

Know Your Data.

Privacy • Security • Governance

Privacy by Design

The Advent of Privacy Engineering

New York - Tel Aviv - London - Paris - Zurich - Singapore - Sao Paulo - Bangalore

Agenda

- Introductions
- Privacy by Design and
 Privacy Engineering Intro
- BigID & IBM Cloud Pak for Data (CP4D) Status/Update
- BigID Ecosystem/Alliances

- BigID Solution Overview
- BigID Demonstration
- Q&A



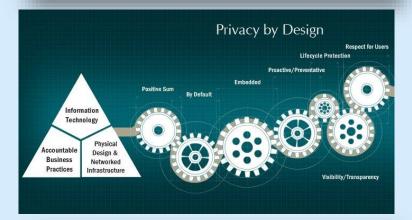
Privacy by Design (PbD) for Enhanced Customer Trust

- Data and its Privacy is a Strategic Priority for success in the Digital Age.
- Holistic Privacy Strategies deliver Benefits beyond Regulatory Compliance (GDPR/CCPA)
- Privacy by Design & Default
 - O Developer Friendly Privacy Shift Left
 - Advent of Privacy Engineers (Technologists)
 - Confident Firms apply Data Privacy Best Practices and strong Technology Controls
- Establishing Privacy Governance
 - O Delivering a Holistic Data Protection Approach is key to Success.
 - O Transform Data Risk into Business Value
 - Data Intelligence & Identity Data Awareness as a "Force Multiplier" to existing Security Frameworks.
- Enterprise Data Privacy & Security Programs need to have Global Scope & Scale

Data Privacy Is The New Strategic Priority

FORRESTER®

Enhanced Customer Trust Is The No. 1 Advantage Decision Makers Expect From Adopting A Holistic Data Privacy Approach



Key Findings



Privacy is a strategic priority for today's organizations, but few have complete confidence in their ongoing ability to keep up with emerging data privacy regulations.



Siloed data privacy projects are becoming increasingly inefficient and unstable. Sustained compliance needs an operationalized data privacy program that is holistic, scalable, and global in scope.



Organizations with well-rounded strategies that commit to data privacy for more than just compliance stand to realize a number of benefits, including enhanced customer trust.

The Advent of Privacy Engineering

Standardizing Privacy By Design (PbD) And Privacy Engineering

- Move over Attorneys, CPOs & DPOs
 - Make room for Privacy Engineers
- PbD A Set of Principles to Embed Privacy & Data Protection into Products & Services
- Privacy Engineers are the "Implementers" of PbD
- Data Scientists & Analysts ability to select "PET"
- Industry Privacy Standards ISO/PC 317 PbD / NIST
- Gain & Maintain Trust High Demand for Privacy Savvy Technologists and Privacy Engineers



To understand the core capabilities of privacy engineering for product development, we can take a look at how the core capabilities that **Carnegie**Mellon University prepares its students to apply upon completion of its

Masters of Science in Information Technology — Privacy Engineering Program

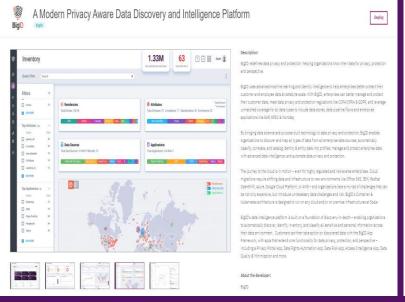
- 1) Design cutting-edge products and services that leverage big data while preserving privacy;
- 2) Propose and evaluate solutions to mitigate privacy risks;
- 3) Understand how privacy-enhancing technologies can be used to reduce privacy risks;
- 4) Use techniques to aggregate and de-identify data, and understand the limits of de-identification;
- 5) Understand current privacy regulatory and self-regulatory frameworks;
- 6) Understand current technology-related privacy issues;
- 7) Conduct privacy-related risk assessments and compliance reviews, respond to incidents, and integrate privacy into the software engineering lifecycle phases;
- 8) Conduct basic usability evaluations to assess the usability and user acceptance of privacy-related features and processes; and
- 9) Serve as an effective privacy subject-matter expert, working with interdisciplinary teams.

