

Andy Chow

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University of British Columbia (UBC) Graduate
British Columbia Institute of Technology (BCIT) Student

PROFILE

Bachelors of Management graduate from the University of British Columbia.
Skilled in banking operations & customer service, fluent in English with competency in Mandarin & Cantonese.
Current Computer Information Technology (CIT) student at the British Columbia Institute of Technology (BCIT)

EDUCATION

University of British Columbia (UBC)

Faculty of Management

2013 - 2018
[GRADUATED]

British Columbia Institute of Technology (BCIT)

Computer Information Technology (CIT) Program

2019 - Present

WORK & VOLUNTEER EXPERIENCE

Scotiabank Funding Support Representative

Vancouver, Canada
Jun 2019 - Sept 2019

- Analyze customer's loan documents to review loan application process and determine the approval/rejection of loans.
- Specialized in auto loans in Scotia Dealer Advantage.

VESAbroad Global Marketing Team

North America
Aug 2018 - Nov 2018

- Global Marketing Team recruiter for the international NGO organization VESAbroad.
- Travelled to 2 different universities a week in North America to recruit students to join VESAbroad's international volunteer projects in South Africa, Fiji, Ecuador, and Laos.

Hang Seng Bank (HSBC Group) Co-op Intern

Hong Kong
Jun 2016 – May 2017

- 1 year internship placement at Hang Seng Bank's Global Trade and Receivables Finance Department.
- Specialized in processing Import Trade Loans and Letter of Credits.
- Section's training coordinator, responsible for supervising compliance related duties.

University of British Columbia (UBC) Resident Advisor

Canada
Aug 2014 - May 2016

- Provided mentorship personally and academically to new students in the University.
- Coordinates events and programs for student residents.

Standard Chartered Bank Summer Intern

Hong Kong
Jun 2015 - Aug 2015
Jun 2014 - Aug 2014

- Developed strong customer service skills by being the first point of contact.
- Supported various departments by inputting and updating client records.

International Volunteering

- VESA Abroad – South Africa** (May 2016 – Jun 2016)
 - Engaged in construction, child care, and wildlife conservation in a three week program in South Africa.
- VESA Abroad – Fiji** (May 2015 – Jun 2015)
 - Increased interpersonal skills while renovating an elementary school.
 - Taught English to students ages 7-9.
- ECUAexperience – Ecuador** (May 2014 – Jun 2014)
 - Increased project management skills by sourcing affordable building materials.
 - Built sustainable housing in a rural village.

AWARDS

2014 Rocio Andrade Scholarship

Awarded for outstanding efforts in building houses in Ecuador.

2014 Duke of Edinburgh Award (Bronze)

International youth program that aims to motivate youths to undertake a variety of volunteering and challenging activities in the community.