

Why is there a processing fee?

group: Pietra Platform & Pricing

There is a flat 3% Service & Payment Processing Fee on every sourcing transaction on our marketplace as we have a team of people who will handle all payment processing for you, international and otherwise. Our processing fees also allow you the convenience of Pietra handling all of your payment processing.

Additionally, the processing fee you see on your order is what allows Pietra to continuously source and vet the top manufacturers in the world to make them available to you. It also ensures a premium customer experience, and the ability for our support team to ensure safe delivery of your orders to your home.