

# Angela Riggs

## Quality Advocate

Compassionate & curious with a passion for supporting people, teams, & quality of work.

## Experience

### QA Manager

*Nov. 2019 - Sept. 2020*

#### *Instrument*

- Founded Instrument's Quality Engineering discipline from the ground-up
- Managed QA engineers through day-to-day mentoring as well as long-term career growth
- Partnered with all disciplines to introduce, refine, & coach on QE concepts & processes
- Led quality & testing efforts across project teams

### Release Manager

*Sept. 2019 - Nov. 2019*

#### *Jama*

- Partnered with ops, engineering, & product teams to strengthen release management processes
- Established source-of-truth documentation to reduce churn & increase capabilities for cross-team collaboration

### QA Engineer III

*June 2018 - Sept. 2019*

#### *Vacasa*

- Helped standardize QE processes & refine engineering policies across the engineering department
- Established career ladders for QAE & SDET roles
- Created & launched Vacasa's incident response runbook
- Mentored embedded QAE on an ongoing basis & onboarded new QAE
- Responsible for quality, testing, & release management for web & mobile products

### QA Engineer

*March 2016 - June 2018*

#### *Metal Toad*

- Established Quality Engineering standards & processes for the engineering department
- Improved developer experience by creating flexible team workflows
- Led feature testing for web & mobile products across three cross-functional engineering teams

# Angela Riggs

## Education

### Portland Code School

2015

*JavaScript Bootcamp*

### University of Central Florida

2013

*Bachelor of Science, Elementary Education*

## Competencies

- Change management
- Communication
- Process improvements
- Accountability
- Compassion
- Coaching & teaching
- Incident response
- Adaptability
- Technical writing
- Accessibility
- iOS & Android testing
- Agile scrum
- Test automation
- Git/GitHub
- Continuous integration
- Release management

## Public Speaking

- 2020: TSQA, Test Leadership Congress, STPCon Virtual
- 2019: STP webinar, Mabl webinar, Refactor, CAST, Ministry of Testing podcast, TestBash San Francisco
- 2018: PNSQC, TestBash San Francisco