

# Statement of Work

## Project Name: Azure Resource Management Services

This Statement of Work (SOW) is entered into on 2024-12-01, by and between TailWind Cloud Solutions ('Service Provider') located at 789 Goldsmith Road, MainTown City and Woodgrove Bank ('Client'). This document outlines the scope, objectives, deliverables, and terms for the project.

Effective Date: 2024-12-01

Project Completion Date: 2024-12-31

## 1. Scope of Work

TailWind Cloud Solutions will provide the following Azure resource management services to Woodgrove Bank:

- Monitoring and optimization of Azure infrastructure:
  - Proactively monitor cloud resources to ensure optimal performance and uptime.
  - Implement strategies to reduce costs without compromising performance.
- Implementation of resource scaling and cost management:
  - Design and deploy automated scaling solutions to handle varying workloads.
  - Create cost-efficient resource management practices tailored to the client's needs.
- Maintenance and troubleshooting of Azure-based applications:
  - Ensure continuous operation of Azure-hosted applications through regular maintenance.
  - Rapidly identify and resolve issues to minimize downtime.

## **2. Pricing and Payment Terms**

- The total cost is \$12,000.
- Payment terms will follow the milestones or project agreements, with invoices issued accordingly.
- Payment is due within 30 days of each invoice date.

## **3. Terms and Conditions**

- Both parties agree to maintain confidentiality regarding proprietary and sensitive information.
- Any changes to the scope of work must be documented and may incur additional charges.
- TailWind Cloud Solutions will not be liable for delays caused by external factors beyond its control.

## **Signatures**

---

(TailWind Cloud Solutions - Jordan Casey)

---

(Woodgrove Bank - Taylor Smith)