## Detecting Event Fraud

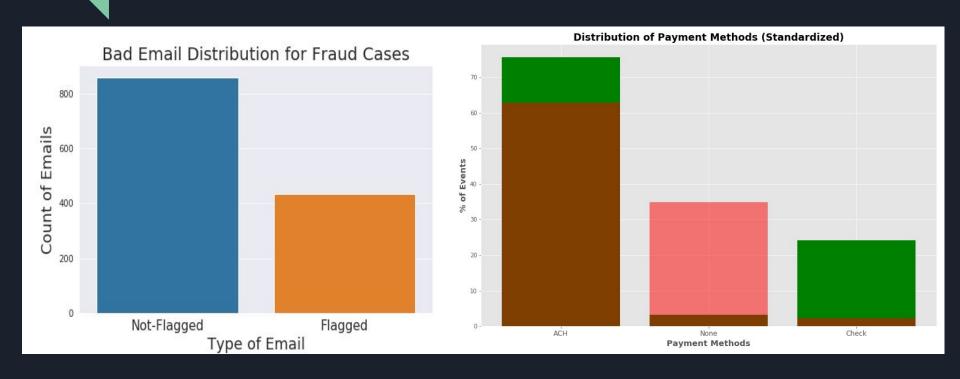
### Agenda

- → Business Case
  - Why is detecting fraud important for us?
- → Methodology
  - Feature Engineering
  - ♦ Model Selection
  - ◆ Evaluation Metric
- → Results
- → Next Steps

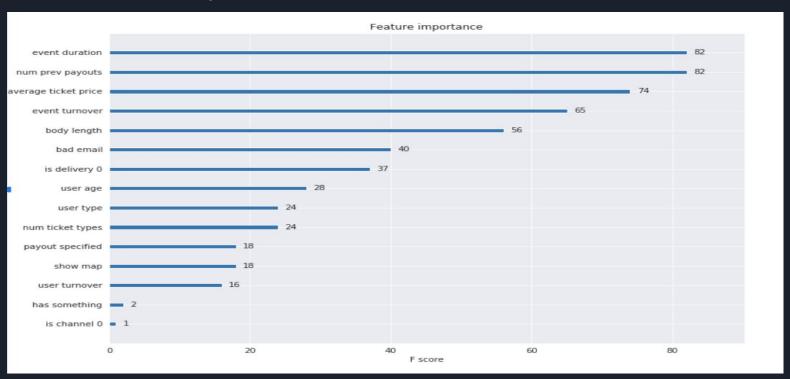
### Business Case: How does detecting fraud impact us?

- Financial Impact -
  - Out-of-pocket payouts
  - Legal costs
  - Opportunity cost
- Customer Trust & Loyalty
- Customer Satisfaction

# Methodology: *EDA, Feature Engineering and Selection*



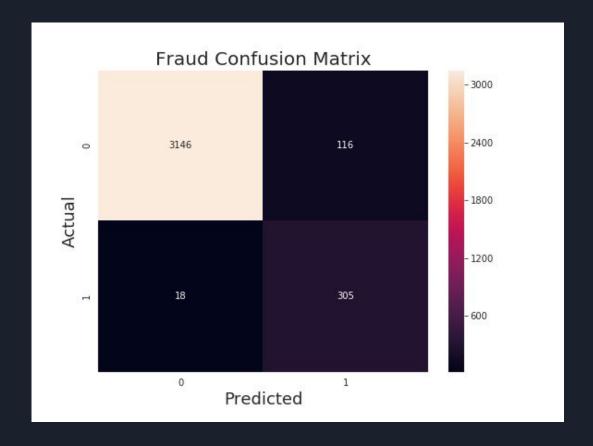
# Methodology: Feature Importance, XGBoost & Recall



#### Results

• Recall: 94.4%,

• F1 Score: 82%



#### Further Considerations

- Build Out Application UI to have dashboard style information updates
- Update flagged Email domains as more data comes in