

ANDY JAKUB KUKUC

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MY CAREER

Motorola Solutions Inc.— Elgin, IL

System Engineer, November 2023 – Current

- Designed and supported radio and public safety technology solutions in cross-functional engineering teams.
- Managed technical projects end-to-end, ensuring on-time, high-quality delivery.
- Partnered with network, operations, and sales teams to align infrastructure design with business needs.

All Information Services Inc. – Oak Brook Terrace, IL

Tier 2 Engineer, April 2022 – November 2023

- Supported mission-critical virtualization, storage, and core system services for enterprise and municipal clients.
- Installed, configured, documented, and troubleshoot physical and virtual servers, storage platforms, and backup systems.
- Diagnosed and resolved system issues by replacing faulty components, reconfiguring systems, and escalating risks when necessary.
- Assisted senior administrators with Active Directory, DNS, email services, and other critical infrastructure operations.

EDUCATION

Illinois Institute of Technology – Chicago, IL

Master of Cyber Forensics and Security, August 2020 – May 2021

Illinois Institute of Technology – Chicago, IL

Bachelor of Information Technology and Management, August 2017 – May 2020

TECHINICAL SKILLS

- Enterprise Operating Systems: Windows Server (AD, DNS, Group Policy), RHEL / Linux
- Virtualization & Infrastructure: VMware ESXi, Hyper-V, Cockpit, EMC, Dell, HP, Samba
- Networking & Security: Juniper, Cisco, SonicWall, Ubiquiti, Firewalls, VPNs, SSL/TLS, network segmentation
- Identity & Access: Active Directory, multi-site authentication, secure remote access, IAM fundamentals
- Automation & Scripting: PowerShell, Bash, Python, cross-platform automation (Windows ↔ Linux)
- Programming Foundations: C#, Rust, SQL