#### MPK Technology - AI Knowledge Base

## About MPK Technology

MPK Technology is a leading provider of **cutting-edge technology products**, offering a wide range of high-performance devices that cater to both personal and professional needs.

## Payment Methods

- Credit/Debit Cards: Visa, MasterCard, American Express
- PayPal
- Apple Pay & Google Pay
- Bank Transfers

### Shipping Policy

- Standard Shipping: 3-5 business days
   Express Shipping: 1-2 business days
- Free Shipping on orders over \$100
- International Shipping available

## Return & Warranty Policy

- 30-day return policy from the date of purchase
- Products must be unused and in original packaging
- 1-Year Standard Warranty on all items
- Extended Warranty Plans Available for select products

### Customer Service

- Live Chat & Al Support available 24/7
- Remote troubleshooting & video assistance
- Fast order tracking with real-time updates

# Product Catalog

#### **□**Smartphones

**■** Smartphone X – \$899.99

**Description:** Flagship smartphone with **128GB storage**, high-speed processor, and advanced camera.

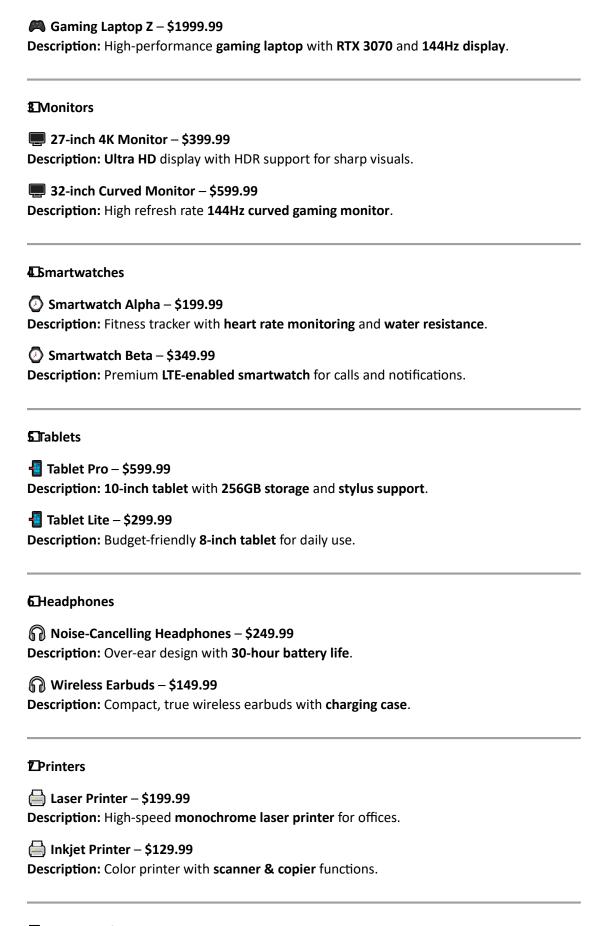
**■** Smartphone Y – \$499.99

Description: Mid-range smartphone with 64GB storage and long battery life.

## **2**Laptops

#### Ultrabook Pro – \$1299.99

**Description:** Lightweight laptop with **16GB RAM**, designed for professionals.



□ 500GB SSD – \$79.99  Description: High-speed solid-state drive for fast performance.  □ Frequently Asked Questions (FAQs)  Q: How can I track my order?  □ A: Once your order ships, you'll receive a tracking number via email or SMS. You can check your order status on our website.  Q: Can I cancel or modify my order?  □ A: Orders can be changed or canceled within 24 hours of placement. Contact support@mpktechnology.com.  Q: What should I do if I receive a defective product?  □ A: Contact customer service immediately with your order number and product photos. We'll arrange a replacement or refund.  Q: Do you offer extended warranties?  □ A: Yes! We offer 1-year standard warranties and optional extended protection plans on select items. For more info contact support@mpktechnology.com  Q: What payment methods do you accept?  □ A: We accept Visa, MasterCard, American Express, PayPal, Apple Pay, Google Pay, and Bank Transfers.  □ Contact Us  □ Track orders: orders@mpktechnology.com  □ Track orders: orders@mpktechnology.com	1TB External Hard Drive – \$59.99  Description: USB 3.0 portable hard drive for backup storage.
Q: How can I track my order?  A: Once your order ships, you'll receive a tracking number via email or SMS. You can check your order status on our website.  Q: Can I cancel or modify my order?  A: Orders can be changed or canceled within 24 hours of placement. Contact support@mpktechnology.com.  Q: What should I do if I receive a defective product?  A: Contact customer service immediately with your order number and product photos. We'll arrange a replacement or refund.  Q: Do you offer extended warranties?  A: Yes! We offer 1-year standard warranties and optional extended protection plans on select items. For more info contact support@mpktechnology.com  Q: What payment methods do you accept?  A: We accept Visa, MasterCard, American Express, PayPal, Apple Pay, Google Pay, and Bank Transfers.  Contact Us  Track orders: orders@mpktechnology.com  Track orders: orders@mpktechnology.com	
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Track orders: orders@mpktechnology.com	& Contact Us
	Track orders: orders@mpktechnology.com  Customer Service: +1-800-MPK-TECH

Website: www.mpktechnology.com