

# Angga Wibisono

*Perumahan Purimas 2 Blok A2  
Bogor, 16710*

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## SUMMARY

Experienced IT Supervisor with over 11 years Manufacturing industry experience. Problem solver, hard worker and quick learner..

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## EDUCATION

Gunadarma University,  
Information Technology —  
Degree, 2001-2005

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## EXPERIENCE

*IT Supervisor, Frina Lestari Nusantara, PT.*  
Cikarang, Bekasi — Jan 2006- June 2017

Reporting to IT Manager and responsible to :

- Serving and support internal system users.
- Helping to improve efficiency.
- Building reliable system.
- Securing data & network infrastructure to comply with security policies.

for PT. FLN and two other sister companies.

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## SKILLS

Over 11 years of technical experience including enterprise network structure design, implementation, and support. ERP Implementation & Development. Programming with bash script, T-SQL. Linux and Windows Administration, Cloud Computing with Amazon Web Services. Leadership experience in staff supervision.

## Accomplishments

- Implementing desktop security framework via removable media locking, effective firewall controls, and auditing tools to reduce risk and ensure compliance with corporate policies.
- Building Domain structure using Microsoft Active Directory Services and Linux LDAP
- Building Email Server using postfix & dovecot.
- Building support ticket system for tracking internal problem.
- Building chat server for internal users.
- Monitoring Local Network using Zabbix.
- Building secure connection between PT FLN and two other sister companies.
- Administering 300+ devices and servers using open source solutions and resulting in a savings of nearly US\$1MM during a seven year period.
- ERP Implementation using Microsoft Dynamics NAV / Navision. Post-implementation, custom automation and reporting tasks were developed using SQL Server Integration Services and Reporting Services. This project has been published by Microsoft Indonesia as a case study for Dynamics NAV.
- New ERP implementation using ABAS-ERP software. Post-implementation, custom automation and reporting tasks were developed using Linux Bash Script, ABAS code and Jasper Report.
- Design and coding of custom EDI solution handling thousands of daily transactions with supply chain partners.
- Consolidated networks of ten physical locations to use shared cloud resources using several Amazon Web Services (S3, EC2, ELB, RDS, Route53)

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## CERTIFICATE

AWS Certified Solution Architect - Associate Level.

AWS Developer - Associate Level

AWS SysOps Administrator - Associate Level

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## REFERENCES

Mr. Steve Shirkey.

ASEAN Solutions Architect,  
Amazon Web Services  
[shirkeydev@gmail.com](mailto:shirkeydev@gmail.com)

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*IT Supervisor, Hoya Lens Indonesia, PT.*

Cakung, DKI — Jun 2017-Now

Reporting to HQ IT Manager & Local Director and responsible to :

- To provide first and second level support on faults and technical enquiries for Internet, E-mail and Data services, Mobile devices and internal data
- Ensure performance meets stipulated KPIs at all times while delivering a consistent quality of service.
- Provide feedback to superiors on customer issues, processes and procedures issues for further improvement.
- Support ad-hoc projects.

**Accomplishments**

- Active Directory Implementation
- Microsoft Dynamics AX Support
- VO Support

