



Usage Funnels with Warby Parker

Analyze Data with SQL
Àngels Albiol Masip
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1. GET FAMILIAR WITH THE COMPANY

1. Get familiar with the company

- **How many campaigns and sources does CoolTShirts use and how are they related? Be sure to explain the difference between `utm_campaign` and `utm_source`.**

CoolTShirts has 5 sources: nytimes, email, buzzfeed, facebook and google. This page identifies where the traffic came from. However, it has 8 different campaigns within the 5 sources.

```
SELECT DISTINCT utm_source,  
               utm_campaign  
FROM page_visits;
```

utm_source	utm_campaign
nytimes	getting-to-know-cool-tshirts
email	weekly-newsletter
buzzfeed	ten-crazy-cool-tshirts-facts
email	retargetting-campaign
facebook	retargetting-ad
medium	interview-with-cool-tshirts-founder
google	paid-search
google	cool-tshirts-search

1. Get familiar with the company

- **What pages are on their website?**

Within the CoolTShirts site we can find 4 different pages:

- Landing page
- Shopping cart
- Check-out
- Purchase

```
SELECT DISTINCT page_name  
FROM page_visits;
```

page_name
1 - landing_page
2 - shopping_cart
3 - check_out
4 - purchase

2. WHAT IS THE USER JOURNEY?

2. What is the user journey?

- **How many first touches is each campaign responsible for?**

utm_source	utm_campaign	count
medium	interview-with-cool-tshirts-founder	622
nytimes	getting-to-know-cool-tshirts	612
buzzfeed	ten-crazy-cool-tshirts-facts	576
google	ten-crazy-cool-tshirts-facts	169

```
WITH first_touch AS (  
    SELECT user_id,  
           MIN(timestamp) as first_touch  
    FROM page_visits  
    GROUP BY user_id),  
ft_attr AS (  
    SELECT ft.user_id,  
           ft.first_touch,  
           pv.utm_source,  
           pv.utm_campaign  
    FROM first_touch ft  
    JOIN page_visits pv  
      ON ft.user_id = pv.user_id  
     AND ft.first_touch = pv.timestamp  
)  
SELECT ft_attr.utm_source,  
       ft_attr.utm_campaign,  
       COUNT(*) AS count  
FROM ft_attr  
GROUP BY 2  
ORDER BY 3 DESC;
```

2. What is the user journey?

- **How many last touches is each campaign responsible for?**

utm_source	utm_campaign	count
email	weekly-newsletter	447
facebook	retargetting-ad	443
email	retargetting-campaign	245
nytimes	getting-to-know-cool-tshirts	232
buzzfeed	ten-crazy-cool-tshirts-facts	190
medium	interview-with-cool-tshirts-founder	184
google	paid-search	178
google	cool-tshirts-search	60

```
WITH last_touch AS (  
    SELECT user_id,  
           MAX(timestamp) as last_touch  
    FROM page_visits  
    GROUP BY user_id),  
lt_attr AS (  
    SELECT lt.user_id,  
           lt.last_touch,  
           pv.utm_source,  
           pv.utm_campaign  
    FROM last_touch lt  
    JOIN page_visits pv  
      ON lt.user_id = pv.user_id  
     AND lt.last_touch = pv.timestamp  
)  
SELECT lt_attr.utm_source,  
       lt_attr.utm_campaign,  
       COUNT(*) AS count  
FROM lt_attr  
GROUP BY 2  
ORDER BY 3 DESC;
```


2. What is the user journey?

- **How many visitors make a purchase?**
361 users visited the page 'purchase'
- **How many last touches on the purchase page is each campaign responsible for?**

page_name	users
4 - purchase	361

```
SELECT page_name,  
       COUNT (DISTINCT user_id) as 'users'  
FROM page_visits  
WHERE page_name = '4 - purchase';
```

```
WITH last_touch AS (  
  SELECT user_id,  
         MAX(timestamp) as last_touch  
  FROM page_visits  
  WHERE page_name = '4 - purchase'  
  GROUP BY user_id),  
lt_attr AS (  
  SELECT lt.user_id,  
         lt.last_touch,  
         pv.utm_source,  
         pv.utm_campaign  
  FROM last_touch lt  
  JOIN page_visits pv  
    ON lt.user_id = pv.user_id  
    AND lt.last_touch = pv.timestamp  
  )  
SELECT lt_attr.utm_source,  
       lt_attr.utm_campaign,  
       COUNT(*) AS count  
FROM lt_attr  
GROUP BY 2  
ORDER BY 3 DESC;
```

utm_source	utm_campaign	count
email	weekly-newsletter	115
facebook	retargeting-ad	113
email	retargeting-campaign	54
google	paid - search	52
buzzfeed	ten-crazy-cool-tshirts-facts	9
nytimes	getting-to-know-cool-thsirts	9
medium	interview-with-cool-tshirts-founder	7
google	cool-tshirts-search	2

3. OPTIMIZE THE CAMPAING BUDGET

3. Optimize the campaigning budget

CoolTShirts can re-invest in 5 campaigns. Which should they pick and why?

First, CoolTShirts should re-invest in the 4 campaigns which give us more revenue, such as, weekly newsletter, retargeting ad, retargeting campaign and paid search. We do not only want to traffic to our site, our aim should be to get our clients to make a final purchase.

If we had to choose another campaign, I would advise to re-invest in the campaign which provide the website with more traffic, interview with cool thshirts founder, and come out with a strategy on how to convert this traffic into a final purchase.