
5. Action plan with recommendations
6. Lessons learned or takeaways

Keep it clean, visual, and professional.

Presentation

Each team will have **10–12 minutes** to present their findings, followed by **Q&A and feedback**. Your goal is to **demonstrate understanding of maturity concepts** and communicate your analysis clearly and confidently.

Tips for Success

- Use real examples from companies you know as inspiration.
- Reference key terms from the maturity model (Defined, Managed, Optimized, etc.).
- Focus on realistic, actionable recommendations.
- Keep visuals clear and consistent — think like consultants presenting to executives.
- Practice concise storytelling: what's strong, what's weak, and what should change.

Deliverables

- **Google Slides presentation** (shared link or file).
- Optional: maturity score table or chart in your presentation.
- Be prepared to answer how your assessment aligns with the **DRI Professional Practices** and resilience principles.