



Aneika Blake-Laing

📍 Barrie, ON L4M 7J5 📞 1-437-345-9153

✉ aneika.laing@gmail.com

PROFESSIONAL SUMMARY

IT professional with over 5 years of experience in various IT roles including more than 3 years as a QA Analyst working on both Agile and Waterfall projects. Academic experience includes writing software in multiple programming languages including Python, C, C#, C++ and both professional and academic experience with SQL.

SKILLS

- Programming
- SQL
- C#
- Python

WORK HISTORY

PROFESSIONAL SERVICES, SENIOR ANALYST 03/2018 to CURRENT

Miipe Quality Solutions Inc | Concord, ON

Work with BAs and Developers to develop test cases, scenarios, and data for software testing

Develop test plans and reports and present said test plans and reports to the IT team as well as the Product Owners

Successfully complete full testing of new features in both Agile and Waterfall projects

Prepare and execute SQL queries as well as craft data as a part of Database testing

Troubleshoot and resolve issues/roadblocks using analytical problem-solving skill set

Provide training to end users on custom software

ANALYST, CALL AND MONITORING CENTRE 05/2016 to 03/2018

Cineplex | Toronto, ON

Provided technical assistance and support for incoming queries and issues related to computer systems, hardware, and software

Installed computer peripherals for users

Resolved technical problems with Local Area Networks (LANs), Wide Area Networks (WANs), and other systems

Responded to queries over the phone and provide remote support to end users and technicians

Ran diagnostic programs to identify and resolve problems

EDUCATION

Bachelor of Technology | Software Engineering Technology Co-op 06/2021
McMaster University, Hamilton, ON

Ontario Advanced Diploma | Computer Engineering Technology Co-op 05/2016
Seneca College, Toronto, ON