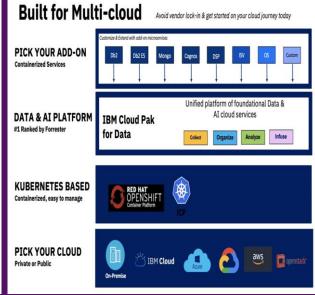
BigID Profile – IBM CP4D Playground

A Modern Privacy Aware Data Discovery and Intelligence Platform built on Containers & Kubernetes

















Modern Enterprise Architecture

Scalable, Flexible & Secure Deployments



RBAC with Scoping



Credential Externalization



Any Data / Any Language



API-First SDK for Design for Privacy



Containers with Kubernetes



Pre-built 3rd Party
Orchestrations



No Data Copying



On-prem or Multi Cloud Deployment



Modern Container & Kubernetes Architecture





BigID Strategic Alliances & ISV Partners



Leading Cloud Platforms and BigID Vendor Alliances











Enterprise Applications
Cloud Migrations & Born on the Cloud















ISV Partners for E2E Solutions











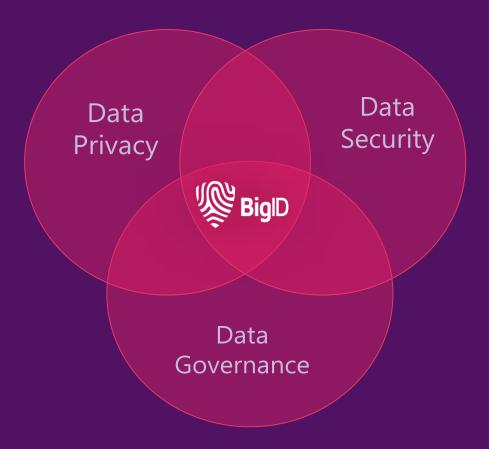






Delivering Holistic Data Intelligence Solutions

Transform Data Risk into Business Value - Discovery to Insight





Privacy Requires Rethink of Data Discovery

Regular Expressions (RegEx) and Metadata Isn't Enough



Find PII and Contextual PI



Classify, Catalog & Correlate by Person



Automate Data Privacy Security & Governance

GDPR, CCPA/CPRA, HIPAA etc

Deeper Data Intelligence to include ML/AI



Privacy Aware Data Discovery & Intelligence Platform

Application Framework

Data Privacy Apps

- PI / PII Inventory
- DSAR Fulfillment Automation
- Data Processing & Sharing
- Consent Governance
- Privacy Portal (Self Service)

Data Protection Apps

- Remediation
- Data Access Intelligence
- Labelling
- Breach Data
- Data Risk

Data Perspective Apps

- Data Quality
- Retention Management
- Stewardship Self-service
- Advanced Profiling
- Data Lineage

Data Discovery Foundation - Discovery in Depth

Catalog

Classify

Cluster Analysis

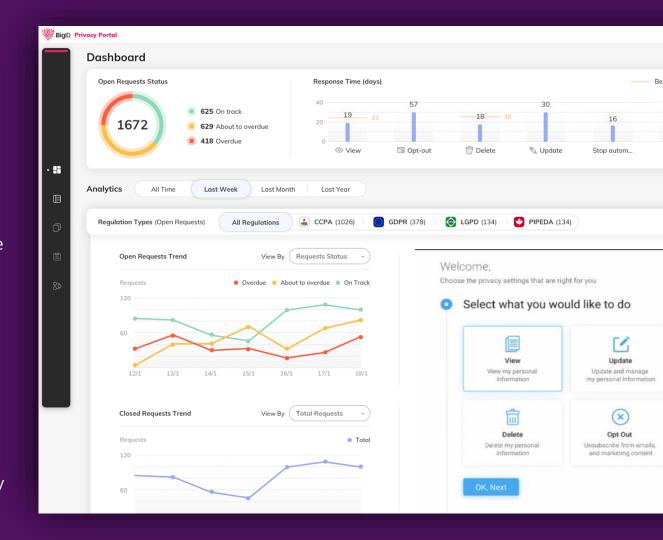
Correlate

Unstructured · Structured · Semi-structured · Big Data · NoSQL · Data Lakes · Data Warehouses · OCR Applications · SAP · SFDC · Email · Messaging · Mainframe · Data Pipelines · IaaS · SaaS · APIs · Network



