# DUONG

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# EXPERIENCE

APRIL 2022 - CURRENT IRVINGINGTON, NY

#### DRIBBLEUP LEAD SOFTWARE ENGINEER

- · Owned and managed the development of mobile and connected apps for iOS, Android, Chrome Cast, Amazon Fire, Apple Watch, and Apple Vision.
- · Optimized native builds for dramatic speed improvement now completing in just 7 minutes, from 60 minutes
- · Pioneered support for 4 cutting-edge smart exercise equipments (Tennis, Baseball, Trampoline, and Weights)
- Enhanced software quality and reduced regression risks through the addition of a comprehensive automated end-to-end testing framework
- · Optimized native code in Swift and Kotlin to provide 60FPS streaming

JULY 2021 - APRIL 2022 LOS ANGELES CA

#### BUDEE INC. SENIOR LEAD SOFTWARE ENGINEER

- · Slashed server hosting costs by 95%, achieving significant cost savings..
- · Scaled the technologies to support \$20M in annual revenue and 300,000+ orders annually with more than 10 e-commerce channels.
- · Spearheaded the development and engineering roadmap.
- · Built a self-learning inventory algorithm that analyzes both sales and product impressions, leading to smarter stock management and improved customer satisfaction
- · Developed a comprehensive vendor analytics dashboard to gain real-time insights into sales performance, enabling data-driven vendor management decisions
- · Implemented automated testing, deployment, documentation, health checks, and CPU-based server scaling,

MARCH 2019 - JULY 2021 OAKLAND, CA

#### BUDEE INC. SENIOR SOFTWARE ENGINEER

- · Built https://budee.org and iOS application
- · Built Budee App and Driver App with React Native.
- Built Budee Brand Plugin (an embeddable store to any website with one line of code).
- · Co-developed a proprietary, high-performance routing algorithm that efficiently connects customers with the nearest available driver or store, significantly reducing wait times.
- · Developed custom integrations with leading cannabis marketplaces, WeedMaps and Leafly, unlocking realtime store data and dramatically expanding sales channels.
- · Developed seamless integrations with critical external services (payments, Metrc, AWS SES, SMS) to streamline operations and enhance customer experience.

JULY 2017 - MARCH 2019

SCOTSDALE AZ

#### PAYPAL SOFTWARE ENGINEER

SITE STABILITY ENGINEERING | CORE PLATFORMS & INFRASTRUCTURES

- · Owned and secured an internal query assistant web application used by over 2,000 engineers weekly, implementing two-factor authentication and optimizing back-end algorithms for 30-second postmodification database recovery.
- · Developed a front-end for an internal VM remediation application, allowing for self-healing infrastructure and reduced downtime.
- · Integrated a Python-based data quality application utilizing ticketing system data and visualizations to enhance data-driven decision making.

## PROJECTS

### DECEMBER 2023

## **AVI** COFOUNDER

- · Lead development for iOS and Android
- · A customized Global Distribution System (GDS) flight booking platform offering exclusive discounts. Recognizing a market shift, we pivoted to a free flight tracking app that rewards users for flight disruptions.

AWARDS

OCTOBER 2017

TEMPE, AZ

PAYPAL OPPORTUNITY HACK 2017

HACK FOR HUMANITY 2017 FIRST PLACE

OCTOBER 2017

TEMPE, AZ