

Title  
Accessibility testing on restaurant details page

Charter  
\*Charter\*: Explore the restaurant details page Using VoiceOver screen-reader To discover the usability of the restaurant details page for visually impaired users. \*Coverage\*: Navigate to restaurant details page and hear all its details; Add and remove restaurant from favourites; Add a review for a restaurant.

Preconditions  
VoiceOver should be running. Screen should be turned off while exploring the app

▶

Session started • Duration 00:49:40 23h27 | 20-09-2023

00:04:20 | Note • Comment

I opened the application and landed on the home page. I skipped the map to filter results, then navigated to the first restaurant, Mission Chinese Food.

00:06:05 | Note • Positive

On the restaurant details page, it is easy to navigate back to the home page since it’s the first link after the banner.

00:08:04 | Note • Positive

The flow of information (restaurant name, image description, cuisine, address) is easy to follow and intuitive.

00:08:51 | Note • Suggestion

I would suggest adding a link to skip the map content since it has a number of links that make navigation inconvenient.

00:14:01 | Note • Suggestion

Once I had navigated past the map, I heard the address for a second time. I assume this is because the address was used as a description for the map, in which case muting the address so it won’t read twice might be better for UX.

00:15:10 | Note • Comment

After the address, I heard a list of opening hours for each day of the week.

00:17:38 | Note • Positive

I navigated to the button to mark a restaurant as favourite. In addition to the button text, there is additional information stating that the restaurant is not currently marked as favourite. Some users may find this redundant, I found it helpful.

00:21:38 | Note • Concern

I clicked the button to mark a restaurant as favourite. It would be helpful to receive information that the request is now loading, as the button text changes to “Unmark Restaurant as Favourite” but I did not get any info about the status of my request when it started.

00:23:00 | Note • Positive

When the request completed, I received a notification that the restaurant had been marked/unmarked as a favourite

00:23:51 | Note • Suggestion

A minor enhancement would be to mention the name of the restaurant when notifying the user that it has been marked/unmarked as a favourite



00:26:38 | Note • Positive

- ✓ I navigated past the add review button to listen to the list of reviews for the restaurant. Information was well presented when reading out the reviews. Only suggestion would be to add a label for the comment.



00:30:10 | Note • Suggestion

- ⓘ Adding more links to navigate though sections of the page would be very helpful, for example skip map, skip to reviews, etc.



00:34:22 | Note • Positive

- ✓ I navigated to the add review button and clicked on it. When the modal opened, the name field was already focused, making form completion more convenient. Required fields were clearly specified once they were focused.



00:34:51 | Note • Suggestion

- ⓘ Once the modal opens, stating the purpose of the modal would be a plus.



00:38:04 | Note • Positive

- ✓ I attempted to submit the form. The first invalid field was focused and the error for that field was stated.



00:39:11 | Note • Suggestion

- ⓘ I would suggest using the name of the field in its validation message, e.g “Name is required”, rather than “This field is required”



00:41:31 | Note • Positive

- ✓ I clicked the cancel button to close the modal. The button to add a review was focused once the modal was close.



00:42:22 | Note • Comment

- 📄 I would suggest adding an alert stating when the add review modal form is closed.



00:46:03 | Note • Positive

- ✓ I tested tabbing out of the modal but was not able to focus on any element outside the modal until I closed it.



00:46:40 | Note • Comment

- 📄 I filled the form and clicked the add review button to submit. Focus was returned to the add review button on the main page.



00:48:38 | Note • Suggestion

- ⓘ I would suggest adding a notification when submitting a review to inform a user that the review has been created and is being pushed.



00:49:36 | Note • Positive

- ✓ When my review was submitted, the application notified me, including the name of the submitter.



Session ended • Duration 00:49:40 00h16 | 21-09-2023