# **ANGELA AHN**

### User Experience Designer

Listen and empathize with users, so you can create for them.

### CONTACT

www.angelaahn.com (909) 477-7741 angelaashley@gmail.com

### **WORK EXPERIENCE**

UX Designer at Project Narnia | Mar. 2017 - Present

- Design a mobile application to reduce waste by increasing communication between charities and donors
- Conduct user testing with stakeholders and iterate based on feedback

#### UX / UI / Product Designer at LendingQB | Mar. 2016 - Present

- Create a living style guide and design a color theme customization feature to allow mortgage lenders to market their Third Party Originator desktop portals to brokers
- Design a unified dashboard to remove processors' and underwriters' need for external tracking systems
- Design a communication feature to decrease turnaround between lenders and vendors
- Lead user testing by creating surveys and interview templates
- Create internal documentation on UX Design and Research

#### Integration Product Designer at LendingQB | Dec. 2014 - Mar. 2016

- Design web services to allow users with custom UI to interact with Lending  $\!\Omega B$
- Conduct functional/compatibility/integration testing on new features

Faculty Advisor at Envision (Engineer & Tech.) | Jun. 2014 - Aug. 2014

English-Korean Interpreter at NWLS | Apr. 2014 - Jun. 2014

### **EDUCATION**

UX Design at General Assembly | Nov. 2016 - Feb. 2017

Web Design (HTML / CSS) at UC Irvine Ext. | Sep. 2016 - Nov. 2016

#### Bachelor of Arts, Mathematics at UC Berkeley | Aug. 2009 - Dec. 2013

- Major GPA: 3.53
- Dean's Honors List
- Study Abroad:
   University of Cambridge
   Lund University

#### **SKILLS**

User Research
User Interview
Contextual Inquiry
Competitive Analysis
User Persona
User Flow
User Journey Map
High-Fidelity Wireframe
Rapid Prototype
User Test
UI Style Guide

### TOOLS

Sketch

FogBugz

Figma
InVision
Adobe XD
Adobe InDesign
HTML5/CSS3
Balsamiq
Snagit
Confluence

### RECOGNITION

**Competent Communicator** at
Toastmasters Int'l -

Meridian Masters

**1st Place Winner** at Humorous Speech

**Design Chair** at Relay for Life

## LANGUAGES

English Korean