Angela Kohlenberg

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EMPLOYMENT

University of Michigan, Ross School of Business, Ann Arbor, MI
Assistant Professor of Technology and Operations   2025 - present

EDUCATION

Northwestern University, Kellogg School of Management, Evanston, IL
PhD in Operations Management   2020-2025
   Advisor: Itai Gurvich

Master of Science in Operations Management   2020-2021

York University, Schulich School of Business, Toronto, ON
Master of Business Administration (MBA)   2013-2014

University of Alberta, Alberta School of Business, Edmonton, AB
Bachelor of Commerce with Distinction in Operations Management   2006-2010

RESEARCH INTERESTS

Applications: dynamic matching, service operations
Methodologies: queueing theory, applied probability

JOURNAL PAPERS

The Cost of Impatience in Dynamic Matching: Scaling Laws and Operating Regimes [link]
Angela Kohlenberg and Itai Gurvich
Management Science (2025), 71(4): 2751-3636
   First place, 2024 George Nicholson Student Paper Competition
   First place, 2024 Canadian Operations Research Society (CORS) Queueing and Applied Probability Student Paper Competition

WORKING PAPERS

Greedy Matching of Impatient Agents: The Role of Inventory [link]
Angela Kohlenberg
Under review

WORK IN PROGRESS

Matching with Deteriorating Quality
with Itai Ashlagi and Jennifer Chen

TEACHING

Instructor, University of Alberta, Edmonton, AB
   Operations Management, MBA elective [syllabus]   Spring 2020, Summer 2018
      Overall instructor (2020): 4.5/5.0 (32 students)

   Business Process Management, undergraduate elective [syllabus]   Winter 2020
      Course evaluation cancelled due to Covid

Lab Instructor, University of Alberta, Edmonton, AB
   Data Analysis and Decision Making, MBA core [syllabus]   Fall 2018, Fall 2017
      Overall instructor (2018): 4.6/5.0 (121 students in three sections)

Instructor, Macewan University, Edmonton, AB

Introduction to Quantitative Decision Making, undergraduate core	Winter 2020,
2020 course evaluation cancelled due to Covid	Fall 2018
Overall instructor (2018): 4.6/5.0 (36 students)	
Operations Management, undergraduate core	Winter 2020
Course evaluation cancelled due to Covid	

Teaching Assistant, Northwestern University, Evanston, IL

Stochastic Foundations II, PhD core	Spring 2024
Service Management and Analytics, MBA elective	Winter 2024, Winter 2023
Decision Models and Prescriptive Analytics, MBA elective	Spring 2024,
	Spring 2023, Winter 2023, Summer 2022, Winter 2022
Operations Management, MBA core	Summer 2024, Fall 2021

INVITED TALKS	University of Chicago, Booth School of Business	October 2025
	University of Toronto, Rotman Young Scholar Seminar Series	September 2025
	Boston University, Questrom School of Business	January 2025
	Stanford University, Graduate School of Business	January 2025
	MIT, Sloan School of Management	January 2025
	Duke University, Fuqua School of Business	December 2024
	NYU, Stern School of Business	December 2024
	University of Michigan, Ross School of Business	December 2024
	University College London, UCL School of Management	December 2024
	Boston College, Carroll School of Management	November 2024
	Indiana University, Kelley School of Business	November 2024
	University of Alberta, Alberta School of Business	November 2024

CONFERENCE PRESENTATIONS	INFORMS Annual Meeting 2025, Atlanta, USA	October 2025
	Applied Probability Society (APS) Conference, Atlanta, USA	June 2025
	INFORMS Annual Meeting 2024, Seattle, USA	October 2024
	MSOM Conference 2024, Minneapolis, USA	June 2024
	Stochastic Modelling Meeting (STOCHMOD), Milan, Italy	June 2024
	Canadian Operations Research Society (CORS) Conference, *virtual talk*	June 2024
	POMS Annual Conference 2024, Minneapolis, USA	April 2024
	INFORMS Annual Meeting 2023, Phoenix, USA	October 2023
	Applied Probability Society (APS) Conference, Nancy, France	June 2023
	INFORMS Annual Meeting 2022, Indianapolis, USA	October 2022

PROFESSIONAL SERVICE	Reviewer for Operations Research, Stochastic Systems, MSOM journals
	Reviewer for MSOM conference

AWARDS	First place, George Nicholson Student Paper Competition	2024
	First place, CORS Queueing and Applied Probability Student Paper Competition	2024
	Dean's Entrance Award, Schulich School of Business at York University	2013
	Dr. William Winspear Dean's Citation in Business, University of Alberta	2007-2010
	Full scholarship based on academic performance as a Math major at the University of Alberta	

INDUSTRY EXPERIENCE	**City of Edmonton, Urban Planning and Economy Department**, Edmonton, AB	
	Strategic Advisor (management level)	2014-2017
	Facilitated strategic planning and led service transformation projects for municipal land use planning, development, and building functions.	

Business Analyst   2010-2013
    Utilized data analytics to identify operational and policy improvements for urban
    planning functions.

ADDITIONAL   **Programming:** R, Python
               Interests: Backcountry snowboarding (splitboarding), mountain biking, cycling