# ANGELA W KIW

# **L** EXPERIENCE

01.2017 present

#### **BLACK BOTTLE POSTERN | BELLEVUE, WA**

Bar Lead/Assistant Manager/Server

- Impress guests with ability to memorize faces and previous orders to ensure personalized service each visit.
- Maintained a high customer satisfaction rating over two years, covering categories such as friendliness, efficiency, helpfulness, and knowledgeability.
- Proved to be a good team-leader with the management team and colleagues by providing innovative solutions, introduced new concepts, actively listened and resolved differences and employed a constructive criticism approach.

02.2016 -08.2016

## **VULCAN | SEATTLE, WA**

HR Admin/Recruiting Coordinator

- Contacted 60 tech candidates/wk and scheduled phone screens, interviews and other candidate activity for hiring process.
- Implemented strategic restructure for efficient interview process & scheduling for tech candidates.
- · Worked with travel agency to coordinate candidate travel, and reconciled receipts for all interview trips.

05.2015 -02.2016

#### STUDIO MENG STRAZZARA | SEATTLE, WA

Administrative Assistant

- Completed a variety of tasks for 30+ individuals, including owners and directors, quickly and efficiently.
- Planned and coordinated all bi-monthly presentations, in-office events, and out of office events and parties.
- Graphic designed invitation, directions, and placement name cards for company holiday party.
- Reception and administrative responsibilities including: multi-line phone; greeting guests; scheduling meetings; calendar management; office maintenance and organization; inventory management; data entry and management; confidential material filing; report production; travel logistics; and other tasks as needed.

11.2014 -01.2015

#### KORU | SEATTLE, WA

**Participant** 

 Selected as one of 17 participants in a competitive business skills training program. Refined skills in ROI analysis, business development, design thinking, customer research, prototyping, market research and presented to local company executives.

#### UNIVERSITY OF WASHINGTON | SEATTLE, WA

06.2013 -11.2014

Washington Intercollegiate Athletics

- Football Digital Displays Project Manager | 08.2014 11.2014
  - Baseball Social Media Intern | 04.2014 08.2014
  - New Media & Recruiting Intern | 06.2013 06.2014

04.2014 -11.2014

- Husky Marching Band
- Social Media/Web Development Intern | 03.2014 08.2014
- Undergraduate Assistant | 04.2013 05.2014

Neurology, Psychiatry & Behavioral Fiscal 01.2011 -11.2014

• Office Assistant/Fiscal Technician | 01.2011 - 11.2014

# PERSONAL INFO

425.749.0954

in linkedin.com/in/angelamkim

http://angelamkim.com

# **EXCELLENT SKILLS**

organized, detail oriented

fast learner, fast-paced

time management

quick, strategic planner

team leader

communication skills

user research, trends

creative, design

customer service

# **SOFTWARE**

photoshop

excellent

indesign

illustrator

css/html

## **EDUCATION**

university of washington bachelor of arts earth & space sciences seattle, wa | 2014

# ## LANGUAGES

english

fluent

korean

fluent

sign language

basic