

Andy M. Cheng

Product Designer

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Experience

OpenStax

UX Design Intern May 2019 - Aug 2019

Benchmarked user flow and information architecture across products. Created an end-to-end design solution for a product feature starting from initial research to conceptualization to a function prototype.

Computer-Human Interaction Laboratory; CHIL

Research Assistant Jan 2019 - Present

Designing and implementing web infrastructures to support usability experiments. Conducting usability tests and analyzing user data from 100+ users.

Design for America

Studio Member Jan 2019 - Present

Collaborated with a team of students in service design projects partnering with community organizations to build socially impactful solutions.

Projects

teamwiess.com

Website redesign

Redesigned and implemented residential college website to improve navigation and mobile experience. Built new design framework and foundation for future features and content.

Spotify "Your Library"

Personal case study

Redesigned key features in "Your Library" section of Spotify mobile application to decrease friction in accessing and organizing content. Incorporated key features from desktop into mobile platform.

OpenNotes

OpenStax

Collaborated with a team of 7 to design a digital note-taking platform for the 3 million student users of OpenStax textbooks.

Google 2FA Redesign

CHIL @ Rice

Implemented a redesign of Google's two-factor authentication process using HTML, CSS, and JS to test usability. Conducted usability assessments and analyzed data from 60+ tests to determine effectiveness of the redesigned system.

Education

Rice University Houston, TX

B.A. in Cognitive Sciences

GPA 3.7 Aug 2017 - May 2021

Skills

Software

Figma

Balsamiq

Framer

Photoshop

Design

Competitive analysis

User research

Usability testing

Wireframing

User flow

Journey mapping

Code

HTML/CSS

Python

R

Coursework

Rice University

Human Factors & Ergonomics

Human-Computer Interaction

Methods in HCI

Entrepreneurial Strategy

Georgia Tech

Intro to User Experience Design

CalArts

UX/UI Design Specialization