

What is the process to send Pietra inventory that I already have on-hand?

group: Warehousing, Shipping & Fulfillment

We're so excited to hear that you are interested in using Pietra for your order fulfillment!

After you fill out an [inventory intake form](#) in the Creator Hub, our team will approve the request, or follow up with you directly via email for additional context. If you have indicated in the form that you need assistance with scheduling freight, our team will be in touch with explicit next steps.

If you don't need freight scheduling, you will then ship your inventory to Pietra's fulfillment center. In this case, you will not even need a call to get things going! That being said, if you have remaining questions or concerns about this part of the process, always feel free to email creators@pietrastudio.com for further assistance, or upgrade to our Premium Plan for 1:1 phone support.

Once your inventory has been properly received by our warehouse, this is when things get exciting! You will receive an email prompt to schedule a setup call with our team. On this call, you will gain tons of knowledge surrounding the enabling of your shop as well as the assembly & shipment of your goods to your customers. Take a look at our fulfillment rate card [here](#)!