NGEL VELAZQUEZ

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SKILLS

Agile Workflow, Azure AI, C, C++, Confluence, Flutter, Github, Jira, Python, React, RESTful API's, SQL

Technical Experience

Paychex Remote

Software Engineer Intern

September 2024 - April 2025 • Designed and developed an AI-powered chatbot to streamline data navigation for Paychex developers by

- utilizing React for frontend development and integrating Jira and REST APIs for dynamic data handling with Azure AI Search.
- Spearheaded the integration of RESTful APIs with seamless Jira workflows, which automated the team's ability to access and manage project data effectively.
- Guided team members in best practices for React development, API integration, and agile methodologies, ensuring high-quality code and fostering a collaborative and productive work environment.
- Collaborated on the architectural design and development of a user-friendly interface.

California Department of Corrections and Rehabilitation $CDCR\ IT\ Assistant$

Imperial, CA

August 2024 - September 2024

- Increased team productivity by 25% by deliverering comprehensive IT support for an enterprise team at a CDCR prison, including system configuration, network maintenance, and user support, ensuring seamless daily operations and enhanced system reliability.
- Took initiative of system configuration, troubleshooting, and ticket management.

Imperial Irrigation District

Imperial, CA

SCADA Engineer Intern

Summer 2022 - Summer 2023

- Managed multiple project timelines and coordinated between departments to ensure timely updates and upgrades of SCADA components, demonstrating strong organizational and leadership skills.
- Provided technical support and conducted training sessions for new interns on SCADA operation and maintenance, improving team skills and knowledge base.
- Enhanced substation SCADA system efficiency by 10% by designing and implementing a sorting algorithm that optimized data input processing, resulting in faster decision-making and system responsiveness.

LEADERSHIP EXPERIENCE

Chick-fil-A Back-of-house Shift Leader

Phoenix, AZ October 2023 - May 2024

- Demonstrated exceptional time management, consistently prioritizing tasks to meet tight deadlines and customer load, ensuring continuous product availability.
- Took initiative to support team members, assisting with training and providing guidance to ensure all employees were aligned with restaurant goals and operational standards.
- Contributed to overall team success, stepping in to fill gaps as needed, whether by getting on fry station, hopping on machines, or handling special customer requests, always with a focus on teamwork.

Projects

Out There Social Club Flutter, WordPress, SQL https://github.com/2024-Arizona-Opportunity-Hack/Hackathon-Queens-OutThereSocialClubat-OutThereSocialClub-ASUWebsite and Membership SystemDeveloped a cross-platform mobile application with a team using Flutter for the frontend and WordPress for the backend. The app provided a responsive and user-friendly interface, seamlessly integrating with WordPress for dynamic content management. I worked closely with the chief officers to gather requirements, ensuring the app aligned with business objectives while offering features like user authentication, real-time content updates, and smooth in-app navigation to enhance the overall user experience.

EDUCATION

Grand Canyon University BS Computer Science

Phoenix, AZ Sep 2021 - May 2025