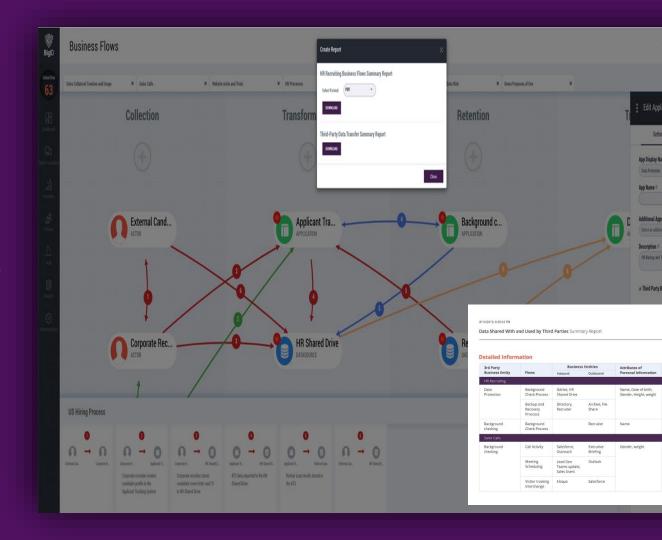
Privacy Portal DSAR Request Management

- End-to-end Workflow
 Manage DSAR request lifecycle
 from intake to fulfillment
- Automate Processes
 Automate request approval,
 task delegation, deletion
 workflows
- Track progress
 Manage and monitor request status
- **Embedded** into other 3rd Party solutions, workflows and UIs



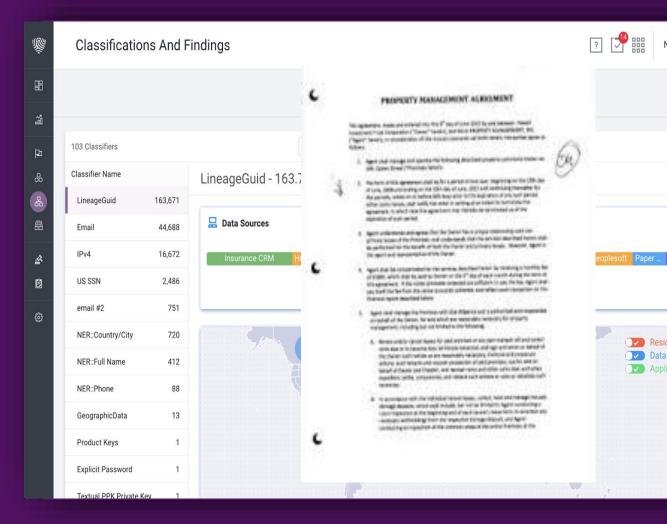
Automate 3rd Party CCPA & GDPR Sharing

- Automate How
 Companies Build &
 Maintain Data Flow Maps
- Record Data Processing Activity & Track Data Usage
- Track CCPA, GDPR
 External Data Sharing.
- Scan Data in Motion for PI and trigger protection actions



OCR

Scan images and scanned documents using OCR to detect personal identifiers & sensitive data
Include Scanned data in
DSAR

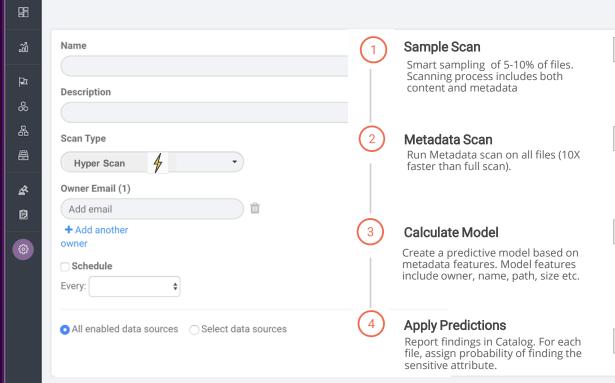


BigID HyperScan Intelligent scan of unstructured data sources

- Patent-pending machine learning based algorithm
- Predict if a file or data set contains sensitive data based on metadata only
- Scan only sensitive files
- Save 80-90% of scan time!



< Administration / New Scan Profile



BigID HyperScan (Predictive)

Sample Scan

Metadata Scan **>**

Generate
Predictive Model

Apply Predictions

- Scan 5% of the data with 95% accuracy
- Configurable Recall (false negatives) and Precision (false positives)
- Option to automatically scan files based on confidence level

	Recall	Precision	Saving
Customer 1 - Box	0.95	0.53 (1*)	90% (50%*)
Customer 2 - S3	0.95	0.96	90%
Customer 3 - HDFS	0.95	0.96	90%



BigID Developer Tools

Add Connectors, Apps, Integrations, Pipelines and More

APIs

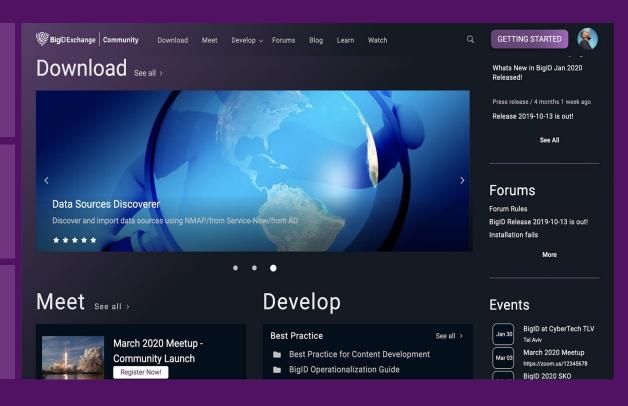
BigID customers & partners can access, experiment and explore BigID REST APIs

