

Statement of Work

Project Name: DevOps Implementation

Effective Date: May 01, 2024

Project Completion Date: August 31, 2025

SOW Number: SOW-2024-038

Project Scope

Trey Research will provide comprehensive DevOps implementation services, including strategy and planning, CI/CD pipeline implementation, infrastructure as code, and security, monitoring, and optimization.

Project Objectives

- Develop a comprehensive DevOps strategy and roadmap.
- Implement CI/CD pipelines for automated build and deployment.
- Implement infrastructure as code (IaC) for consistent and repeatable infrastructure management.
- Integrate security, monitoring, and optimization practices into the DevOps processes.

Tasks

- DevOps Strategy & Planning
- CI/CD Pipeline Implementation
- Infrastructure as Code (IaC)
- Security, Monitoring & Optimization

Schedules

- Project kick-off: May 01, 2024
- DevOps Strategy & Planning: May 15, 2024
- CI/CD Pipeline Implementation: June 01, 2024
- Infrastructure as Code (IaC): July 01, 2024
- Security, Monitoring & Optimization: August 01, 2024

Requirements

- Access to existing infrastructure and systems.
- Collaboration with the IT team for planning and implementation.
- Approval of milestone completion before moving to subsequent phases.

Payments

terms: Net 30

penalty: 10% for late deliveries or payments

Compliance

- Data Security: All data transfers between the Service Provider and Client will use secure, encrypted communication protocols. Data at rest will be encrypted using industry-standard encryption algorithms (e.g., AES-256).
- Access Control: Access to the infrastructure and sensitive client information will be granted only to authorized personnel.
- Multi-factor authentication (MFA) will be enforced for all administrative access.
- Audit and Monitoring: Trey Research will maintain comprehensive logs of all access and changes to the infrastructure. Regular audits will be conducted to ensure compliance with security protocols.
- Incident Response: In the event of a security incident, the Service Provider will notify the Client within 24 hours. A detailed incident report will be provided within 48 hours, outlining the root

cause, impact, and mitigation steps.

- Regulatory Compliance: The project will comply with applicable regulations, including GDPR, PCI DSS, and ISO 27001, as they pertain to the management of infrastructure.

Project Deliverables

Item	Milestone Name	Deliverables	Amount	Due Date
1	DevOps Strategy & Planning	DevOps Roadmap & Report, CI/CD Pipeline Design	\$10,000.00	2024-05-15
2	CI/CD Pipeline Implementation	Build & Deployment Pipeline, Version Control Implementation, Branching Strategy	\$20,000.00	2024-06-01
3	Infrastructure as Code (IaC)	Infrastructure as Code Implementation, Containerization, Orchestration	\$15,000.00	2024-07-01
4	Security, Monitoring & Optimization	Security & Compliance Integration, Monitoring & Logging Setup, Performance Optimization	\$15,000.00	2024-08-01
Total			\$60,000.00	

Signatures

_____ (Trey Research - Serena Davis)

_____ (Woodgrove Bank - Chris Green)