


VESS STEWART

JUNIOR WEB DEVELOPER

 (318) 450-0663

 vess.stewart@pm.me

 Kansas City, MO 64110

career objective

Detail-oriented professional with excellent communication, interpersonal and creative thinking skills. Aiming to leverage my abilities to successfully fill the vacancy at your company. Frequently praised as both a mentor and hardworking by my peers, dependable, and ready to learn and grow with your company.

experience

Oct 2021 - Nov 2022

COLLABORATION ADMIN

Vantage Health Plan, Monroe, Louisiana

- Managed existing services and developed intelligence reports for call routing systems.
- Collaborated with vendors, engineers, and fellow team to assist with migration of CCX systems to CCE/Calabrio environment.
- Reviewed forms and reports and conferred with management and users about format, distribution and purpose thereof, while identifying configuration problems and improvements.

Sep 2020 - Oct 2021

JR. VOICE ADMIN

Vantage Health Plan, Monroe, Louisiana

- Managed and maintained configurations within numerous VOIP administration environments.
- Resolved issues, escalating major conflicts and concerns to appropriate personnel.
- Represented work unit at meetings or conferences, serving as liaison for requests or complaints.

education

Expected graduation Mar 2023

CANDIDATE IN KU CODING BOOT CAMP

University of Kansas,
Lawrence, Kansas

May 2018

B.S IN COMPUTER SCIENCE

University of Louisiana at Monroe,
Monroe, Louisiana
US


project examples

GITHUB

 github.com/SpencerRSMS


TEAM-PROFILE-GENERATOR

Simple OOD and Node.js project that utilizes inquirer to prompt team information via CLI, then generates a Materialize design HTML via jQuery manipulation of a mock DOM (JSDOM). Includes some Jest tests as well.

 github.com/SpencerRSMS/team-profile-generator

MOVIE-VIBES

Team collaboration project for KU Coding Boot Camp. Leverages third party IMDB APIs to search for movies, modal functionality to display it's information, and local storage to save favorite movies.

 github.com/SpencerRSMS/movie-vibes

Sep 2019 - Sep 2020

TECHNICAL SUPPORT SPECIALIST II - TEAM LEAD

Vantage Health Plan, Monroe, Louisiana

- Assisted in administration of on-site systems, including security systems, Onbase, Active Directory, Web Help Desk, Lansweeper, and in house technologies.
- Garnered experience from my peers in administration of Cisco Systems such as CUCM, CUCA, and CCX environments.
- Team Lead for employee user account creation, account management, VoIP configurations support team.
- Developed training materials and procedures, and trained users in proper use of hardware and software.

skills

- HTML, JavaScript
- React.js
- Node.js, Express.js
- Bootstrap, Bulma, Materialize, Tailwind, CSS
- Heroku
- JIRA, ServiceNow
- Pug, Handlebars
- RESTful APIs, ORM, algorithms
- SQL/NoSQL (MySQL, PostgreSQL, MongoDB)
- Git, GitHub


certifications

- Amateur Radio – Technician Class Operator – Call Sign: KF5TXF
- ITIL Foundation Certificate in IT Service Management: PeopleCert GR671100491RS

references

ANTHONY JOHNS

Collaboration Admin II, Vantage Health Plan, Inc. -
Coworker/Mentor

 (318) 376-4513

 anthony.johns@gmail.com

ADA MANDALA

Software Engineer Consultant, Valorem Reply -
Mentor/Tutor

 (785) 424-0182

 ada.rose.dev@gmail.com