

# Caleb Philemon

## Entry-Level Warehouse Worker

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(123) 456-7890

Atlanta, GA

[LinkedIn](#)

*Quick learner motivated to become part of the hustle and energy required in Uline's warehouse. My demonstrated track record of excellent organization, problem-solving, and teamwork skills means I can quickly adapt to aid in streamlining your end-to-end supply chain processes.*

## WORK EXPERIENCE

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### DoorDash - Delivery Driver

2019 - current

Atlanta, GA

- **Delivered 15+ meals per shift** while preventing spills and damage during transportation
- Avoided traffic delays by using Waze, **reducing travel time by an average of 10 minutes** to maintain ideal food temperatures and boost customer satisfaction
- **Reduced restaurant partnership drop rate by 9%** by fostering positive relationships with restaurant representatives in a collaborative and courteous manner
- **Attained a 97% customer satisfaction rating** by carefully reading delivery directions provided by the customer in the app to ensure a prompt, smooth experience
- Exceeded customer expectations by remembering dining details and offering utensils, sauces, napkins, straws, and more
- Communicated with customers via text and calls to update them on delays, clarify orders, or ask for specific directions or instructions for gates

### Model's Sporting Goods - Retail Associate

2018 - 2019

Atlanta, GA

- Created a storeroom cleaning checklist to help prevent product damage or loss
- **Designed 25+ sales floor displays per month**, promoting customer interaction with merchandise and **improving product sales by 13%**
- **Greeted customers within 10 seconds** of store entry, answered questions, and recommended relevant products, discounts, or sales
- Promoted customer loyalty with **300+ newsletter sign-ups and loyalty card memberships**
- Accurately handled the cash register/POS transactions, including returns and exchanges
- Documented inventory and reported low stock quickly to increase customer satisfaction

## EDUCATION

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### North Atlanta High School - High school diploma

2014 - 2018

Atlanta, GA

## SKILLS

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Teamwork; Integrity; Coordination; Bilingual (Spanish); Thorough; Quality Assurance