

# ANGELA LEE

Frontend Developer

React

Bootstrap

Vite

ES6

Taiwan

 angela.tylee25@gmail.com

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 <https://github.com/angela-tylee>

I'm a frontend developer specializing in **React and Bootstrap**. With a background in customer service and project management, I bring strong **cross-team communication** skills and focus on solutions that prioritize **user experience**.

## EXPERTISE / SKILLS

### React 16.8+

- Familiar with state management, Hooks (useState, useContext, useRef, useEffect)
- Component splitting, Custom hooks
- Handle routes with React Router

### JavaScript ES6+

- Scope, hoisting, and prototype concepts
- Asynchronous concepts to work with APIs

### Bootstrap 5, Sass / SCSS

- Familiar with CSS & SCSS
- Responsive design with CSS, Bootstrap Grid
- Bootstrap customization of variable, theme, and components

### Git, Vite, AI Editor

- Basic Git version control, bundler, modular development with ESM module
- Proactively explore AI tools: ClaudeAI, Codeium, Copilot to streamline workflows

## FRONTEND PROJECTS

### React + BS5 E-commerce

- Integrated 20+ APIs, implemented CRUD
- Built 10+ reusable components/ hooks
- Integrated React Router, Swiper, CKEditor, React Hook Form

### Portfolio Website

- React + Vite
- Support Light / Dark mode
- Integrated i18n for multi-language support

## EDUCATION

### National Chiao Tung University

2014 - 2019

Bachelor of English Literature  
Minor in Management Science

## LANGUAGE

- English
  - TOFEL100
  - TOEIC950
- Mandarin (Native)

## REFERENCE

Marco Yeung  
Ex-CuboAI Team Leader  
[marcoyeung1993@gmail.com](mailto:marcoyeung1993@gmail.com)

## EXPERIENCE

### Self-taught Frontend Developer

Sep. 2023 -

- Certified through 2 HexSchool training programs (<10% pass rate) .

### CuboAI

#### Customer Success Team Lead

Jun, 2022 - Jun. 2023

- Led 5 projects to streamline operations, including a Training Program, Knowledge Base, and Help Center revamp, enabling stable operation as the team released 3 major products and expanded 5x in size.
- Released the company's first SOP for CS, standardizing 60+ workflows that streamlined processes and ensured service quality.

#### Customer Success Specialist

Dec, 2019 - May. 2022

- Achieved a 96% first-resolution rate (team avg. 80%), resolving tech issues with 90%+ CSAT, proven strong logical problem-solving and root cause analysis skills.
- Collaborated with R&D and Product teams, maintaining and refining 600+ troubleshooting flows.

### Mithril Technology

#### Customer Success Intern

Nov. 2018 - Aug. 2019

- Monitored global online crypto investor community, analyzed discussion trends, enhanced brand engagement.