



# PURPOSE

THIS DOCUMENT ESTABLISHES THE PROCEDURES FOR IDENTIFYING, REPORTING, AND RESPONDING TO AN INFORMATION SECURITY INCIDENT. IT ESTABLISHES THE BASIC LANGUAGE TO DISCUSS SUCH EVENTS, IDENTIFIES ROLES AND RESPONSIBILITIES INVOLVED IN RESPONDING TO AND RECOVERING FROM THESE EVENTS, AND PROVIDES A PROCESS FOR HANDING THESE EVENTS FROM THE TIME AN EVENT IS DETECTED TO THE FINAL DEBRIEFING AND CLOSEOUT.



THIS PLAN APPLIES TO ALL INCIDENTS THAT MAY IMPACT THE SECURITY, INTEGRITY, AVAILABILITY, AND CONFIDENTIALITY OF THE ORGANIZATION'S INFORMATION SYSTEMS.



- INCIDENT COMMANDER
- TECHNICAL LEAD
- COMMUNICATIONS OFFICER
- LEGAL ADVISOR
- HR REPRESENTATIVE



## INCIDENT IDENTIFICATION AND SCENARIOS

#### **TYPES OF INCIDENTS:**

- DATA BREACH
- MALWARE INFECTION
- DENIAL-OF-SERVICE (DOS) ATTACK
- INSIDER THREAT
- PHISHING ATTACK
- PHYSICAL SECURITY BREACH

#### **Incident Scenarios:**

Scenario 1: Unauthorized access to

sensitive data

Scenario 2: Ransomware infection

spreading through the network

Scenario 3: DoS attack affecting website

availability

Scenario 4: Phishing email compromising

user credentials

Scenario 5: Physical theft of a company

laptop containing sensitive information



## ROLES AND RESPONSIBILITIES

- 1. INCIDENT COMMANDER:
- LEADS THE RESPONSE EFFORT.
- 2. Technical Lead
- Analyzes the incident.
- 3. Communications Officer
- •Manages internal and external communications related to the incident.

- 4. Legal Advisor
- •Provides guidance on legal and regulatory obligations during the incident.

- 5. HR Representative
- •Manages any personnelrelated issues arising from the incident.



#### 1. DETECTION AND IDENTIFICATION

- MONITORING
- ALERTING
- INITIAL ASSESSMENT

#### 2. CONTAINMENT

Isolate affected systems to prevent the incident from spreading.

#### 3. ERADICATION

REMOVE MALICIOUS CODE, PATCH VULNERABILITIES, AND SECURE ENTRY POINTS TO PREVENT RE-INFECTION.



#### 4. RECOVERY

RECOVER LOST OR CORRUPTED DATA, ENSURING ITS INTEGRITY AND COMPLETENESS.

#### 5. POST-INCIDENT REVIEW

CONDUCT A DEBRIEF WITH THE INCIDENT RESPONSE TEAM TO REVIEW THE INCIDENT RESPONSE PROCESS.



## TRAINING AND SIMULATION EXERCISES

REGULAR TRAINING

PROVIDE CONTINUOUS TRAINING TO THE INCIDENT RESPONSE TEAM.

TABLETOP EXERCISES

CONDUCT TABLETOP EXERCISES TO SIMULATE VARIOUS INCIDENT SCENARIOS AND PRACTICE RESPONSE ACTIONS.

FULL-SCALE DRILLS

PERIODICALLY RUN FULL-SCALE DRILLS TO TEST THE PLAN UNDER REALISTIC CONDITIONS, INVOLVING ALL RELEVANT STAKEHOLDERS.



### PLAN REVIEW AND MAINTENANCE

PERIODIC REVIEW

REVIEW THE INCIDENT RESPONSE PLAN EVERY TO ENSURE IT REMAINS UP-TO-DATE WITH CURRENT THREATS, TECHNOLOGIES, AND ORGANIZATIONAL CHANGES.

FEEDBACK INCORPORATION

INCORPORATE FEEDBACK FROM TRAINING EXERCISES, ACTUAL INCIDENTS, AND CHANGES IN THE ORGANIZATIONAL ENVIRONMENT INTO THE PLAN.

DOCUMENTATION

KEEP ALL DOCUMENTATION UP-TO-DATE.