# Gertrude Herrera

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gertrudewritestruth.com

# OBJECTIVE

Talented and versatile writer, proficient in technical communication. Successfully generated hundreds of business materials, including reports, letters, proposals, presentations, press releases, memos, reviews, and manuals.

### EDUDATION

### Bachelor of Science, Ellis College of NYIT

- 3.6 GPA, magna cum laude
- Double major in in Professional and Technical Writing, and Behavioral Sciences
- Minor in Business

#### Associate in Arts, American Intercontinental U.

- 3.75 GPA, honors every semester
- Concentration in Business Administration

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# PROJECTS & INTERNSHIPS

#### Freelance Writer

Sept. 2018 - Present

Provide a wide range of writing services to various clients, businesses, publications, and websites, including: resumes and cover letters, chapter summaries, articles, writing prompts, etc.

#### **Afterschool Teacher**

Mar. 2017 - Aug. 2018

Taught multiple courses for middle-school and highschool students that focused on developing writing and reading skills

### International Customer Service Manager, Gamex

Jan.2014 - Mar. 2017

Trained and continually instructed employees on effective oral communication skills

Increased employee retention by 25% during my period of employment through increased transparency and more effective and streamlined communication between sales and management

## SKILLS

- Direct Mail.
- Copy Writing
- Proposal Development
- Presentations
- Press Releases
- Articles
- Essays
- Research
- Sales Promotions
- Resumes

### ACHIEVEMENTS

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Odio facilisis mauris sit amet massa vitae tortor condimentum.

Neque ornare aenean euismod elementum.