



# Aneika Blake-Laing

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## PROFESSIONAL SUMMARY

Cybersecurity professional who holds 3 GIAC certifications with over 7 years of experience in various IT roles and equipped with excellent communication skills, problem-solving, analytical, and customer service skills.

## CERTIFICATIONS

<b>GCIH</b>   GIAC Certified Incident Handler	2023
<b>GSEC</b>   GIAC Security Essentials Expected	2022
<b>GFACT</b>   GIAC Foundational Cybersecurity Technologies	2022

## WORK HISTORY

**CONSULTANT, QA AUTOMATION** 01/2022 to PRESENT

**Miipe Quality Solutions | Concord, ON**

- Design and write scripts for automating end-to-end test cases.
- Review test scripts and provide feedback to achieve 100% functionality of test scripts.
- Provide guidance and training to users along with technical support as it relates to the use and maintenance of the test scripts created.

**SENIOR QA ANALYST**

06/2020 to 12/2021

**Miipe Quality Solutions | Concord, ON**

- Worked with BAs and Developers to develop test cases, scenarios, and data for software testing.
- Developed test plans and reports and presented test plans and reports to the IT team as well as the Product Owners.
- Maintained and updated the team's JIRA and Confluence pages with relevant testing data and information for all projects.

**QA ANALYST**

03/2018 to 06/2020

**Miipe Quality Solutions | Concord, ON**

- Successfully completed full testing of new features in both Agile and Waterfall projects.
- Prepared and executed SQL queries as well as crafted data as a part of Database testing.
- Provided telephone support and training to the end users of custom software, resolving 90% of queries on the first call

## **ANALYST, CALL AND MONITORING CENTRE**

05/2016 to 03/2018

### **Cineplex | Toronto, ON**

- Proactively monitored and supported components of the Cineplex infrastructure including LANs, mobile devices, display systems, and end-user devices.
- Promptly addressed and resolved IT issues from theatre personnel at all theater locations across Canada along with all head office personnel with an emphasis on resolving issues at first point of contact.
- Responded to queries over the phone and provided remote support to end users and technicians.

## **TECHNICAL ANALYST (CO-OP)**

09/2014 to 05/2015

### **CIBC | Identity and Controls Team| Toronto, ON**

- Modified and utilized existing communication strategy for Group Management Attestation to confirm ownership and removal of unused Group Accounts.
- Successfully identified ownerships of legacy Group accounts in Active Directory, Resource/Shared accounts, and De-provisioned accounts using ARS (Active Roles Server), ServiceCenter, ServiceNow, and other tools.
- Modified and utilized existing communications strategy for Group Management Attestation to confirm ownership and removal of unused Group accounts.

## **EDUCATION**

### **ACTP – Accelerated Cybersecurity Training Program**

07/2023

#### **Rogers Cybersecure Catalyst, Toronto Metropolitan University, Toronto, ON**

### **Bachelor of Technology | Software Engineering Technology Co-op**

06/2021

#### **McMaster University, Hamilton, ON**

### **Ontario Advanced Diploma | Computer Engineering Technology Co-op**

05/2016

#### **Seneca College, Toronto, ON**

### **BBA - Bachelor of Business Administration**

05/2007

#### **University of Technology, Jamaica, Kingston, Jamaica**

## **SKILLS**

**Programming Languages:** Python, C#, C/C++, HTML, PowerShell

**Operating Systems:** Windows, Mac OS, Linux

**Security Tools:** Wireshark, nmap, Metasploit, RITA, tcpdump