Angelica Goetzen

Max Planck Institute for Software Systems | Saarbrücken, Germany

angelicagoetzen@gmail.com anggoetz.github.io

Education

2015 - 2019 University of California, Santa Barbara

Bachelor of Arts in Communication and Sociology

- Honors & Distinction in the major
- Thesis: Save It for Later: The Effects of Expected Later Access on the Ability to Recall and Act on Goal-Oriented Information | Advisor: Scott Reid

2017 Yonsei University - Seoul, South Korea

Exchange student in Mass Communication

Research Interests

Cognition in digital environments, impacts of technology on users, user perceptions of technologies

Research Projects

Published

Ali, M., Goetzen, A., Mislove, A., Redmiles, E., & Sapiezynski, P. (2022). All things unequal: Measuring disparity of potentially harmful ads on Facebook. 6th Workshop on Technology and Consumer Protection (ConPro'22). ieee-security.org/TC/SPW2022/ConPro/papers/ali-conpro22.pdf

Goetzen, A., Dooley, S., & Redmiles, E. (2022). Ctrl-Shift: How Privacy Sentiment Changed from 2019 to 2021. Proceedings on Privacy Enhancing Technologies, Volume 2022 (4). <u>doi.org/10.56553/popets-2022-0118</u>

Under Review

Zannettou, S., Nemes-Nemeth, O., Ayalon, O., Goetzen, A., Gummadi, K., Redmiles, E., & Roesner, F. (2022). A Data-Driven Analysis of User Behavior on TikTok using Data Donations.

In Progress

Goetzen, A. & Redmiles, E. A qualitative study exploring the digital labor of content creators.

Ali, M., Goetzen, A., Mislove, A., Redmiles, E., & Sapiezynski, P. A longitudinal study exploring the distribution of & user feelings towards potentially harmful ads on Facebook.

Wang, R., Ayalon, O., & Goetzen, A. Measuring time spent on TikTok against user perceptions using user-donated data.

Work Experience

2021 - Present

Research Associate | Max Planck Institute for Software Systems

- Works closely with group leader Dr. Elissa M. Redmiles and other collaborators on projects about privacy, safety and security online
- Leads literature review, recruitment management, study design, survey writing, quantitative data analysis, and qualitative coding across multiple research projects

2019 - 2021

Media Researcher | SmithGeiger, LLC

- Produced customized reports for clients such as Adobe, NBC, and local TV news stations that presented research project data in engaging ways
- Conducted basic analysis of survey data using SPSS and Microsoft Excel
- Acted as lead investigator for two longitudinal qualitative market research projects involving analyzing diary entries, conducting qualitative interviews, and producing quick turn around reports

2019

Research Assistant | UCSB Department of Communication

- Assisted Dr. Andrew Flanagin and PhD candidate Lew Zi Jian on project investigating the ways access to the Internet affects cognitive self-esteem
- Contributed to the designing of experimental procedures, writing of survey items, pretesting and execution of project

2019

Research Assistant | UCSB Department of Communication

- Assisted then PhD candidate Spencer Nicholls on dissertation project regarding Facebook groups and feelings of personal closeness to peers
- Contributed to development of codebook, coded open-ended survey responses for data analysis, and ran lab sessions with participants

2018

Research Assistant | UCSB Department of Communication

- Assisted Dr. Ziad Matni on project regarding information seeking and social networks
- Conducted literature review and received lessons on coding and content analysis

Awards, Honors and Grants

2019

Steven H. Chaffee Excellence in Research Award

 Nominated by a faculty member of the UCSB Department of Communication for contributions to faculty research projects and achievement with independent project

2019 UCSB Undergraduate Research and Creative Activities Grant

Awarded \$750 in funding to support independent research project

2017 - 2019 Dean's Honors List (UCSB College of Letters & Sciences)

 Maintained a GPA of 3.75 or higher for the quarters of Fall 2017, Winter 2018, Spring 2018, Fall 2018, Winter 2019, Spring 2019

Organizations

2017 - 2018 Isla Vista Tenants Union

• Served the tenants of Isla Vista by giving informative presentations, providing legal resources, and responding to emergency events in the community

Skills

Proficient: Research study design, Literature review, Survey design, Qualitative data analysis, Paper writing, Qualtrics, Microsoft Office, Adobe Creative Suite

Beginner: Quantitative data analysis, R Statistics, SPSS Statistics