

## **Key Initiatives from GoldQuest Global based on Industry/ Client feedback**

- **Address Verification** – GEO TAGGING Photograph from the Location / Premise / Main Door / Name Plate etc. along with the Address Verification Form filled up at the site.
- Multiple Attempts for Component Closure - Unlike competition, where checks like **Employment Verification** are closed after 3 attempts as “UTV-Unable to Verify”, GoldQuest HR team makes multiple attempts to close the verification as reports submitted as UTV does not serve the end purpose of Background Verification.
- We have **Digital Employment verification** in place, In case of no support from Employer after multiple attempts for email request or when there is no time to wait for HR/employer response. With the candidate information like Bank Credentials or ITR we can get the last 7 years of work experience & summary details in a day or two.
- **Senior Profile Management** – All senior profile cases are handled by Team Leader and above to ensure descriptive & timely response from senior HR/Key management personnel.
- **Flexibility** – Customization of report format. GoldQuest Global allows the client to make amendments in the verification questionnaire as per the job role, industry or client requirement.
- **Partial verification** -Verification process starts immediately after receiving the case file even with insufficiencies, unlike competition where cases are not initiated unless all insufficiencies are cleared.
- **Insta Drug Test** – Have a presence across all the major cities to conduct the Drug Test & we get the results within 15 Minutes of the test done.
- We provide the supported documents for every Scope of Service as proof.

### **Advantages of having services from GoldQuest Global**

- Pan India Service Presence & 85% of the other countries too (Across nation).
- Dedicated Single point of SPOC Individual Client wise.
- Quick response for Calls & Emails, Special Request for Quick Closure.
- Offline and email support when finding it difficult or no time for accessing VTS Portal.
- Online Portal access with Individual Login Credentials to all the clients for uploading Documents, Track the Status, Download the Final Completed Reports.
- Please be assured of our Quality service at all the time and Best TAT & We are an ISO 9001:2015 Certified company.
- Competitive pricing, we don't charge for the efforts we invest, we charge only for the reports completed.
- We take sample case and deliver Quality of the report within agreed TAT, based on the TAT, Quality, SPOC response, coordination, Clients can decide to choose us.
- New clients can choose us Based on our client feedback about GoldQuest BGV Services.