

# Angelica Hjelm Gardner

angelicahjelmgardner@gmail.com · linkedin.com/in/angelica-gardner · github.com/angelicagardner

## WORK EXPERIENCE

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### Ericsson | Scrum Master & Cloud Native Developer

Stockholm, Sweden · Aug 2022 — Jan 2026

- Balanced backend engineering with agile leadership for cloud-native infrastructure supporting global 5G services.
- Developed and maintained microservices in Golang within the Observability domain. Managed deployments using Kubernetes, Helm, and Docker.
- Orchestrated all Scrum ceremonies for a cross-functional team, improving sprint velocity and removing technical blockers.
- Supported in technical interviews and successfully onboarded junior developers.
- Received Key Contributor Award (2024) for excellence in product strategy and leading the team through organizational transitions.

**Tech Stack:** Golang, Kubernetes, Helm, Docker, Prometheus, Grafana, GitLab.

### Simple [A] | Software Developer Intern (R&D)

Remote · Jan 2019 — Jun 2019

- Embedded in the R&D department under the Head of Innovation to bridge the gap between academic research and production-ready code.
- Integrated NLP modules with Dialogflow and GraphQL, proving the viability of Graph Databases (Neo4j) for conversational AI.

### Mjukhud.se | Junior Web Developer

Remote · Jan 2015 — Dec 2016

- Maintained and patched Magento backend system, ensuring secure transactions.
- Implemented asset minification and caching strategies to enhance user experience.

**Tech Stack:** Magento, WordPress, JavaScript, HTML, CSS, PHP.

## EDUCATION

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### Umm Al-Qura University | Diploma in Arabic Language

Makkah, Saudi Arabia · 2026 — Present

### Linnaeus University | MSc in Computer Science, Software Technology

Växjö, Sweden · 2020 — 2022 · Grade: A

- **Focus:** Machine Learning, Formal Methods, and Data Mining.
- **Thesis:** Developed a hybrid Deep Learning system to estimate pain intensity using body movement and facial expressions. Architected and compared CNN-Bidirectional LSTM and RCNN models.
- **Tech Stack:** Python, TensorFlow 2, Keras Functional API, Jupyter Notebooks.

### Linnaeus University | BSc in Computer Science

Online · 2019 — 2020 · Grade: A

- **Focus:** Algorithms, Software Architecture, and Design Patterns.
- **Thesis:** Evaluated ensemble vs. single-model performance for detecting synthetic media using the Kaggle Deepfake Detection Challenge dataset. Implemented and benchmarked ResNet50, VGG16/19, and Xception architectures.
- **Tech Stack:** PyTorch, Sacred (Experiment Management).

### Mid Sweden University | HE Diploma in Computer Engineering, Web Development

Online · 2017 — 2019 · Grade: A

- **Focus:** Full-stack Development and Graph Theory.
- **Thesis:** Engineered an ETL pipeline to improve chatbot responses through automated content classification using Custom Web Spider (.NET), NLP Classifier and a Neo4j Knowledge Graph.
- **Tech Stack:** .NET Core, C#, GraphQL, Dialogflow, Web Scraping.