**MPK Technology - AI Knowledge Base**

**🔹 About MPK Technology**

MPK Technology is a leading provider of **cutting-edge technology products**, offering a wide range of high-performance devices that cater to both personal and professional needs.

**🔹 Payment Methods**

• **Credit/Debit Cards:** Visa, MasterCard, American Express  
• **PayPal**  
• **Apple Pay & Google Pay**  
• **Bank Transfers**

**🔹 Shipping Policy**

• **Standard Shipping:** 3-5 business days  
• **Express Shipping:** 1-2 business days  
• **Free Shipping** on orders over **$100**  
• **International Shipping available**

**🔹 Return & Warranty Policy**

• **30-day return policy** from the date of purchase  
• Products must be **unused and in original packaging**  
• **1-Year Standard Warranty** on all items  
• **Extended Warranty Plans Available** for select products

**🔹 Customer Service**

• **Live Chat & AI Support** available 24/7  
• **Remote troubleshooting & video assistance**  
• **Fast order tracking with real-time updates**

**📦 Product Catalog**

**1️⃣ Smartphones**

📱 **Smartphone X** – **$899.99**  
**Description:** Flagship smartphone with **128GB storage**, high-speed processor, and advanced camera.

📱 **Smartphone Y** – **$499.99**  
**Description:** Mid-range smartphone with **64GB storage** and **long battery life**.

**2️⃣ Laptops**

💻 **Ultrabook Pro** – **$1299.99**  
**Description:** Lightweight laptop with **16GB RAM**, designed for professionals.

🎮 **Gaming Laptop Z** – **$1999.99**  
**Description:** High-performance **gaming laptop** with **RTX 3070** and **144Hz display**.

**3️⃣ Monitors**

🖥️ **27-inch 4K Monitor** – **$399.99**  
**Description:** **Ultra HD** display with HDR support for sharp visuals.

🖥️ **32-inch Curved Monitor** – **$599.99**  
**Description:** High refresh rate **144Hz curved gaming monitor**.

**4️⃣ Smartwatches**

⌚ **Smartwatch Alpha** – **$199.99**  
**Description:** Fitness tracker with **heart rate monitoring** and **water resistance**.

⌚ **Smartwatch Beta** – **$349.99**  
**Description:** Premium **LTE-enabled smartwatch** for calls and notifications.

**5️⃣ Tablets**

📲 **Tablet Pro** – **$599.99**  
**Description:** **10-inch tablet** with **256GB storage** and **stylus support**.

📲 **Tablet Lite** – **$299.99**  
**Description:** Budget-friendly **8-inch tablet** for daily use.

**6️⃣ Headphones**

🎧 **Noise-Cancelling Headphones** – **$249.99**  
**Description:** Over-ear design with **30-hour battery life**.

🎧 **Wireless Earbuds** – **$149.99**  
**Description:** Compact, true wireless earbuds with **charging case**.

**7️⃣ Printers**

🖨️ **Laser Printer** – **$199.99**  
**Description:** High-speed **monochrome laser printer** for offices.

🖨️ **Inkjet Printer** – **$129.99**  
**Description:** Color printer with **scanner & copier** functions.

**8️⃣ Storage Devices**

💾 **1TB External Hard Drive** – **$59.99**  
**Description:** **USB 3.0 portable hard drive** for backup storage.

💾 **500GB SSD** – **$79.99**  
**Description:** High-speed **solid-state drive** for fast performance.

**📢 Frequently Asked Questions (FAQs)**

**Q: How can I track my order?**

✅ **A:** Once your order ships, you’ll receive a **tracking number via email or SMS**. You can check your order status **on our website**.

**Q: Can I cancel or modify my order?**

✅ **A:** Orders can be **changed or canceled within 24 hours** of placement. Contact **support@mpktechnology.com**.

**Q: What should I do if I receive a defective product?**

✅ **A:** Contact **customer service immediately** with your **order number and product photos**. We’ll arrange a **replacement or refund**.

**Q: Do you offer extended warranties?**

✅ **A:** Yes! We offer **1-year standard warranties** and optional **extended protection plans** on select items. For more info contact **support@mpktechnology.com**

**Q: What payment methods do you accept?**

✅ **A:** We accept **Visa, MasterCard, American Express, PayPal, Apple Pay, Google Pay, and Bank Transfers**.

**📞 Contact Us**

📩 **Email:** support@mpktechnology.com  
📦 **Track orders:** orders@mpktechnology.com  
📞 **Customer Service:** +1-800-MPK-TECH  
🌍 **Website:** [www.mpktechnology.com](http://www.mpktechnology.com)