

How can I make sure my products are high-quality?

group: Designing & Sourcing Products

At Pietra, we take a lot of time and care into vetting the suppliers that we choose to partner with and present on our platform. If there is an issue, we always recommend that you reach out to your supplier directly to come to a resolution. That being said, if there are any issues, disputes, or miscommunications, we will be happy to step in and do the work to resolve the problem directly with your supplier. Additionally, we will make sure to keep record of any and all issues, so that we are consistently auditing the partners we do and do not want to maintain moving forward. Having access to communicate and order samples/inventory from these partnered suppliers is one of the many benefits of subscribing to Pietra.