

Am I responsible for duties and tariffs incurred when my inventory arrives?

group: Warehousing, Shipping & Fulfillment

Yes. If your supplier is international, your inventory shipment will incur duties and tariffs when it arrives at the port in the United States. At that time, Pietra will receive a notice from customs to clear your shipment. We will initially make this payment to release your goods, and they will then be sent to the Pietra Fulfillment Center. At that time, our logistics team will notify you of the cost of duties and tariffs for your order and request authorization to charge the credit card we have on file.