

What is the cancellation policy for subscriptions?

group: Pietra Platform & Pricing

Should you need to cancel your subscription, you can email creators@pietrastudio.com and a Pietra Representative will be able to assist you. Your subscription can be terminated at any time. Your subscription can also be reactivated at any time by emailing creators@pietrastudio.com.

Please note: As per our terms and conditions, refunds are not offered for subscriptions, as Pietra is a digital platform.