

### Report for Advanced Analytics in Business

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### Feature engineering

The (training) dataset for Assignment 1 consists of 55463 observations and 78 features. The number of features. It is easy to observe that there are a lot of missing values and categorical or date features in the dataset. In this section, we would discuss the strategies used in handling such problems.

### Missing values

As shown in figure 1, there are 55 feature which contain missing values, and 24 out of them contain more than 80% of missing values. For those features with a high proportion of missing values (more than 50%), missing values are treated as an extra category. By treating missing values as an extra category, the information of the non-missing entries of those features can be retained and learnt by the model, whereas removal of those features may lead to a loss in information or pattern. For those features with a lower proportion of missing values, imputation techniques can be applied to estimate their possible values.

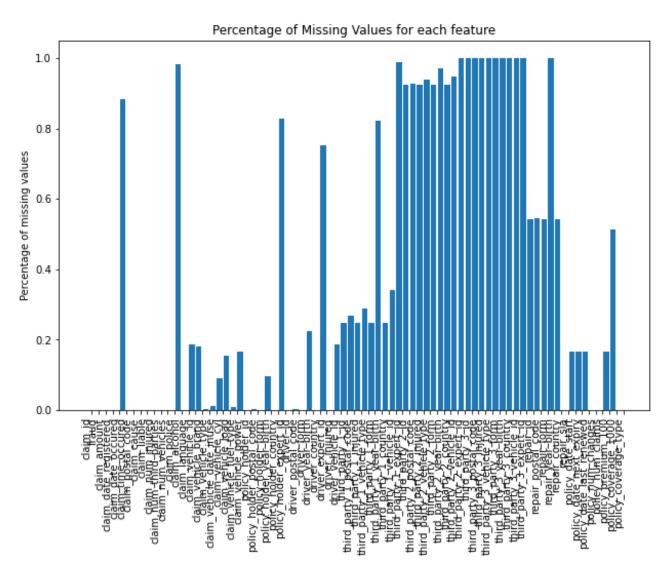


Figure 1: Proportions of missing values for each feature

#### Date features

Some features are available in form of date. In the dataset, the following features are in terms of date: claim\_date\_registered, claim\_date\_occured, claim\_vehicle\_date\_inuse, policy\_date\_start, policy\_date\_next\_expiry and policy\_date\_last\_renewed. However, date itself is not suitable to serve as an input for some machine learning models. Hence, as summarized in table 1, we construct another set of features which are more interpretable and meaningful based on these date features.

Apart from the aforementioned features, features related to birth year are also considered as date features. They are policy\_holder\_year\_birth, driver\_year\_birth, third\_party\_1\_year\_birth, third\_party\_2\_year\_birth, third\_party\_3\_year\_birth and repair\_year\_birth in the dataset. By subtracting them from the year of claim\_date\_occured, we obtain age-related features.

Constructed features	Descriptions
days_before_registered	The number of days between claim_date_registered and
	claim_date_occured.
days_before_occured	The number of days between claim_date_occured and
	claim_vehicle_date_inuse.
policy_length	The number of days between policy_date_last_renewed and
	policy_date_start.
policy_claim_length	The number of days between policy_date_next_expiry and
	claim_date_occured.

Table 1: Featurization of date features

#### Data quality issue

During data cleaning process, we discovered some problems with regards to data quality. For example, the instance with claim id 62780 has an invalid value for the year of claim\_vehicle\_date\_inuse. Such observations may be due to input error in manual data entering process. However, they can be hard to observe in general.



Figure 2: Invalid value of claim\_vehicle\_date\_inuse

#### Data binning

Binning continuous features can help incorporating missing values and extreme values in a more natural way as they can be reformulated as categorical features. It is useful for those continuous features with a high proportion of missing values or highly right-skewed. For age-related features, they are binned by age groups with equal intervals, referencing to their histograms.

Exploratory data analysis
Model building
Interpretation

Reflection