

Who is liable if a customer were to take legal action after using a product sold by a Pietra Creator?

group: Designing & Sourcing Products

Pietra does not take responsibility or liability for any products created between a Creator and a Supplier on the marketplace. We have vetted and trained suppliers on the platform, but you should do your due diligence when sourcing products, and ask suppliers for any documentation you may need. It is also the Creator's responsibility to enter into agreements with the Supplier to protect the Creator against these types of legal actions.