

Angela Alaisa

Usability Testing Script: Bike Tracking App

Scenario:

You've recently purchased a new bike after your last one was stolen. You want to prevent the same thing from happening again, so you download the "Bike Tracking App" to keep track of your bike.

Task 1:

First you have to create a new account since you are new to the service.

Task 2:

Add a new bike to be connected to the app.

Task 3:

Get directions to your bike's location

Notes

- What changes should I make to the app? (at least 3)

More appealing home screen

Add detail to home screen (mini map that goes directly into maps when clicked)

- What do I need to keep the same? (at least 3)

Login screen

Contact info screen

Add bike screen

Post-Test Questions

Question	Participant 1	Participant 2
How likely are you to use this product?	Most likely	Likely
Overall, how easy or difficult was it for you to complete the tasks? (scale of 1-5)	2	2
Any suggestions?	Use pin circle icon as bike location instead of circle. Might be difficult for users to use in remote areas such as mountain due to lack of data/signal/wifi	Make the home screen look more appealing, there's too much empty space