

CHAITANYA KOMPELLA

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CAREER OBJECTIVE

To achieve professional satisfaction and career growth by leveraging my expertise in SharePoint development, automation, and IT support. Seeking an opportunity in a progressive organization to contribute effectively and enhance my technical and professional skills while driving organizational success.

PROFESSIONAL SUMMARY

IT professional with over 3.5 years of experience in SharePoint development, migration, and administration. Proven expertise in automating workflows using Power Automate, designing PowerApps, and enhancing user experience through customized SharePoint solutions.

- Hands-on experience with ITIL processes including incident management, change management, and access control.
- Strong technical knowledge in SharePoint Online, PowerShell scripting, HTML, CSS and integration tools like PDI and Nice Label.
- A team player with excellent problem-solving, communication, and collaboration skills, committed to delivering high-quality solutions.

EDUCATION

B.Tech in Engineering	SRKR Engineering College, Bhimavaram	(2016-2020)
Intermediate	Aditya Junior College	(2014-2016)
S.S.C	Sri Chaitanya Techno School	(2012-2014)

TECHNICAL SKILLS

SharePoint Expertise:

- SharePoint Online, SharePoint Administration, Power Automate, PowerApps

Programming & Scripting:

- HTML, CSS, PowerShell (Basic), SQL (Intermediate)

Tools & Platforms:

- Sharegate, PDI (Pentaho), Visual Studio, Nice Label, ServiceNow, Putty, WinSCP, UC4

Other Integrations:

- Microsoft Teams, Confluence

PROFESSIONAL EXPERIENCE

Application Support & SharePoint Developer

Tech Mahindra

November 2021 – Present

Project - STOCKMANN Steady State (STONE)

The STONE project manages the SharePoint intranet portal with 2000+ sites for Stockmann Group. It provides users with efficient access to resources, departmental updates, and file management solutions.

Key Responsibilities & Contributions

SharePoint Development & Administration:

- Migrated sites from SharePoint 2013 to SharePoint Online using Sharegate, ensuring data integrity and seamless functionality.
- Designed and deployed customized SharePoint solutions, including sites pages, lists and libraries tailored to business needs.
- Created user-friendly SharePoint pages using HTML & CSS to improve user engagement and accessibility.
- Implemented role-based access controls and permission management to ensure data security and compliance.

Automation & Workflow Optimization:

- Automated workflows using Power Automate, reducing manual efforts and improving process efficiency.
- Utilized PowerShell scripting for bulk updates, configuration management, and monitoring SharePoint environments.

Support & Collaboration:

- Handled 300+ support tickets, troubleshooting issues related to SharePoint Online, Power Automate, and PowerApps, while ensuring resolution within SLA timelines.
- Conducted end-user training sessions and created documentation for SharePoint best practices and self-service guides.
- Coordinated with cross-functional teams to gather requirements and implement solutions that aligned with organizational goals.

Data Integration & Customization:

- Developed data integration solutions using PDI (Pentaho) to facilitate seamless data transfer between multiple systems.

Performance Monitoring & Optimization:

- Proactively monitored SharePoint applications to ensure uptime and optimal performance.
- Performed regular health checks, including site cleanup, content optimization, and configuration audits.

ACHIEVEMENTS

- Honored with the "Standing Ovation" award for outstanding contributions to the STONE project.
- Received "Pat on the Back" award for exceptional impact on the STONE project.