ANGELA RAGIN

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SUMMARY

A Web Developer with front-end and back-end skills seeking employment in development where skills and talents can be utilized.

TECHNICAL SKILLS

JavaScript, JQuery, Node.js, MySQL, SQL, Firebase, HTML, CSS, JSON, APIs, REST, Express, AJAX, the command line, Bash, Unix, Linux, SAS Programming, creating test scripts, JAVA, computer science fundamentals, Agile

EDUCATION

North Carolina State University * Raleigh, North Carolina

Computer Programming Certification
Will complete in 2018

University of North Carolina * Chapel Hill, North Carolina

Full Stack Web Development Certification
Graduated December 2017

North Carolina Central University * Durham, North Carolina

Master's in Information Sciences
Graduated with Honors, Magna Cum Laude, GPA 3.8/4.0

North Carolina Central University * Durham, North Carolina

Master's in Business Administration
Graduated with Honors, Summa Cum Laude, GPA 4.0/4.0

South Carolina State University * Orangeburg, South Carolina

Bachelor of Science in Psychology
Graduated with Honors, Cum Laude, GPA 3.46/4.0

AWARDS/HONORS

Most Outstanding Graduate Student	Alpha Kappa Mu National Honor Society
Employee Appreciation Award (EPA)	Alpha Mu Gamma National Honor Society
Graduate Advisory Board Recording Secretary	Psi Chi National Honor Society
Associate of the Year (EPA)	

COURSES: Business Finance, Cost Accounting, General Accounting, Accounting, Systems Analysis (Project Management course), Project Management, Data Mining, Meta-Data Analysis, SAS Programming, Statistics, Information Systems and Policies

SUMMARY:

Successfully lead projects through completion.
Successfully interacted with clients.
Successfully prepared financial reports and utilized cost accounting principles.

EXPERIENCE

The Coding Bootcamp at UNC * Chapel Hill, North Carolina   06/17 – 12/17
Full Stack Web Developer
- Designed and developed web applications using modern technologies.
- Worked on the back-end development of the application.
- Created the back end of the application using AJAX, Firebase.
- Used APIs for back end development.

SAS * Cary, North Carolina   08/11 – 7/16
Development Tester 3
- Developed and execute software test plans in order to identify software problems and their causes.
- Designed test plans, scenarios, scripts, or procedures.
- Documented software defects, using a bug tracking system, and reported defects to software developers.
- Identified, analyzed, and documented problems with program function, output, online screen, or content.
- Developed testing programs that address areas such as database impacts, software scenarios, regression testing, negative testing, error, regression and usability.

SAS * Cary, North Carolina   08/07 – 08/11
Technical Support Analyst 3
- Provided technical support for SAS Activity Based Management, SAS Strategic Performance Management and SAS Human Capital Management.
- Provided general support for mid-tier platform.
- Worked with Web Report Studio, Information Map Studio, Data Integration Studio, WebDAV, WebLogic, Websphere.
- Primary support for SAS Strategy Management and SAS Human Capital Management [BI Architecture].
- Managed projects.
- Designed test cases for software.
- Reviewed technical documentation.
- Performed prerelease software testing.
- Tested software fixes.
- Developed presentations and demonstrations for product.
- Created support materials for customers and peers.
- Determined software circumventions.

SAS * Cary, North Carolina   05/05 – 08/07
Development Tester 2
- Engineered test designs and specifications.
- Functional and performance testing.
- Created and maintained WIKI websites and group intranet.
- Conducted data analysis.
- Created test matrices and design test methodologies.
- Conducted software analysis and verification in UNIX, MVS and Windows environments.
- Updated and maintained servers.

- Created SAS programs in order to conduct data analysis, impact analysis and verifications.
- Created MySQL programs in order to analyze data and modify databases.
- Tested and install hot fixes.
- Worked with SAS Human Capital Management software and SAS Strategic Performance Management software and various Information Technology projects.

