

**PLAYZONE PARTY RENTALS**  
**RENTAL AGREEMENT & DAMAGE POLICY**

**1. Rental Period**

All rentals are for a 24-hour period unless otherwise agreed in writing.

**2. Delivery & Pickup**

Customer agrees to be available during scheduled delivery/pickup window. A \$20 return trip fee applies if the renter is not present.

**3. Customer Responsibilities**

Customer agrees to:

- Use equipment safely and responsibly.
- Ensure adult supervision at all times.
- Follow all instructions provided.
- Return all equipment in the same condition received (normal wear is acceptable).

**4. Damage, Loss & Replacement Fees**

Customer is financially responsible for any lost, stolen, or damaged equipment caused by misuse, negligence, or failure to follow instructions.

Replacement costs vary by item and will be provided upon request.

**5. Setup Service (If Purchased)**

If setup is purchased, Playzone Party Rentals will install equipment in a safe, usable configuration. Customer must verify the area is clear, level, and safe.

**6. Nerf Guns Safety Requirements**

- Eye protection MUST be worn at all times by anyone using the Nerf blasters.
- Foam darts must be used exactly as provided.
- Blasters may not be modified in any way.
- Failure to use eye protection voids liability protections.

**7. Liability & Injury Waiver**

Customer assumes full responsibility for any injuries, accidents, or property damage that occur while equipment is in their possession.

Playzone Party Rentals is NOT responsible for:

- Personal injuries
- Property damage
- Improper use of equipment
- Failure to supervise children
- Not wearing required safety gear (including Nerf eye protection)

**8. Weather Policy**

In the event of severe weather, customer may reschedule free of charge. No refunds once equipment has been picked up or delivered.

**9. Refunds & Cancellations**

Cancellations must be made 48 hours before the event. Same-day cancellations may incur a fee.

**10. Acknowledgment**

By checking the agreement box during online booking, customer acknowledges that Playzone Party Rentals is released from ALL liability claims and agrees to all terms within this document.