SDKs

BigID customers & partners can build and share BigID connectors

APPs

BigID customers & partners can build and share BigID enhancements and integrations



BigID.io

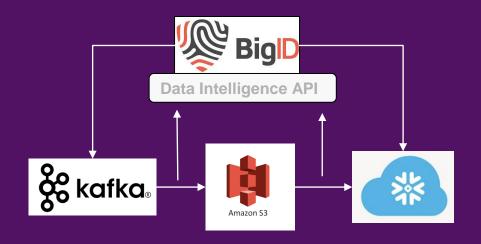
APIs for developers to build privacy and data protection into data pipelines & applications

Build data pipelines with privacy by design (CTO)

Gain data insights about the data in the pipeline (CTO)

Build the data catalog without friction (CDO)

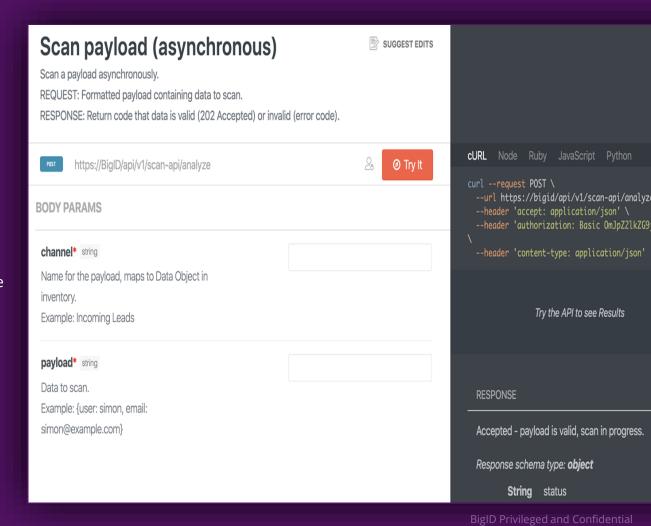
Monitor and Control Data Sharing (CPO, CISO, CDO)





Scan APIs for Developers

- **Shift Left** Simplify developer support
- Cloud-native
 Simplify catalog, classify or correlate in cloud native services
- Scan Payloads Async
 Scan payloads in FTP etc
- Scan Pipelines & APIs
 Scan Kafka, APIs, Kinesis etc



BigID's Unmatched Data Coverage & Discoverability

Unmatched Data Coverage + Discovery Depth + Insights + Data Actions

100+ Agentless Native BigID Connectors Across Data Center & Cloud, Data-at-Rest & Data-in-Motion

MS-SQL · My-SQL · Oracle-SQL · Postgress · Informix · Sybase
 · Hana · Teradata · Vertica · Snowflake · Netezza · Hive ·
 Redshift · Dynamo · S3 · EMR · Hadoop Hive · Aurora ·
Athena · Azure Blob · Azure File · GCP Blob · GCP Spanner ·
Elastic · O365 · GCP Big Query · Google Drive · One Drive ·
Slack · Gmail · Outlook · Exchange · Confluent / Kafka ·
DataBricks / Apache · API · Cassandra ServiceNow ·
CouchBase · MongoDB · Salesforce CRM · SAP ERP · Oracle
ERP · SAP Datahub · SAP HANA · DB2 · VAX · Slack · SMB ·
NFS · CIFS · MS AD · Elastic · Sharepoint · Sharepoint Cloud ·
NetSuite · Workday · CosmosDB · Redis · Cassandra
Elasticsearch · Couchbase · BOX · Amazon S3
Redhat OpenShift · IBM CP4D · TrustArc · VSAM