SAS * Cary, North Carolina   05/04 – 05/05
Technical Student
- Development testing.
- Conducted software testing and verification in UNIX and Windows environment.
- Updated and maintain servers.
- Utilized SAS programming skills in order to conduct verifications.
- Installed hot fixes.
- Worked with Human Capital Management software and Strategic Performance Management software.

BIOLEX * Pittsboro, North Carolina   02/04 – 04/04
Financial Analyst Intern
- Prepared financial reports. Categorized project expenditures using cost accounting principles.
- Reconciled general ledger.

NC CENTRAL UNIVERSITY * Durham, North Carolina   01/03 – 05/04
Research Assistant
- Gathered, edited and analyzed data for economic research.

ENVIRONMENTAL PROTECTION AGENCY * RTP, North Carolina   05/03 – 08/03
EPA Associate
- Responsibilities were inclusive of project management, project analysis, web page design, the creation and implementation of standard operating procedures.
- Organized & completed projects within time constraints.
- Monitored project status & timelines, deadlines.
- Incorporated customer needs into business solution plans.
- Maintained documentation for projects.
- Maintained control over project progress.

EMERGING INFORMATION SYSTEMS * Raleigh, North Carolina   10/00 – 11/01
Quality Assurance Engineer
- Reported and verified bugs through PR Tracker.
- Worked with Developers to assist with modifying Java programs for billing software.
- Developed and implemented test plans.
- Created positive and negative test cases.
- Conducted various methodologies of testing, inclusive of, Black Box testing, Incremental Integration testing, Integration testing, Functional testing, Acceptance testing, Load testing, Stress testing, Performance testing, Positive testing, Negative testing, Ad-Hoc testing, Alpha testing, Manual testing processes and procedures followed, as well as Automated testing.
- Implemented software enhancements.

THOMSON FINANCIAL * New York, New York   07/00 – 10/00
Account Specialist Team Leader
Clients inclusive of Goldman Sachs, Morgan Stanley, SalomanSmithBarney, PaineWebber and T. Rowe Price.
- Supervised the Account Specialist Team (areas of concentration inclusive of Stress testing, Usability testing, Performance testing, Functional testing and software enhancements).
- Implemented and conducted business plans and meetings per software enhancement, etc.

- Analyzed customer needs and implemented systems and solutions.
- Evaluated client and team productivity.
- Conducted internal and external trainings.
- Gathered market intelligence for Performance and Usability testing.
- Conducted various testing methodologies (Black Box testing, Incremental Integration testing, Functional testing, Acceptance testing, Usability testing, Stress testing, Alpha and Beta testing, Load testing and Exploratory testing).
- Installed / Uninstalled testing conducted at client sites.
- Interfaced with clients, technical users and operational clients in order to conduct Usability, Functional and Performance testing.
- Established and monitored Alpha and Beta test sites.
- Integral member of marketing development committee (software updates, and clients' requests for enhancements).

THOMSON FINANCIAL * **New York, New York**

Account Specialist   05/99 – 07/00
Clients inclusive of Goldman Sachs, Morgan Stanley, SalomanSmithBarney, PaineWebber and T. Rowe Price.
Responsibilities and specific achievements:

- Analyzed customer needs and implemented systems and solutions.
- Conducted internal and external trainings.
- Evaluated client and team productivity.
- Usability testing, Functional testing, Install/Uninstall testing, Performance testing and various methodologies were utilized on special assigned projects.
- Gathered market intelligence for Usability testing, Acceptance testing and Functional testing.
- Conducted Black Box testing, Unit testing, Incremental Integration testing, Integration testing, Functional testing, Acceptance testing, Stress testing, Performance testing, Usability testing, Alpha and Beta testing.
- Interfaced with technical users and operational contacts to ensure installations and upgrades.
- Established and monitored Alpha and Beta test sites.
- Integral member of marketing development committee.