

# Angelique Rubio

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## EDUCATION

**University of California, Los Angeles (UCLA)**, Los Angeles, CA

*Bachelors of Science in Statistics and Data Science*

*Expected June 2024*

- **Honors:** Dean's List (Summer 2020)
- **Relevant Coursework:** Introduction to Programming (C++), Design and Analysis of Experiment (R), Data Analysis and Regression (R)

## TECHNICAL SKILLS

**Computer:** Proficient in Microsoft Word, Excel, R and RStudio, Basic Knowledge of SPSS, Tableau, C++

**Machine Learning:** Basic Knowledge of Computation, Optimization and Data Mining

## RELEVANT EXPERIENCE

**Academic Advancement Program (AAP) Research and Evaluation, UCLA**, Los Angeles, CA

*Student Advisory Board Member*

*September 2023-Present*

- Selected from research team of 12 to join Student Advisory Board and provide monthly updates for our research unit
- Leveraged data from team deliverables at monthly meetings to highlight AAP student experiences, leading to brainstorming solutions for 3-5 common student challenges with the other 15 Student Advisory Board members

*Research Assistant*

*January 2022-Present*

- Worked closely with team of 12 to create deliverables each quarter using 300+ individual student survey responses
- Led 1 training session on R and RStudio fundamentals, requiring 3-4 hours of presentation preparation
- Participated in 3 workshops per quarter outlining various statistical software including Excel, Tableau, and SPSS

**Undergraduate Research Fellows Program, UCLA**, Los Angeles, CA

*Undergraduate Researcher and Scholarship Recipient*

*January 2023-June 2023*

- Designed and executed an IRB-approved independent research project on the representation of Latinas in STEM at UCLA to bring attention to disparities that exist for women of color in higher education and STEM industries
- Conducted 5 semi-structured stakeholder interviews and kept stakeholder interview notes
- Presented research findings at UCLA Undergraduate Research Week to communicate project results to the general public
- Selected from cohort of 29 to answer questions for Undergraduate Research Panel leading to 10+ new applicants

## ADDITIONAL EXPERIENCE

**UCLA Store BearWear, UCLA**, Los Angeles, CA

*Supervisor*

*August 2023-Present*

- Led register and sales floor trainings for 4 new employees using excellent oral communication skills and implemented periodic check-ins to guarantee retention of training materials
- Evaluated and resolved 10+ customer complaints, showcasing superior listening skills and analytical abilities
- Demonstrated initiative by assessing the sales floor and delegating 1-5 tasks to other employees in order of priority while also tending to customers to increase productivity by 10-20% and guarantee customer satisfaction

*Customer Service Representative*

*August 2022-August 2023*

- Initiated and maintained cooperative working relationships with over 20 co-workers and 5 supervisors
- Built and maintained strong client relationships with up to 30 customers a day by proactively engaging with 30+ customers
- Remained up-to-date on cashier memos and in-store promotions to maximize sales by up to 15%

## ACTIVITIES

**Phi Sigma Rho Sorority, UCLA**, Los Angeles, CA

*Candidate Co-President*

*September 2022- December 2022*

- Contributed to internal growth initiatives through participation in 8-10 recruitment events, resulting in 20-30 new members each quarter
- Tested new technologies, including GreekBill, as a system for paying Panhellenic dues to streamline payment process
- Facilitated 2 social events alongside Co-President to encourage sisterhood bonds and ensure member retention

**Girl Gains LA, GirlGainsCo**, Los Angeles, CA

*Campus Representative*

*September 2023-Present*

- Cooperated with 1 other campus representative to produce monthly social media deliverables, increasing member engagement by up to 20%
- Adapted monthly deliverable to highlight specific product requests from brand sponsors including EHPLabs