

ANEESH MOHANAN

Software Engineer



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Kitchener
Ontario



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SKILLS

C++

Java

HTML

SQL

Python

AWS

Windows

Microsoft Office

PROFILE

An enthusiastic and workaholic computer engineering graduate with exceptional programming skills in a wide range of programming languages, achieved through academics as well as consistent self-learning methods. Demonstrated skill in solving technical and non technical issues as a electronic technician and also an enormous amount of customer service experience achieved by frequent interaction with customers.

EXPERIENCE

June. 2019
- Present

ELECTRONIC TECHNICIAN AND CUSTOMER SERVICE ASSOCIATE

UBREAKIFIX - KITCHENER, CANADA

Performed troubleshooting, installation, and repair of telecommunications products and systems. Explained complex technical issues to customers in a non-technical, simple to understand manner, ensured that all repairs met company quality standard.

Major accomplishments:

- Exhibited excellent knowledge of electronic products and services, and the capacity to read and interpret blueprints.
- Professionally handled service calls and issues.
- Delivered high level of customer satisfaction responding to inbound customer via calls and emails.
- Involved in basic sales to achieve store sales target.
- Generated accurate reports/paperwork for each work order; ensured the provision of excellent customer service.
- Acted as a ambassador by professionally representing and promoting the company's brand and its services and products
- Conducted research on design, manufacture and testing of electronics components, equipments and systems.
- Familiar with ticketing system to keep track of work orders.

EDUCATION

2018

POST GRADUATE DIPLOMA IN EMBEDDED SYSTEM AND DEVELOPMENT

CONESTOGA COLLEGE - KITCHENER, CANADA

Attained a high level of technical knowledge on embedded hardware and software systems through academic curriculum. Able to collaborate with people from different countries and successfully coordinate with them so as to achieve academic project goals.

2015

BACHELOR'S IN COMPUTER SCIENCE ENGINEERING

CALICUT UNIVERSITY - KERALA, INDIA

Acquired knowledge on computer hardware and software along with in depth study on data structure and algorithms. Programming skills were developed and improved through consistent practise and lab works. Achieved hands on experience in project management, time management and leadership skills during academic projects.

INTERESTS



MUSIC



MOVIE



TRAVEL