

## PAX A80 & A920 **Quick Refrence Guide**

## **CONFIGURE WI-FI**

- 1. On the terminal's main screen, touch the Settings app.
- 2. Enter password: pax9876@@ and press OK.
- 3. In the Wireless & Networks section, select Wi-Fi and make sure it's enabled.
- 4. From the list of available networks, touch the name of the network you want to connect to.
- 5. Enter the password for the selected network and touch CONNECT.
- 6. Once connected touch the Back icon to return to the Settings screen.
- 7. Touch the Back icon again to return to the main screen.

### **CHANGE DATE/TIME**

- 1. On the terminal's main screen, touch the Settings icon.
- 2. On the Settings screen, touch the Please Input Password field.
- 3. Enter password: pax9876@@ and press OK.
- 4. Scroll down the System section.
- 5. Select Date & Time
- 6. Select Time Zone
- 7. Select Region
- 8. Enter your region, example: United States
- 9. Select your Time Zone, example: New York.

## **RUN CREDIT, DEBIT OR EBT SALE**

- 1. Make sure you are inside your processing app. Example: Sierra, Omaha, Rapid Connect.
- 2. Right below the transaction amount you will see the transaction types: Credit, Debit, EBT, FUNC.
- 3. Select the type of transaction you would like to run then select Sale.
- 4. Enter the amount of the Sale.
- 5. Now you may Insert, Tap or Swipe your card.
- 6. A receipt should be printed as confirmation.

### **VOID A TRANSACTION**

NOTE: Void is only for sales in the current batch (not settled)

- 1. Make sure you are inside your processing app. Example: Sierra, Omaha, Rapid Connect.
- 2. Go to the tab in which the transaction was done. Example: Credit, Debit, EBT.
- 3. You will see an option that says V/SALE.
- 4. Select V/SALE and enter the Transaction Number (This will be printed on the receipt)
- 5. Enter the transaction number and it will display the transaction.
- 6. Scroll down on the transaction details and select VOID.
- 7. A receipt will print out to confirm it has been voided.

#### REPRINT RECEIPT

NOTE: You can only reprint receipts from the current open batch.

- 1. Make sure you are inside your processing app, Example: Sierra, Omaha, Rapid Connect.
- 2. Inside your processing app select FUNC located right underneath Transaction Amount.
- 3. Select Re-Print.
- 4. Select Print Last or select Print Any and enter the transaction number.



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## **REFUND A TRANSACTION**

NOTE: You will need the card present or the full card number in order to do a refund.

- 1. Make sure you are inside your processing app. Example: Sierra, Omaha, Rapid Connect.
- 2. Inside your processing app select Credit located right underneath Transaction Amount.
- 3. Select Return
- 4. Enter the amount you would like to return.
- 5. Insert the card or key in the full card number. (Press Enter to bypass Zip Code and CVV code)
- 6. A receipt will print out to confirm it has been refunded.

### **PRINT A REPORT**

- 1. Make sure you are inside your processing app, Example: Sierra, Omaha, Rapid Connect.
- 2. Inside your processing app select FUNC located right underneath Transaction Amount.
- 3. Select Reports.
- 4. Enter Password: 294687
- 5. Select the type of report you would like to print.
- Select Print

## **REVIEW TRANSACTIONS**

NOTE: You can only review transactions from the current open batch.

- 1. Make sure you are inside your processing app, Example: Sierra, Omaha, Rapid Connect.
- 2. Inside your processing app select FUNC located right underneath Transaction Amount.
- 3. Select History.
- 4. Enter Password: 294687
- 5. Now you can scroll through all the transactions in the current batch.

### **SETTLE BATCH MANUALLY**

- 1. Make sure you are inside your processing app, Example: Sierra, Omaha, Rapid Connect.
- 2. Inside your processing app select FUNC located right underneath Transaction Amount.
- 3. Select Batch.
- 4. Enter Password: 294687
- 5. Select Close Batch, a batch report will print as confirmation.

#### **CHANGE BATCH NUMBER**

- 1. Make sure you are inside your processing app, Example: Sierra, Omaha, Rapid Connect.
- 2. Inside your processing app select FUNC located right underneath Transaction Amount.
- 3. Select Settings.
- 4. Enter Password: 294687
- 5. Select Host Settings
- 6. Scroll down to Batch Number
- 7. Enter the new number and press confirm.