Custom BigID Connector

~6 weeks

New Connector Self-Service SDK

Now available

Generic API SaaS Connector

Now available

Any-SaaS Quick Connect

~Early Q2

Middleware Support

MuleSoft · DataHub · Denodo · Presto

Productivity & Messaging

- Office Docs
- Google Docs
- PDF

Binary & Bulk

- Parquet
- Images / OCR
- Orc

• Avro

Mail

Chat

Zip

Pipelines & Transports

Kafka

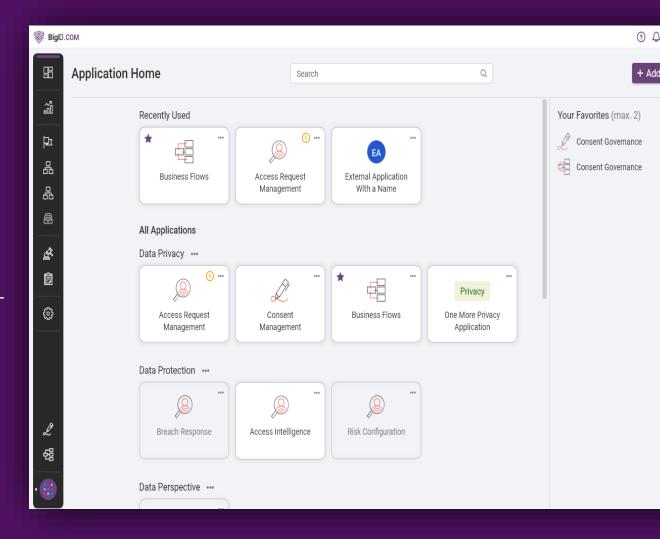
Network

Kinesis

- FTP (Q2)
- API / Gateway

BigID App Framework

- Build apps for privacy, protection, and perspective
- Extend BigID discoveryin-depth to take action and solve problems
- **Get more value** from your existing tools



How to Use the BigID App Framework

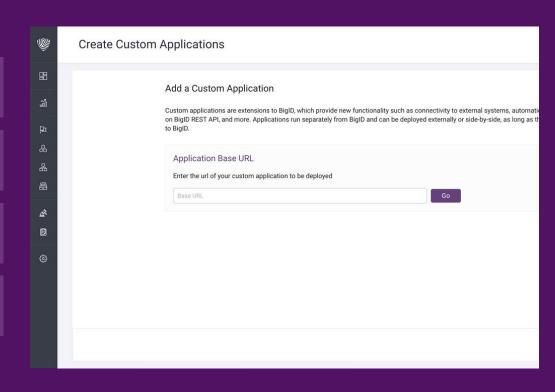
Make your data work for you

Quickly build your own Apps

Present custom perspectives of your data

Automate data processes

Enhance your existing tools





But What About Data in Motion?

Data sharing - whether for services like back up or customer profile augmentation, cloud analytics - is increasingly facilitated through data streaming technologies (Kafka, AWS Kinesis)

Why is this a problem?

- Lack of visibility into data streaming technologies (Apache Kafka, AWS Kinesis) means blind spots for governing compliance (purpose of processing eg) for dev & analytics use cases
- Legal contracts exist only on paper, but can't be validated without insight into data movement

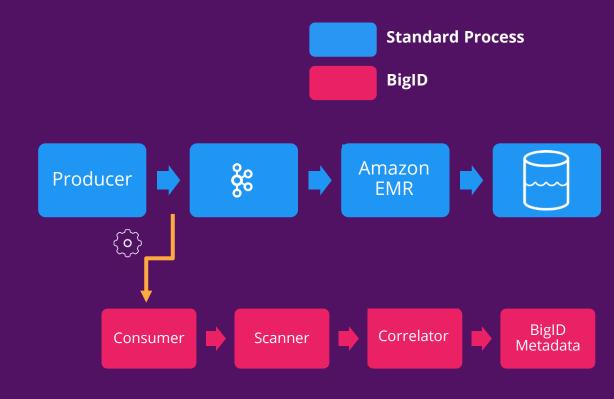
Why should customers care?

- Movement from transactional to continuous
- ~45% of data streaming workloads for basic data movement & processing ...
- Cloud streaming processing is growing, creating more blind spots across the data pipeline
- Data as a business asset = third party data is a key factor



Data in Motion Governance for Data Lakes

- Continuous Discovery of PI by payload
- Monitor the transmission of sensitive PII and PI via data streaming
- Policies for governance of consumer consent for data moving through the pipeline
- Alert on new PI found for remediation



Opt-Out & Do Not Sell

"A consumer shall have the right, at any time, to direct a business that sells personal information about the consumer to third parties not to sell the consumer's personal information.

This right may be referred to as the right to opt-out."

(Section 1798.120(a)

Important notes

- Sale is defined broadly can be an exchange of value, doesn't necessarily have to involve a monetary exchange
- Transfers between business affiliates can also be considered sales
- Must wait 12 months before seeking re-authorization to sell their personal information.

First Steps

- Perform Data Mapping to determine how data is flowing
- Identify situations that constitute data sales
- Potential integration with vendor registries to evaluate what data is covered
- Integration with preferences management





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